

ACCOUNTS 20KVA

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T. T. I. T.

K. G. F

KOLAR.

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

— PM —

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED		
Engineer Code	3080	FSR No.	37095
FBS Call ID		FSR Date	
ENPL Call ID		Region	T. T. P. L
Complaint Dt & Time			
Model & Rating	5400D/ 20KVA		
Serial No	091020AS 0297		
Inst. Date			
Promised Dt & Time	26/10/21. 10:00 AM		
Attn. Date & Time	26/10/21. 10:00 AM		
Completion Dt & Time	11:00 AM		
Total Man hrs	1 hour		

Observation and Work Done

Carried out the preventive Maintenance
* Checked for all working of cooling fans
found OK.
* UPS working satisfactorily on both mains
and battery mode with load.
* Measured parameters all are within range

INPUT	V	I(A)
R-Y/ N	399	
Y-B/ N	405	
B-R/ N	401	
N-E	4.1	
OUTPUT	V	Amp
R-Y/ N	230	0A
Y-B/ N	-	
B-R/ N	-	
N-E	4.1	
Battery Details		
Batt Volt	355	
Batt. Make	EXIDE	
Capacity	40 EL	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

ups working normal

20KVA UPS Account/ Dept

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Head of the Dept. of Electrical Engineering

Dr. T. Thimmaiah Institute of Technology,
Oorgaum, K.G.F.-563 120.

EC LAB 10 KVA

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV.

Customer's Name & Address

Dr. T. T. I. T.

K. G. F.

KOLAR

Phone 8762494984

Contact Person Mr. T. J. Ak

Nature of Complaint / Problem Reported

— PM —

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name

Mr. MOHAMMED

Engineer Code

3080

FBS Call ID

FSR No.

37097

ENPL Call ID

FSR Date

Region

T. T. P. L

Complaint Dt & Time

Model & Rating

54000/10 KVA

☐ UPS Inst

Serial No

091010A50317

☒ PM

Inst. Date

☐ Break Down

Promised Dt & Time

26/10/21 12:00 PM

☐ Batt Inst

Attn. Date & Time

26/10/21 12:00 PM

☐ Site Study

Completion Dt & Time

12:45 PM

☐ Batt replace

Total Man hrs

4.5 M/h

☐ Other

Observation and Work Done

Carried out the preventive maintenance
 * Checked for all working of cooling fans
 found OK.
 * UPS Working Satisfactorily on both mains
 and battery mode with Load.
 * Measured parameters all are within range

INPUT V I(A)

R-Y/ N 401

Y-B/ N 395

B-R/ N 397

N-E 2.2

OUTPUT V Amp

R-Y/ N 230

Y-B/ N -

B-R/ N -

N-E 2.2

Battery Details

Batt Volt 356

Batt. Make EXIDE

Capacity 40EL

Current 4A

No. of strings 26

Recommendation:

☐ Spares Used☐ Spares to be Billed☐ Yes☒ No

Part Code

Spares Description

Qty

Amount

Faulty Spare Srno

Replaced Spare Srno

☐ Excellent☐ Good☐ Average☐ Improvement☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

 10kVA UPS E.C. Dept
 working normal.

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

 Head of the Department
 Customer's Signature & Seal with Date

 Dr. T. Thirumala Institute of Technology
 Oorlum, K.G.F.-563 120.

C.S LAB 20KVA

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T. T. I. T

K. G. F
KOLAR

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

— PM —

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name

Mr. MOHAMMED

Engineer Code

3080

FBS Call ID

FSR No.

37096

ENPL Call ID

FSR Date

Region

T. T. P. L

Complaint Dt & Time

Model & Rating

5400D / 20KVA

Serial No

0812204664

Inst. Date

Promised Dt & Time

26/10/21 11:00 AM

Attn. Date & Time

26/10/21 11:00 AM

Completion Dt & Time

12:00 PM

Total Man hrs

1 hour

☐ UPS Inst☒ BPM☐ Break Down☐ Batt Inst☐ Site Study☐ Batt replace☐ Other

Observation and Work Done

Carried out the preventive maintenance
 * Checked for all working of cooling fans
 found OK.
 * UPS working satisfactorily on both Mains
 and battery mode with load.
 * Measured parameters all are within range

 Recommendation: Kindly Replaced output MCB from 32A
 to 63A

INPUT V (A)

R-Y/ N 401

Y-B/ N 401

B-R/ N 400

N-E 3.6

OUTPUT V Amp

R-Y/ N 230 6A

Y-B/ N -

B-R/ N -

N-E 3.6

Battery Details

Batt Volt 356

Batt. Make EXIDE

Capacity 40EL

Current 4A

No. of strings 26

☐ Spares Used☐ Spares to be Billed☐ Yes☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
☐ Good
☐ Average
☐ Improvement
☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

 20KVA UPS at C.S. Dept
 working normal 63Amp MCB
 New RLP suit 32A/10mm

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

 The above job was carried out and completed to
 our satisfaction. The equipment is working
 Satisfactorily. We agree to pay the charges as
 indicated.

Date & Time

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

 Head of the Department
 Customer's Signature & Seal with Date

T. Thirumala Institute of Technology.

MECHANICAL LAB 6KVA

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV.

Customer's Name & Address

Dr. T. T. I. T.

K. G. F.

KOLAR

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

— PM —

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED		
Engineer Code	3080	FSR No.	37099
FBS Call ID		FSR Date	
ENPL Call ID		Region	I. T. P. L
Complaint Dt & Time			
Model & Rating	PB / 6KVA		
Serial No	213263576		
Inst. Date			
Promised Dt & Time	26/10/21 1:30 PM		
Attn. Date & Time	26/10/21 1:30 PM		
Completion Dt & Time	2:15 PM		
Total Man hrs	4.5 Min		

Observation and Work Done

Carried out the preventive maintenance
 * Checked for all working of cooling fans
 found ok.
 * UPS working satisfactorily on both mains
 and battery mode with load.
 * Measured parameters all are within range

INPUT	V	I(A)
R-Y/ N	236	
Y-B/ N	-	
B-R/ N	-	
N-E	5.6	
OUTPUT	V	Amp
R-Y/ N	220	
Y-B/ N	-	
B-R/ N	-	
N-E	2.6	
Battery Details		
Batt Volt	220	
Batt. Make	S.F. TUB	
Capacity	70AH	
Current		
No. of strings	16	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
☐ Good
☐ Average
☐ Improvement
☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

6KVA UPS working normal
 at Mechanical Dept. Edithy

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

 Head of the Department
 Dept. of Electrical Engineering

 Dr. T. Thimmaiah Institute of Technology,
 Oorgaam, K.G.F.-563 120.

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

D.N.T.T.I.T

K.G.F

KOLAR.

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

— PM —

Engineer Name

Mr. MOHAMMED

Engineer Code

3080

FBS Call ID

FSR No.

37098

FSR Date

ENPL Call ID

Region

T.T.P.L

Complaint Dt & Time

Model & Rating

PB / 6KVA

Serial No

212863519

Inst. Date

Promised Dt & Time

26/10/21. 12:45 PM

Attn. Date & Time

26/10/21. 12:45 PM

Completion Dt & Time

1:30 PM

Total Man hrs

45 min

☐ UPS Inst☒ PM☐ Break Down☐ Batt Inst☐ Site Study☐ Batt replace☐ Other

Observation and Work Done

Carried out the preventive Maintenance
 * Checked for all working of cooling fans
 found OK.
 * UPS working Satisfactorily on both mains
 and battery mode with Load.
 * Measured parameters all are within range

Recommendation: need to be Replaced all batteries
 note: we Replaced T/P Transformer of the UPS
 Transformer Given by Customer

INPUT	V	I(A)
R-Y/ N	240	
Y-B/ N	-	
B-R/ N	-	
N-E	5-1	
OUTPUT	V	Amp
R-Y/ N	220	
Y-B/ N	-	
B-R/ N	-	
N-E	5-1	
Battery Details		
Batt Volt	220	
Batt. Make	5K TUB	
Capacity	70AH	
Current		
No. of strings	16	

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
☐ Good
☐ Average
☐ Improvement
☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

6KVA UPS in by PMS working
 16MVA Battery 70 AH to be
 replaced T/P 2.2MVA R/P

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Head of the Department

Customer's Signature & Seal with Date

Dr. T. Thirumalaiah Institute of Technology.

K.G.F-563 120

ELECTRICAL 6KVA EEE

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

 Dr. T. T. I. T.
 K. G. F.
 KOLAR

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED		
Engineer Code	3080	FSR No.	31641
FBS Call ID		FSR Date	
ENPL Call ID		Region	T. T. P. L
Complaint Dt & Time			
Model & Rating	RB / 6KVA	☐ UPS Inst	
Serial No	212863519	☐ PM	
Inst. Date		☒ Break Down	
Promised Dt & Time	09/09/21. 2:15 PM	☐ Batt Inst	
Attn. Date & Time	09/09/21. 2:15 PM	☐ Site Study	
Completion Dt & Time	3:00 PM	☐ Batt replace	
Total Man hrs	45 min	☐ Other	

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

 UNNORMAL
 SOUND

Observation and Work Done

As per the Customer Call visited the Site

* Checked the UPS found UPS Input Transformer is weak

* UPS Working normal on both mode

* Due to weak Transformer UNnormal Sound is coming from UPS

INPUT	V	I(A)
R-Y/ N	236	
Y-B/ N	-	
B-R/ N	-	
N-E	5.0	
OUTPUT	V	Amp
R-Y/ N	220	
Y-B/ N	-	
B-R/ N	-	
N-E	5.0	
Battery Details		
Batt Volt	219	
Batt. Make	GE TURK	
Capacity	70AH	
Current		
No. of strings	16	

Recommendation: Need to be Replaced Transformer

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent	Customer Remarks: 6KVA UPS EEE UPS main incoming T/F 2.2 KVA 220/110V T/F is weak RIP	Total	Service Charges to Billed ☐ Yes ☒ No	Engineer Remarks : UPS kept off mode due to batteries are faulty
☐ Good				
☐ Average				
☐ Improvement				
☐ (Pls Specify)				

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks	RSM Remarks
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated. Date & Time : FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in	Signature

 Head of the Department
 Dept. of Electrical Engineering
 Dr. T. Thimmariah
 Oorgaam, K.G.F.-563 120.

LOC: ELECTRICAL LAB 6 KVA

FRONTIER

C.S LAB 20KVA

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV

Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Dr. T. T. I. T.

K. G. F.

KOLAR

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

— PM —

Engineer Name

Mr. MOHAMMED

Engineer Code

3080

FBS Call ID

ENPL Call ID

Complaint Dt & Time

Model & Rating

5400D/ 20KVA

Serial No

0812204664

Inst. Date

Promised Dt & Time

09/09/21. 1:30 PM

Attn. Date & Time

09/09/21. 1:30 PM

Completion Dt & Time

2:30 PM

Total Man hrs

1 hour

FSR No.

31634

FSR Date

Region

I. T. P. L

☐ UPS Inst

☐ PM

☐ Break Down

☐ Batt Inst

☐ Site Study

☐ Batt replace

☐ Other

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of cooling fans
Found OK.
* UPS working Satisfactorily on both main
and battery mode with load.
* Measured parameters all are within range

INPUT V (A)

R-Y/ N 408

Y-B/ N 407

B-R/ N 408

N-E 1.7

OUTPUT V Amp

R-Y/ N 230

Y-B/ N -

B-R/ N -

N-E 1.7

Battery Details

Batt Volt 75.6

Batt. Make EXIDE

Capacity 405L

Current 4A

No. of strings 26

Recommendation:

☐ Spares Used

☐ Spares to be Billed

☐ Yes

☒ No

Part Code

Spares Description

Qty

Amount

Faulty Spare Srno

Replaced Spare Srno

☐ Excellent

☐ Good

☐ Average

☐ Improvement

☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS load flexible
to be R/working
at normal

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

RSM Remarks

Date :

Signature

Head of the Department
Dept. of Electrical Engineering
T. T. Immanuel Institute of Technology
Oorgaun, K.G. 562120

1001 ELECTRICAL LAB 6 KVA

EC LAB 10 KVA

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV™

Customer's Name & Address

Dr. T.T.I.T.

K.G.F.

KOLAR

Phone 9762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

— PM —

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED		
Engineer Code	3080	FSR No.	31635
FBS Call ID		FSR Date	
ENPL Call ID		Region	
Complaint Dt & Time			
Model & Rating	5400D / 10KVA	☐ UPS Inst	
Serial No	091010A50317	☐ PM	
Inst. Date		☐ Break Down	
Promised Dt & Time	09/09/21 12:15 PM	☐ Batt Inst	
Attn. Date & Time	09/09/21 12:15 PM	☐ Site Study	
Completion Dt & Time	1:15 PM	☐ Batt replace	
Total Man hrs	1 hour	☐ Other	

Observation and Work Done

Carried out the preventive Maintenance
 * Checked for all working of cooling fans found ok.
 * UPS working Satisfactorily on both mains and battery mode with load.
 * Measured parameters all core within range

INPUT	V	(A)
R-Y/ N	408	
Y-B/ N	407	
B-R/ N	404	
N-E	3.7	
OUTPUT	V	Amp
R-Y/ N	230	0A
Y-B/ N	-	
B-R/ N	-	
N-E	3.1	
Battery Details		
Batt Volt	356	
Batt. Make	EXIDE	
Capacity	40 EL	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks: Total 10KVA UPS at E.C. it's UPS working normal	Service Charges to Billed ☐ Yes ☒ No Engineer Remarks : UPS working normal
---	--	---

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

 Head of the Department
 Dept. of Electrical Engineering
 Institute of Technology

Customer's Signature & Seal with Date

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

RSM Remarks

Date :

Signature

MECHANICAL LAB 6KVA

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T. T. I. T
K. G. F.
KOLAR.

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name

Mr. MOHAMMED

Engineer Code

3080

FSR No.

31637

FBS Call ID

FSR Date

ENPL Call ID

Region

Complaint Dt & Time

Model & Rating

PB / 6KVA

☐ UPS Inst

Serial No

213263576

☒ PM

Inst. Date

☐ Break Down

Promised Dt & Time

09/09/21. 10:45 AM

☐ Batt Inst

Attn. Date & Time

09/09/21. 10:45 AM

☐ Site Study

Completion Dt & Time

11:30 AM

☐ Batt replace

Total Man hrs

45 Min

☐ Other

Observation and Work Done

Carried out the preventive Maintenance
* Checked for all working of Cooling fans
found OK.
* UPS working Satisfactorily on both mains
and battery Mode with Load.
* Measured parameters all core within range

INPUT V (A)

R-Y/ N 236

Y-B/ N -

B-R/ N -

N-E 5.0

OUTPUT V Amp

R-Y/ N 220

Y-B/ N -

B-R/ N -

N-E 5.0

Battery Details

Batt Volt 219

Batt. Make SE TUBE

Capacity 70AH

Current

No. of strings 16

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working in normal

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Head of the Department

Customers Signature & Stamp Date

Dr. T. Thirumaliah Institute of Technology,
Oorgaam, K.G.F.-563 120.

LOC: ELECTRICAL LAB 6 KVA

ACCOUNTS 20 KVA

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV

Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Dr. T.T.I.T.

Engineer Name

Mr. MOHAMMED

Engineer Code

3080

FSR No.

31638

FBS Call ID

ENPL Call ID

FSR Date

Region

T.T.P.L

Complaint Dt & Time

Model & Rating

54000 / 20KVA

☐ UPS Inst

Serial No

091020A50297

☒ PM

Inst. Date

Promised Dt & Time

09/09/21, 10:00 AM

☐ Break Down

Attn. Date & Time

09/09/21, 10:00 AM

☐ Batt Inst

Completion Dt & Time

10:45 AM

☐ Site Study

Total Man hrs

45 Min

☐ Batt replace

☐ Other

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of Cooling fans
found OK.
* UPS working satisfactorily on both mains
and battery mode with load.
* Measured parameters all are within range

INPUT	V	I(A)
R-Y/ N	41.3	
Y-B/ N	41.4	
B-R/ N	41.2	
N-E	2.1	
OUTPUT	V	Amp
R-Y/ N	230	4A
Y-B/ N	-	
B-R/ N	-	
N-E	2.1	
Battery Details		
Batt Volt	356	
Batt. Make	EXIDE	
Capacity	40 FL	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used

☐ Spares to be Billed

☐ Yes

☒ No

Part Code Spares Description Qty Amount Faulty Spare Srno Replaced Spare Srno

☐ Excellent

☐ Good

☐ Average

☐ Improvement

☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

checked the ups its
working normal.

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Dr. T. Thimmaiah Institute of Technology
K.G.F.-563 120.

LOC: ELECTRICAL LAB 6 KVA

(B)

LOC: ELECTRICAL LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address Dr. T. T. I. T. K.G.F. KOLAR	☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING			
	Engineer Name	Mr. MOHAMMED		
Phone 8762494984	Engineer Code	3080	FSR No.	31636
	FBS Call ID		FSR Date	
Contact Person Mr. Tulak	ENPL Call ID		Region	E. T. P. L
Nature of Complaint / Problem Reported PM	Complaint Dt & Time			
	Model & Rating	PB / 6KVA	☐ UPS Inst	
	Serial No	212863519	☐ PM	
	Inst. Date		☐ Break Down	
	Promised Dt & Time	09/09/21, 11:30 AM	☐ Batt Inst	
	Attn. Date & Time	09/09/21, 11:30 AM	☐ Site Study	
	Completion Dt & Time	12:15 PM	☐ Batt replace	
	Total Man hrs	45 min	☐ Other	

Observation and Work Done

* Carried out the preventive maintenance

* Checked for all working of cooling fans

Sound OK.

* UPS working satisfactorily on both mains

and battery mode with load.

* Measured parameters all are within range

INPUT	V	I(A)
R-Y/ N	236	
Y-B/ N	-	
B-R/ N	-	
N-E	5.0	
OUTPUT	V	Amp
R-Y/ N	220	
Y-B/ N	-	
B-R/ N	-	
N-E	5.0	
Battery Details		
Batt Volt	219	
Batt. Make	5F TUBE	
Capacity	70AH	
Current		
No. of strings	10	

Recommendation: need to be Replaced all batteries

☐ Spares Used		☐ Spares to be Billed		☐ Yes	☒ No
Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks:	Total	Service Charges to Billed ☐ Yes ☒ No
	UPS working in Bypass. battery to be R/P		Engineer Remarks : UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks	RSM Remarks
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated. Date & Time : 9/9/2021 Head of the Department Department of Electrical Engineering Department of Technology	Date : 9/9/2021 Signature :

Dr. T. Thimmaiah
Oorgaon, K.G.F. - 562 120

FRONTIER BUSINESS SYSTEMS PVT.LTD.
Customer Care No :
usd@frontier.in
CIN : U67120KA1994PTC016155
www.frontier.in

LOC: ELECTRICAL LAB 6 KVA

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T. T. I. T.
K. G. F.
KOLAR

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED	FSR No.	33407
Engineer Code	3080	FSR Date	
FBS Call ID		Region	ITPL
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	PB / 6KVA	☐ UPS Inst	
Serial No	212863519	☐ PM	
Inst. Date		☒ Break Down	
Promised Dt & Time	05/07/21. 12:15 PM	☐ Batt Inst	
Attn. Date & Time	05/07/21. 12:15 PM	☐ Site Study	
Completion Dt & Time	12:45 PM	☐ Batt replace	
Total Man hrs	30 min	☐ Other	

Phone 7975154623

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

UPS NOT WORKING

Observation and Work Done

As per the customer call visited the site
* UPS working on normal mode
* Checked the batteries found 220VDC on charging mode and 166VDC on discharging mode within 10 sec.
* UPS working normal on both mains and battery mode with load.

Recommendation: need to be Replaced all batteries

INPUT	V	I(A)
R-Y/ N	236	
Y-B/ N	-	
B-R/ N	-	
N-E	4.5	
OUTPUT	V	Amp
R-Y/ N	220	
Y-B/ N	-	
B-R/ N	-	
N-E	4.5	
Battery Details		
Batt Volt	5F TUB	
Batt. Make	220	
Capacity	70AH	
Current		
No. of strings	16	

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks: 6KVA UPS EEE charging voltage. 220V; Discharge voltage with stand 7d 10sec 160V. (6nos battery) low voltage battery to be Replaced	Total		Service Charges to Billed ☐ Yes ☒ No	Engineer Remarks : UPS working normal
---	--	-------	--	---	--

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks	Date & Time	RSM Remarks
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated. Dr. H.G. Shenoy Head of the Department Customer's Signature & Seal with Date	05/07/2021 FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in	Date : Signature

Golden Valley Education Trust
Kolar Gold Fields - 593 12

LOG: ELECTRICAL LAB 6KVA

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV

Customer's Name & Address

Dr. T. T. I. T
K. G. F
KOLAR

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name

Mr. MOHAMMED

Engineer Code

3080

FBS Call ID

ENPL Call ID

Complaint Dt & Time

Model & Rating

Serial No

Inst. Date

Promised Dt & Time

Attn. Date & Time

Completion Dt & Time

Total Man hrs

FSR No.

33404

FSR Date

Region

T T PL

☐ UPS Inst

☒ PM

☐ Break Down

☐ Batt Inst

☐ Site Study

☐ Batt replace

☐ Other

Phone 7975154623

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

— PM —

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of cooling fans
found OK.
* UPS working satisfactorily on both Mains
and battery mode with Load.
* Measured parameters all are within range

INPUT

V

I(A)

R-Y/ N

236

Y-B/ N

-

B-R/ N

-

N-E

4.5

OUTPUT

V

Amp

R-Y/ N

220

Y-B/ N

-

B-R/ N

-

N-E

4.5

Battery Details

Batt Volt

220

Batt. Make

SF TUB

Capacity

70AH

Current

No. of strings

16

Recommendation: need to be Replaced all batteries

☐ Spares Used

☐ Spares to be Billed

☐ Yes

☒ No

Part Code

Spares Description

Qty

Amount

Faulty Spare Srno

Replaced Spare Srno

☐ Excellent

☐ Good

☐ Average

☐ Improvement

☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

6kVA UPS EEE UPS ON Bypass
due to 16nos battery to be
Replaced 70AH

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Dr. H.G. Shency
Head of the Department
Customer's Signature with Date
Golden Valley Educat
Kolar Gold Fields - 585 1.

LOC: C5 LAB 20KVA

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dm. T. T. I. T.
K. G. F.
KOLAR

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED		
Engineer Code	3080	FSR No.	33405
FBS Call ID		FSR Date	
ENPL Call ID		Region	T. T. P. L
Complaint Dt & Time			
Model & Rating	5400D / 20KVA		
Serial No	0812204664		
Inst. Date			
Promised Dt & Time	05/07/21. 10:45 AM		
Attn. Date & Time	05/07/21. 10:45 AM		
Completion Dt & Time	11:30 AM		
Total Man hrs	45 min		

Phone 7975154623

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

— PM —

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of cooling fans
found OK.
* UPS working normal on both mains and
battery mode with load.
* Measured parameters all are within range

INPUT	V	I(A)
R-Y/ N	399	
Y-B/ N	398	
B-R/ N	399	
N-E	4.5	
OUTPUT	V	Amp
R-Y/ N	230	0A
Y-B/ N	-	
B-R/ N	-	
N-E	4.5	
Battery Details		
Batt Volt	356	
Batt. Make	EXIDE	
Capacity	40 AH	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

C-5 Lab 20KVA UPS checked
the ups on load, without load.
it's found ok.

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Dr. H. G. Shenoy
Head of the Department
Stores/Purchase
Golden Valley Education Trust
Kolar
Signature & Seal With Date

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in
CIN : U67120KA1994PTC016155
www.frontier.in

Date :

Signature

LOC: EC LAB 10KVA

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

D. T. T. I. T
K. G. F.
KOLAR

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name Mr. MOHAMMED

Engineer Code 3080

FBS Call ID

ENPL Call ID

Complaint Dt & Time

Model & Rating

Serial No

Inst. Date

Promised Dt & Time

Attn. Date & Time

Completion Dt & Time

Total Man hrs

FSR No. 33406

FSR Date

Region

ETPL

☐ UPS Inst

☒ BPM

☐ Break Down

☐ Batt Inst

☐ Site Study

☐ Batt replace

☐ Other

Nature of Complaint / Problem Reported

PM

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of Cooling fans
found OK.
* UPS working Satisfactorily on both mains
and battery mode with load.
* measured parameters all are within range

INPUT	V	I(A)
R-Y/ N	398	
Y-B/ N	399	
B-R/ N	398	
N-E	4.1	
OUTPUT	V	Amp
R-Y/ N	220	0A
Y-B/ N	-	
B-R/ N	-	
N-E	4.1	

Battery Details

Batt Volt	356
Batt. Make	EXIDE
Capacity	40AH
Current	4A
No. of strings	26

Recommendation:

☐ Spares Used

☐ Spares to be Billed

☐ Yes

☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

EC Lab 10KVA UPS checked
with load / without load 10A
found - O.K.

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Dr. H. G. Shaney
Head of the Department

Customer's Signature & Seal with Date
Golden Valley Education Trust
Kolar Gold Fields - 503 120

LOG: ACCOUNTS 20KVA.

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T. T. I. T.

K. G. F.

KOLAR

Phone 7975154623

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

PM

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name Mr. MOHAMMED

Engineer Code 3080

FBS Call ID

ENPL Call ID

Complaint Dt & Time

Model & Rating

Serial No

Inst. Date

Promised Dt & Time

Attn. Date & Time

Completion Dt & Time

Total Man hrs

FSR No. 33408

FSR Date

Region

T. T. P. L

☐ UPS Inst

☒ PM

☐ Break Down

☐ Batt Inst

☐ Site Study

☐ Batt replace

☐ Other

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of cooling fans
found ok.
* UPS Working Satisfactorily on both
Mains and battery mode with load.
* Measured parameters all are within range

INPUT V I(A)

R-Y/ N 410

Y-B/ N 411

B-R/ N 409

N-E 2.7

OUTPUT V Amp

R-Y/ N 23.0A

Y-B/ N -

B-R/ N -

N-E 2.7

Battery Details

Batt Volt 356

Batt. Make FAIDE

Capacity 40AH

Current 4A

No. of strings 26

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

checked the ups on load / without
load it's found o'k 20KVA

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Dr. H.G. Shency
Head of the Department
Customer's Signature & Seal with Date
Golden Valley Education Trust
Kolar Gold Fields - 563 12



Dr. T. THIMMAIAH INSTITUTE OF
TECHNOLOGY

LOC: MECHANICAL LAB 6 KVA

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T. T. I. T.

K. G. J.

KOLAR

Phone 7975154623

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

— PM —

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name Mr. MOHAMMED

Engineer Code 3080

FBS Call ID

ENPL Call ID

Complaint Dt & Time

Model & Rating

Serial No

Inst. Date

Promised Dt & Time

Attn. Date & Time

Completion Dt & Time

Total Man hrs

FSR No. 33402

FSR Date

Region

ITPL

☐ UPS Inst

☐ PM

☐ Break Down

☐ Batt Inst

☐ Site Study

☐ Batt replace

☐ Other

INPUT V (A)

R-Y/ N 239

Y-B/ N -

B-R/ N -

N-E 23.0

OUTPUT V Amp

R-Y/ N 220

Y-B/ N -

B-R/ N -

N-E 23.0

Battery Details

Batt Volt 220

Batt. Make SF TUB

Capacity 70 AH

Current

No. of strings 16

Observation and Work Done

Carried out the preventive Maintenance
* Checked for all working of Cooling fans
Found OK.

* UPS working Satisfactorily on both mains
and battery mode with Load.

* Measured parameters all are within range

Recommendation: N to E voltage should be there
less than 5.0 volts

☐ Spares Used

☐ Spares to be Billed

☐ Yes

☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent

☐ Good

☐ Average

☐ Improvement

☐ (Pls Specify)

Customer Remarks:

Total

Checked the ups on load / without
load its found OK. 6KVA.
OFF / ON : 1.30 PM

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to
our satisfaction. The equipment is working
Satisfactorily. We agree to pay the charges as
indicated.

Date & Time

FRONTIER BUSINESS SYSTEMS PVT. LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Dr. H. G. Shenoy
Head of the Department
Customer Signature & Seal with Date
Golden Valley Education Trust
Kolar Gold Fields - 583 121

Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

TTIT.
KUF.
Karnataka.

Engineer Name Mr. NP. Sathish
Engineer Code FSR No. 27166
FBS Call ID FSR Date
ENPL Call ID Region
Complaint Dt & Time
Model & Rating PB16KVA ☐ UPS Inst
Serial No 213263576 ☐ PM
Inst. Date ☐ Break Down
Promised Dt & Time 24-03-2021 ☐ Batt Inst
Attn. Date & Time 24-03-2021/10:30 ☐ Site Study
Completion Dt & Time 12:30 ☐ Batt replace
Total Man hrs 2hr ☐ Other

Phone 8762494984

Contact Person : Thilak

Nature of Complaint / Problem Reported

UPS - Re connect

Observation and Work Done

AS per last visit, the UPS was faulty & now reachable the fault
=> Re - connected the UPS, checked all the tightness of a connection & connector found OK
=> cross checked Batteries voltage 156 volt

INPUT	V	I(A)
R-Y/ N	<u>294</u>	
Y-B/ N	<u>—</u>	
B-R/ N	<u>—</u>	
N-E	<u>5</u>	
OUTPUT	V	Amp
R-Y/ N	<u>220</u>	
Y-B/ N	<u>—</u>	
B-R/ N	<u>—</u>	
N-E	<u>5</u>	

Battery Details

Batt Volt	<u>156</u>
Batt. Make	<u>Exide</u>
Capacity	<u>70</u>
Current	<u>7</u>
No. of strings	<u>16.</u>

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☐ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☐ No

checked the ups on load / with out load it's ok.

Engineer Remarks :

* Now UPS working normally
* Batteries are charging equally it will take 4 hours

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time : NP. Sathish

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Customer's Signature & Seal with Date

Dr. T. Thirumaran Institute of Technology
Oorga, K.G.F. - 583 120.

P3 6kVA Mechanical Lab

FRONTIER BUSINESS SYSTEMS PVT LTD		FIELD SERVICE REPORT		VERTIV™																																																	
Customer's Name & Address		☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING																																																			
T T I T Dr. T. Thimmaiah Road Oorquam, - K. F. Karnataka - 563120 Phone 7975154623 Contact Person Thilak. Nature of Complaint / Problem Reported — pm —		Engineer Name Mr. N.P. Sathisha Engineer Code FBS Call ID ENPL Call ID Complaint Dt & Time Model & Rating PB / 6kva Serial No Inst. Date Promised Dt & Time 08-02-2020 Attn. Date & Time 08-02-2020 / 12:50 Completion Dt & Time 13:10 Total Man hrs 80 min		FSR No. 9008 FSR Date Region ☐ UPS Inst ☐ PM ☐ Break Down ☐ Batt Inst ☐ Site Study ☐ Batt replace ☐ Other																																																	
Observation and Work Done		Preventive - Maintenance is carried out PB / 6kva. UPS is faulty condition (OFF)		<table border="1"> <thead> <tr> <th>INPUT</th> <th>V</th> <th>I(A)</th> </tr> </thead> <tbody> <tr><td>R-Y/ N</td><td></td><td></td></tr> <tr><td>Y-B/ N</td><td></td><td></td></tr> <tr><td>B-R/ N</td><td></td><td></td></tr> <tr><td>N-E</td><td></td><td></td></tr> <tr> <th>OUTPUT</th> <th>V</th> <th>Amp</th> </tr> <tr><td>R-Y/ N</td><td></td><td></td></tr> <tr><td>Y-B/ N</td><td></td><td></td></tr> <tr><td>B-R/ N</td><td></td><td></td></tr> <tr><td>N-E</td><td></td><td></td></tr> <tr><td colspan="3">Battery Details</td></tr> <tr><td>Batt Volt</td><td></td><td></td></tr> <tr><td>Batt. Make</td><td></td><td></td></tr> <tr><td>Capacity</td><td></td><td></td></tr> <tr><td>Current</td><td></td><td></td></tr> <tr><td>No. of strings</td><td></td><td></td></tr> </tbody> </table>		INPUT	V	I(A)	R-Y/ N			Y-B/ N			B-R/ N			N-E			OUTPUT	V	Amp	R-Y/ N			Y-B/ N			B-R/ N			N-E			Battery Details			Batt Volt			Batt. Make			Capacity			Current			No. of strings		
INPUT	V	I(A)																																																			
R-Y/ N																																																					
Y-B/ N																																																					
B-R/ N																																																					
N-E																																																					
OUTPUT	V	Amp																																																			
R-Y/ N																																																					
Y-B/ N																																																					
B-R/ N																																																					
N-E																																																					
Battery Details																																																					
Batt Volt																																																					
Batt. Make																																																					
Capacity																																																					
Current																																																					
No. of strings																																																					
Recommendation:																																																					
☐ Spares Used ☐ Spares to be Billed ☐ Yes ☐ No																																																					
Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno																																																
☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)		Customer Remarks:	Total	Service Charges to Billed ☐ Yes ☐ No																																																	
6kVA UPS Mechanical Lab. Sent for servicing/repair, it will return in back.		Engineer Remarks : * UPS need to rectifier C. Senthil																																																			
(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)																																																					
Customer's Remarks		RSM Remarks																																																			
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated. Dr. H.G. Shenoy Head of the Department Customer's Signature & Seal with Date Golden Valley Education Trust Kolar Gold Fields - 563 120		Date & Time : N.P. Sathish FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in		Date : Signature																																																	

1 M.C.S. KOLAR

PSS - Lab E-E-E 6KVA

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

 TTIT
 Dr. T. Thimmiah Road
 Oorgaum Road - K.H.F
 Karnataka - 563180
Engineer Name Mr. N.P. Sathisha

Engineer Code

FSR No. **9007**

FBS Call ID

FSR Date

ENPL Call ID

Region

Complaint Dt & Time

Model & Rating

PB / 6KVA☐ UPS Inst

Serial No

218863519☐ PM

Inst. Date

☐ Break Down

Promised Dt & Time

08-02-2021☐ Batt Inst

Attn. Date & Time

08-02-2021 / 11:40☐ Site Study

Completion Dt & Time

12:30☐ Batt replace

Total Man hrs

40 hrs☐ Other

Observation and Work Done

preventive - maintenance. is carried out

PB / 6KVA online UPS with Tubular make Batteries

⇒ checked working for cooling fan are found OK

⇒ checked Batteries are charging equally & discharging equally

INPUT V I(A)

R-Y/ N 240Y-B/ N —B-R/ N —N-E 7

OUTPUT V Amp

R-Y/ N 220Y-B/ N —B-R/ N —N-E 7

Battery Details

Batt Volt 220Batt. Make Exide

Capacity

Current

No. of strings 16

Recommendation:

☐ Spares Used☐ Spares to be Billed☐ Yes☐ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent☐ Good☐ Average☐ Improvement☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☐ No

Engineer Remarks :

checked the UPS on load & without load OK

* UPS - working satisfactorily with load

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time : N.P. Sathisha

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

 Dr. H.G. Shenoy
 Head of the Department
 Stores/Purchase
 Golden Valley Education Trust
 Kolar Gold Fields - 562 120

CS - Lab 20KVA

FRONTIER BUSINESS SYSTEMS PVT LTD		FIELD SERVICE REPORT		VERTIV™	
Customer's Name & Address		☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING			
T T I T Dr, Thimmaiah Road Oorgaum, Kolar Gold Fields Karnataka - 563120. Phone : 7975154623 Contact Person Thilak Nature of Complaint / Problem Reported - PM -		Engineer Name	Mr. N.P. Sathisha		
		Engineer Code			
		FBS Call ID			
		ENPL Call ID			
		Complaint Dt & Time			
Model & Rating		2400D 20KVA		☐ UPS Inst ☐ PM ☐ Break Down ☐ Batt Inst ☐ Site Study ☐ Batt replace ☐ Other	
Serial No		0812204664			
Inst. Date		-			
Promised Dt & Time		08-02-2021			
Attn. Date & Time		08-02-2021 / 11:00			
Completion Dt & Time		11:30			
Total Man hrs		30 mts			
Observation and Work Done 240220. preventive Maintenance is carried out on online UPS with 40AH Exide Tubular make Batteries. => checked working for cooling fans are found OK => checked Batteries are charging & dis-charging equally => checked all the parameters are within Recommendation: the specification		INPUT		V	I(A)
		R-Y/ N		407	
		Y-B/ N		408	
		B-R/ N		406	
		N-E		7	
		OUTPUT		V	Amp
		R-Y/ N		230	
		Y-B/ N		-	
		B-R/ N		-	
		N-E		7	
		Battery Details			
		Batt Volt		356	
		Batt. Make		Exide/ Tubular	
		Capacity		40	
		Current		4A	
		No. of strings		26 Nos	
☐ Spares Used ☐ Spares to be Billed ☐ Yes ☐ No					
Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno
☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)		Customer Remarks:	Total	Service Charges to Billed ☐ Yes ☐ No	
		C.S. Lab 20 KVA checked without load, with load, Battery backup OK.		Engineer Remarks : * UPS working satisfactorily with load	
(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)					
Customer's Remarks				RSM Remarks	
The above job was carried out and completed to our satisfaction. The equipment is working satisfactorily. We agree to pay the charges as indicated.					
Date & Time : N.P. Sath FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in				Date : Signature	

Admin/Accounts 20kVA

		FIELD SERVICE REPORT		 VERTIV.	
Customer's Name & Address T T I T Dr. T, Thimmaiah Road Orugum - K.N.F. Karnataka - 568120		☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING			
Phone 79 75 154 623		Engineer Name Mr. N P Sathish	Engineer Code	FSR No. 9009	FSR Date
Contact Person Thilak		FBS Call ID	ENPL Call ID	Region	☐ UPS Inst
Nature of Complaint / Problem Reported — Pm —		Model & Rating 8400D / 20kVA	Serial No 091020 AS 0297	☐ PM	☐ Break Down
		Inst. Date	Promised Dt & Time 08-02-2021	☐ Batt Inst	☐ Site Study
		Attn. Date & Time 08-02-2021 / 14:00	Completion Dt & Time 14:30	☐ Batt replace	☐ Other
		Total Man hrs 30 min			
Observation and Work Done preventive - maintenance is carried out 8400D / 20kVA online UPS with 240 AH / 12V 18 X 26 N/A Exide make SMF Batteries => checked working for cooling fans are found OK => checked all the parameters are within the specification			INPUT	V	(A)
			R-Y/ N	400	
			Y-B/ N	409	
			B-R/ N	406	
			N-E	9	
			OUTPUT	V	Amp
			R-Y/ N	230	
			Y-B/ N	—	
			B-R/ N	—	
			N-E	9	
			Battery Details		
			Batt Volt	356	
			Batt. Make	Exide	
			Capacity	40	
			Current	4A	
			No. of strings	26	
Recommendation: within the specification					
☐ Spares Used ☐ Spares to be Billed ☐ Yes ☐ No					
Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno
☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks: Account rep checked the UPS on load, without load it's OK	Total	Service Charges to Billed ☐ Yes ☐ No		
Engineer Remarks : * UPS - working Satisfactorily					
(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)					
Customer's Remarks The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.			Date & Time : N.P. Sathish		RSM Remarks
Signature Dr. H.G. Shetty Head of the Department Customer's Signature & Seal with Date			FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in		Date :
Signature			Signature		Signature

EC-LAB. 10KVA.

*

FRONTIER BUSINESS SYSTEMS PVT LTD		FIELD SERVICE REPORT		VERTIV.	
Customer's Name & Address		☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING			
TIT Dr. T. Thimmarah Road Oorugum - KUF Karnataka.		Engineer Name	Mr. N.P. Sathisha		
Phone 797515468		Engineer Code	FSR No. 9010		
Contact Person Thirak		FBS Call ID	FSR Date		
Nature of Complaint / Problem Reported		ENPL Call ID	Region		
pm		Complaint Dt & Time			
		Model & Rating	S400D 10KVA		
		Serial No	091010 AS 0317.		
		Inst. Date			
		Promised Dt & Time	08-02-2021		
		Attn. Date & Time	08-02-2021 / 15:00		
		Completion Dt & Time	16:00		
		Total Man hrs	1hr.		
Observation and Work Done		INPUT		V	I(A)
preventive maintenance is carried out		R-Y/ N		400	
S400D 10KVA online UPS with 40AH/12V		Y-B/ N		398	
X26 NBS, Exide make SMF Batteries		B-R/ N		400	
=> checked working for cooling fans are found ok		N-E		2.9	
=> checked Batteries are charging equally		OUTPUT		V	Amp
		R-Y/ N		230	
		Y-B/ N			
		B-R/ N			
		N-E		2.9	
		Battery Details			
		Batt Volt		356.	
		Batt. Make		Exide	
		Capacity		40	
		Current		4A	
		No. of strings		26	
Recommendation:					
☐ Spares Used ☐ Spares to be Billed ☐ Yes ☐ No					
Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno
☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks:	Total	Service Charges to Billed ☐ Yes ☐ No		
	UPS 10KVA Replaced and other UPS connected checked without load / with load on Medium		Engineer Remarks : * UPS working satisfactorily with load		
(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)					
Customer's Remarks		RSM Remarks			
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.		Date & Time : N.P. Sathisha			
Dr. H.G. Shenoy Head of the Department Stores/Purchase		FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in		Date : Signature	

FIELD SERVICE REPORT



Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

TTIT
Dr. T. Thimmiah Road
Oorguam - Knt
Karnataka.

Engineer Name Mr. NP. Sathisha

Engineer Code FSR No. 9011

FBS Call ID FSR Date

ENPL Call ID Region

Complaint Dt & Time

Phone 8962494984

Model & Rating 8400D / 10kVA ☐ UPS Inst

Contact Person Thilak

Serial No. * 091010 AS 0317 ☐ PM

Nature of Complaint / Problem Reported

Inst. Date ☐ Break Down

UPS Replacement

Promised Dt & Time 08-02-2021 ☐ Batt Inst

Attn. Date & Time 08-02-2021 / 16:00 ☐ Site Study

Completion Dt & Time 17:20 ☐ Batt replace

Total Man hrs 1hr: 20 min ☐ Other

Observation and Work Done

As per customer request
8400D / 10kVA UPS (EC Lab), replace
with same rating & same model.
Now UPS working satisfactorily with
load & EB.

INPUT V I(A)

R-Y/ N 400

Y-B/ N 400

B-R/ N 396

N-E 29

OUTPUT V Amp

R-Y/ N 230

Y-B/ N -

B-R/ N -

N-E 29

Battery Details

Batt Volt 256

Batt. Make Ecid

Capacity 40

Current 4A

No. of strings 26

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☐ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☐ No

Engineer Remarks :

10kVA UPS at E-C Lab.
Replaced Connected 1st
1st ok.

UPS working Both
condition EB & DASH mode
normal.

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working satisfactorily. We agree to pay the charges as indicated.

Date & Time : NP. Sathisha

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

LOC: EC LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

DR. T T I I
K G F
KOLAR

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name Mr. MOHAMMED

Engineer Code 3080 FSR No. 28241

FBS Call ID FSR Date

ENPL Call ID Region E T P L

Complaint Dt & Time

Phone 8762494984

Model & Rating 5400D / 10KVA

Contact Person Mr. T I I I

Serial No 091010AG0317

Nature of Complaint / Problem Reported

Inst. Date

UPS not working

Promised Dt & Time 15/01/21. 9:30 AM

Attn. Date & Time 15/01/21. 9:30 AM

Completion Dt & Time 1:00 PM

Total Man hrs 3 hours 30 min

Observation and Work Done

As per the Customer call visited the site.
* UPS was off mode
* Checked the UPS found IGBT 2no. R.G.D.B.
and CT - 2no. faulty.
* Replaced all same with new.
* UPS Working normal on both main and
battery mode with load.

INPUT V I(A)

R-Y/ N 381

Y-B/ N 391

B-R/ N 387

N-E 12.1

OUTPUT V Amp

R-Y/ N 230

Y-B/ N -

B-R/ N -

N-E 12.1

Battery Details

Batt Volt 3.56

Batt. Make EXIDE

Capacity 40EL

Current 4A

No. of strings 26

Recommendation:

RTD E voltage should be there less than 5.0 VOLTS.

☐ Spares Used

☐ Spares to be Billed

☐ Yes

☐ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno
	I G B T	02			
	R G D B	01			
	CT	02			

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☐ No

checked the ups on BESOM.
& DSS it's OK. *[Signature]*

Engineer Remarks :

UPS Working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Golden Valley Education Trust
Kolar Gold Fields - 563 120

LOG: EC LAB

9m

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV.

Customer's Name & Address

 Dr. T. T. I. T.
 K. G. F.
 KOLAR.

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name

Mr. MOHAMMED

Engineer Code

3080

FSR No.

5368

FBS Call ID

FSR Date

ENPL Call ID

Region

I T P L

Complaint Dt & Time

Phone 8162494984

Model & Rating

5400D / 10KVA

☐ UPS Inst

Contact Person Mr. Tilak

Serial No

091010A50317

☒ PM

Nature of Complaint / Problem Reported

Inst. Date

☐ Break Down

Promised Dt & Time

17/12/18 11:30 AM

☐ Batt Inst

Attn. Date & Time

17/12/18 11:30 AM

☐ Site Study

Completion Dt & Time

12:45 PM

☐ Batt replace

Total Man hrs

45 min

☐ Other

Observation and Work Done

Carried out the preventive maintenance

* Checked for all working of cooling fans found ok.

* UPS working satisfactorily on both Mains and battery Mode with Load

* Measured Parameters all are within range

INPUT

V

I(A)

R-Y/ N 464

Y-B/ N 461

B-R/ N 456

N-E 1.5

OUTPUT

V

Amp

R-Y/ N 231

18A

Y-B/ N -

B-R/ N -

N-E 1.5

Battery Details

Batt Volt 356

Batt. Make EXIDE

Capacity 40EL

Current 4A

No. of strings 26

Recommendation:

☐ Spares Used☐ Spares to be Billed☐ Yes☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

RSM Remarks

Date :

Signature

 Head of the Department
 Customer's Signature & Seal with Date

 Aden Valley Education Trust
 Kolar Gold Fields - 553 120

Loc: EGC

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T.T.I.T.
K.G.K.
KOLAR

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name

Mr. MOHAMMED / SATHISH

Engineer Code

3080

FSR No.

5762

FBS Call ID

FSR Date

ENPL Call ID

Region

TTPL

Complaint Dt & Time

Model & Rating

8400D / 10KVA

☐ UPS Inst

Phone 8762494984

Contact Person Mr. Tilak

Serial No

091010A50317

☐ PM

Nature of Complaint / Problem Reported

Inst. Date

☒ Break Down

UPS NOT WORKING.

Promised Dt & Time

21/01/19. 10:00 AM

☐ Batt Inst

Attn. Date & Time

21/01/19. 10:00 AM

☐ Site Study

Completion Dt & Time

6:30 PM

☐ Batt replace

Total Man hrs

8 Hour 30 min

☐ Other

Observation and Work Done

As per previous visit we have taken I/P Transformer for Re winding. * now we brought the Transformer and Connected in the UPS and Replaced RGD A and Contactor. * now UPS working normal on both @ Mains and battery Mode with Load.

INPUT	V	(A)
R-Y/ N	421	
Y-B/ N	420	
B-R/ N	422	
N-E	1.7	
OUTPUT	V	Amp
R-Y/ N	230	1.5A
Y-B/ N	-	
B-R/ N	-	
N-E	1.7	
Battery Details		
Batt Volt	356	
Batt. Make	EXIDE	
Capacity	40EL	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☐ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno
	RGDA	01			
	CONTACTOR	01			

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☐ No

Engineer Remarks :

checked the on. load / with out load iph on - ping 1.5x 1.5x, 2x Selc AM 1.5x, 7 AM.

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Customer's Signature & Seal with Date

21/1/19. 5:45

LOC: E & C

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV™

Customer's Name & Address

 Dr. T.T.I.T.
 K.G.F.
 KOLAR

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED	FSR No.	5754
Engineer Code	3080	FSR Date	
FBS Call ID		Region	IT PL
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	5400D / 10KVA	☐ UPS Inst	
Serial No	091010A50317	☐ PM	
Inst.Date		☒ Break Down	
Promised Dt & Time	11/01/19. 9:30 AM	☐ Batt Inst	
Attn. Date & Time	11/01/19. 9:30 AM	☐ Site Study	
Completion Dt & Time	3:30 PM	☐ Batt replace	
Total Man hrs	6 HOUR	☐ Other	

Phone **8762494984**Contact Person **Mr. Tilak**

Nature of Complaint / Problem Reported

UPS NOT WORKING

Observation and Work Done

As per the Customer Call visited the site

- * UPS was off mode
- * Checked the UPS found abnormal noise from the I/P Transformer and Y and B coil are getting heat.
- * Due to Transformer faulty UPS kept in off mode

INPUT	V	I(A)
R-Y/ N	415	
Y-B/ N	414	
B-R/ N	414	
N-E	1.7	
OUTPUT	V	Amp
R-Y/ N	230	
Y-B/ N	-	
B-R/ N	-	
N-E	1.7	
Battery Details		
Batt Volt	356	
Batt.Make	EXIDE	
Capacity	40EL	
Current	4A	
No.of strings	26	

 Recommendation: need to be Rectify the Transfor
 - Mer Issue

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
☐ Good
☐ Average
☐ Improvement
☐ (Pls Specify)

Customer Remarks: Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

Dr. H.G. Shenoy
 Head of the Department

UPS kept in off

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks: **Golden Valley Education Trust**

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Customer's Signature & Seal with Date

Date :

Signature

LOC: EG LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T. T. I. T
K. G. F
KOLAR

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

PM

☐ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED	FSR No.	10362
Engineer Code	3080	FSR Date	
FBS Call ID		Region	ITPL
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	5400D / 10KVA	☐ UPS Inst	
Serial No	091010A50317	☐ PM	
Inst. Date		☐ Break Down	
Promised Dt & Time	27/05/19 9:30 AM	☐ Batt Inst	
Attn. Date & Time	27/05/19 9:30 AM	☐ Site Study	
Completion Dt & Time	10:30 AM	☐ Batt replace	
Total Man hrs	1 hour	☐ Other	

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of cooling fans
found OK.
* UPS working Satisfactorily on both mains
and battery mode with Load.
* Measured parameters all are within range

INPUT	V	I(A)
R-Y/ N	422	
Y-B/ N	426	
B-R/ N	427	
N-E	7.6	
OUTPUT	V	Amp
R-Y/ N	231	
Y-B/ N	-	
B-R/ N	-	
N-E	7.6	
Battery Details		
Batt Volt	25.2	
Batt. Make	EXIDE	
Capacity	40 EL	
Current	4A	
No. of strings	26	

Recommendation: NTOE VOLTAGE should be there less than 5.0 VOLTS.

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working normal

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Dr. T. T. I. T
VICE PRINCIPAL
Signature & Seal with Date

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

RSM Remarks

Date :

Signature

OC E & C LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV

Customer's Name & Address

Dr. T. T. I. T.

K. G. F.

KOLAR.

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

— PM —

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name

Mr. MOHAMMED

Engineer Code

3080

FSR No.

11215

FBS Call ID

FSR Date

ENPL Call ID

Region

T TPL

Complaint Dt & Time

Model & Rating

5400D / 10KVA

☐ UPS Inst

Serial No

091010A50317

☐ PM

Inst. Date

☐ Break Down

Promised Dt & Time

22/08/19 - 12:30 PM

☐ Batt Inst

Attn. Date & Time

22/08/19 - 12:30 PM

☐ Site Study

Completion Dt & Time

1:30 PM

☐ Batt replace

Total Man hrs

1 hour

☐ Other

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of Cooling fans
found OK.
* UPS working Satisfactorily on both mains
and battery mode with Load.
* Measured parameters all are within range

INPUT	V	I(A)
R-Y/ N	422	
Y-B/ N	409	
B-R/ N	408	
N-E	16.0	
OUTPUT	V	Amp
R-Y/ N	231	22A
Y-B/ N	-	
B-R/ N	-	
N-E	16.0	

Battery Details

Batt Volt	356
Batt. Make	EXIDE
Capacity	40AH
Current	4A
No. of strings	26

Recommendation: NTOE VOLTAGE should be there
Less than 5.0 VOLTS.

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS checked New Earth pit
required replaced for UPS.

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Customer's Signature and Date

Kolar Gold Fields - 563 120

LOG: EEC LAB

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV™

Customer's Name & Address

Dr. T. T. I. T.

K. G. F.

KOLAR.

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

UPS NOT WORKING

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED / RAJESH		
Engineer Code	3080	FSR No.	14247
FBS Call ID		FSR Date	
ENPL Call ID		Region	T + PL
Complaint Dt & Time			
Model & Rating	5400D / 10KVA		
Serial No	091010A50317		
Inst. Date			
Promised Dt & Time	24/07/19. 2:30 PM		
Attn. Date & Time	24/07/19. 2:30 PM		
Completion Dt & Time	5:00 PM		
Total Man hrs	2 hour 30 min		

☐ UPS Inst
☐ PM
☐ Break Down
☐ Batt Inst
☐ Site Study
☐ Batt replace
☐ Other

Observation and Work Done

As per the customer call visited the site
 * UPS kept in off mode.
 * Checked the UPS found Mx6 contactor has been faulty.

INPUT	V	I(A)
R-Y/ N	441	
Y-B/ N	444	
B-R/ N	446	
N-E	20.0	
OUTPUT	V	Amp
R-Y/ N	-	
Y-B/ N		
B-R/ N		
N-E		
Battery Details		
Batt Volt		
Batt. Make		
Capacity		
Current		
No. of strings		

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☐ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent
☐ Good
☐ Average
☐ Improvement
☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☐ No
 E.C. Lab. UPS. Mx6
 Contacted Faulty.

Engineer Remarks :

UPS need to Repair.

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Dr. H.G. Shenoy

 Head of the Department
 Customer's Signature & Seal with Date

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

RSM Remarks

Date :

Signature

 Golden Valley Education Trust
 Kolar Gold Fields - 563 120

LOC: EGC LAB ✓

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T. T. I. T.
K. G. F.
KOLAR.

☐ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED	FSR No.	11248
Engineer Code	3080	FSR Date	
FBS Call ID		Region	ITPL
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	64000 / 10 KVA	☐ UPS Inst	
Serial No	091010A50717	☐ PM	
Inst. Date		☐ Break Down	
Promised Dt & Time	25/07/19. 10:00 AM	☐ Batt Inst	
Attn. Date & Time	25/07/19. 10:00 AM	☐ Site Study	
Completion Dt & Time	3:00 PM	☐ Batt replace	
Total Man hrs	5 hours	☐ Other	

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

UPS NOT working

Observation and Work Done

* As per previous visit we found MX6
Contactor was faulty.
* Now we Replaced the same with new
and Replaced 1no Fan.
* UPS working normal on both mains and
battery mode with Load.
* NTOE VOLTAGE should be there less than 5.0 VOLTS

INPUT	V	I(A)
R-Y/ N	400	
Y-B/ N	401	
B-R/ N	399	
N-E	20.0	
OUTPUT	V	Amp
R-Y/ N	230	
Y-B/ N	-	
B-R/ N	-	
N-E	20.0	
Battery Details		
Batt Volt	356	
Batt. Make	EXIDE	
Capacity	40 EL	
Current	4A	
No. of strings	26	

Recommendation: We Connected Energy Analyzer Meter
to UPS IP for monitoring IP Supply

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☐ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno
	MX6 Contactor	01			
	FAN	01			

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks:	Total	Service Charges to Billed ☐ Yes ☐ No
	UPS working normal. MX6 Contactor replaced. L.T. OK E.C.		Engineer Remarks : UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to
our satisfaction. The equipment is working
Satisfactorily. We agree to pay the charges as
indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Golden Valley Education Trust
Kolar Gold Fields - 563 120

Dr. H.G. Shenoy

Head of the Department
Customer's Signature & Seal with Date

LOG: EC LAB

PO No: 313 Dt. 10.10.2019

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

D.T.-T.-I.T.

K.G.F.

KOLAR.

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

— PM —

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED	FSR No.	15082
Engineer Code	3080	FSR Date	
FBS Call ID		Region	ITPL
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	8400 D / 10 KVA	☐ UPS Inst	
Serial No	091010 A50317	☒ PM	
Inst. Date		☐ Break Down	
Promised Dt & Time	22/10/19 10:00 AM	☐ Batt Inst	
Attn. Date & Time	22/10/19 10:00 AM	☐ Site Study	
Completion Dt & Time	11:00 AM	☐ Batt replace	
Total Man hrs	1 hour	☐ Other	

Observation and Work Done

Carried out the preventive maintenance

* Checked for all working of cooling fans found OK.

* UPS working satisfactorily on both mains and battery mode with load

* Measured Parameters all are within range

INPUT	V	I(A)
R-Y/ N	414	
Y-B/ N	413	
B-R/ N	410	
N-E	17.0	
OUTPUT	V	Amp
R-Y/ N	233	0A
Y-B/ N	-	
B-R/ N	-	
N-E	17.0	
Battery Details		
Batt Volt	356	
Batt. Make	EXIDE	
Capacity	40 AH	
Current	4A	
No. of strings	26	

Recommendation: NTO E should be there less than 5.0 volts.

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

UPS working Normal - H

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Dr. H.C. Shenoy
Head of the Department
Customer's Signature & Seal with Date

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Sign.

LOC: EC LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

D.J.T.T.I.T,
K.G.F.
KOLAR.

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name Mr. **MOHAMMED L. BHASHIKUMAR**
Engineer Code **3080** FSR No. **17614**
FBS Call ID FSR Date
ENPL Call ID Region **ITPL**
Complaint Dt & Time
Model & Rating **5400D / 10KVA** ☐ UPS Inst
Serial No ☐ PM
Inst. Date ☐ Break Down
Promised Dt & Time **19/12/19 9:30 AM** ☐ Batt Inst
Attn. Date & Time **19/12/19 9:30 AM** ☐ Site Study
Completion Dt & Time **12:30 PM** ☐ Batt replace
Total Man hrs **3 hour** ☒ Other

Phone **8762494984**

Contact Person **Mn. Tilak**

Nature of Complaint / Problem Reported

NOISE FROM UPS

Observation and Work Done

As per the customer call visited the site
* UPS working on normal mode
* we connect Analyzer meter to I/P of UPS for measuring parameters.
* UPS working normal on both mains and battery mode with load.

INPUT	V	I(A)
R-Y/ N	401	
Y-B/ N	399	
B-R/ N	399	
N-E	2.8	
OUTPUT	V	Amp
R-Y/ N	230	
Y-B/ N	-	
B-R/ N	-	
N-E	2.8	
Battery Details		
Batt Volt	256	
Batt. Make	EXIDE	
Capacity	20EL	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify) Customer Remarks: Total Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :
10KVA UPS E.C. Analyzer
Mtd connected for measuring
Parameters. UPS ON.
UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Dr. H.G. Shenoy
Head of the Department
Customer's Signature & Seal with Date

Golden Valley Education Trust
Kolar Gold Fields - 563 120

20C: EC LAB

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV

Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Dr. T.T.I.T.

K.G.F.
KOLAR

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

— PM —

Engineer Name	Mr. MOHAMMED	FSR No.	
Engineer Code	3080	FSR Date	17639
FBS Call ID		Region	ITPL
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	5400D / 10KVA	☐ UPS Inst	
Serial No	091010A50317	☒ PM	
Inst. Date		☐ Break Down	
Promised Dt & Time	07/01/2020 10:30 AM	☐ Batt Inst	
Attn. Date & Time	07/01/2020 10:30 AM	☐ Site Study	
Completion Dt & Time	11:30 AM	☐ Batt replace	
Total Man hrs	1 hour	☐ Other	

Observation and Work Done

Carried out the preventive maintenance
 * Checked for all working of cooling fans
 Found ok.
 * UPS working Satisfactorily on both mains
 and battery mode with Load.
 * Measured parameters all are within range

INPUT	V	I(A)
R-Y/ N	231	
Y-B/ N	-	
B-R/ N	-	
N-E	22.0	
OUTPUT	V	Amp
R-Y/ N	231	
Y-B/ N	-	
B-R/ N	-	
N-E	22.0	
Battery Details		
Batt Volt	354	
Batt. Make	EXIDE	
Capacity	40EL	
Current	4A	
No. of strings	26	

Recommendation: NTOE VOLTAGE should be there Less
 than 5.0VOLTS.

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
☐ Good
☐ Average
☐ Improvement
☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

 Everything P.M. done as per
 job E.C. Lab.

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

 The above job was carried out and completed to
 our satisfaction. The equipment is working
 Satisfactorily. We agree to pay the charges as
 indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

 Dr. H.G. Shenoy
 Head of the Department
 Stores/Purchase
 Customer's Signature & Seal with Date
 Kolar Gold Fields - 563 120

LOC: EC LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

D. T. T. I. T.
K. G. F.
KOLAR.

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED	FSR No.	19647
Engineer Code	3080	FSR Date	
FBS Call ID		Region	ITPL
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	5400D/10KVA	☐ UPS Inst	
Serial No	091010A50317	☐ PM	
Inst. Date		☐ Break Down	
Promised Dt & Time	18/02/2020	☐ Batt Inst	
Attn. Date & Time	18/02/2020	☐ Site Study	
Completion Dt & Time		☐ Batt replace	
Total Man hrs		☒ Other	

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

GENERAL CHECK UP

Observation and Work Done

As per the Customer Call visited the site
* UPS working on normal mode.
* Checked the UPS we found 17.0 volts
at earth to neutral.
* UPS working normal on both mains and
battery mode with load.

INPUT	V	I(A)
R-Y/ N	414	
Y-B/ N	410	
B-R/ N	415	
N-E	17.0	
OUTPUT	V	Amp
R-Y/ N	230	-
Y-B/ N	-	
B-R/ N	-	
N-E	17.0	
Battery Details		
Batt Volt	356	
Batt. Make	EXIDE	
Capacity	40 EL	
Current	4A	
No. of strings	26	

Recommendation: N TO E voltage should be there
less than 5.0 volts

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks:	Total	Service Charges to Billed ☐ Yes ☒ No
	New Earth pit is to be cemented 10KVA E.C.		Engineer Remarks : UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks	RSM Remarks
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated. Head of the Department Dept. of Electrical Engineering Mr. T. Thimmaiah Institute of Technology Oorangi, KSRM Nagar, KSRM Nagar, KSRM Nagar	Date & Time : FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in
Date :	Signature

2ephr

* S400D / 10KVA

(A)



FIELD SERVICE REPORT



Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

M.T.T. I.T.
K.S.T.

Engineer Name Mr. Shashikumar / Sakthi
Engineer Code 2255 FSR No. 14657
FBS Call ID FSR Date 16/06/20
ENPL Call ID Region
Complaint Dt & Time

Phone

Model & Rating *S400D / 20KVA ☐ UPS Inst

Contact Person

Serial No 091010 AS 0312 ☐ PM

Nature of Complaint / Problem Reported

Inst. Date ☒ Break Down

UPS NOT WORKING

Promised Dt & Time 16/06/2020 11.30AM ☐ Batt Inst

Attn. Date & Time 16/06/2020 11.30AM ☐ Site Study

Completion Dt & Time 12.30PM ☐ Batt replace

Total Man hrs 01 Hrm ☐ Other

Observation and Work Done

As per customer Complaint visited the site & checked found UPS was OFF condition. So we cross checked & found R4DB and 01 way of IGBT way gone faulty. So we replaced the same. Now UPS working normal on both mains & battery mode with load.

INPUT V I(A)

R-Y/ N 410

Y-B/ N 408

B-R/ N 409

N-E 2.51

OUTPUT V Amp

R-Y/ N 230

Y-B/ N

B-R/ N

N-E 2.51

Battery Details

Batt Volt 354

Batt. Make Exide Tube

Capacity 40AH

Current 04

No. of strings 26

Recommendation:

☐ Spares Used

☐ Spares to be Billed

☐ Yes

☐ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno
	<u>R4DB</u>	<u>01</u>			
	<u>IGBT</u>	<u>01</u>			

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☐ No

RIP I.G.B.T., Rebuilt gate drive board & it's found ok.

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Dr. T. Thimmach Institute of Technology
Oorgaam, K.G.F. - 593 120.

Customer's Signature & Seal with Date

Date & Time : 16/June/2020

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

RSM Remarks

Date :

Signature

(B) E.C. Dept



FIELD SERVICE REPORT



Customer's Name & Address

D.T. T.I.T.
K.G.F

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. Shashikumar / Sathish		
Engineer Code	9855	FSR No.	14660
FBS Call ID		FSR Date	16/06/2020
ENPL Call ID		Region	
Complaint Dt & Time			
Model & Rating	S4000 / 10KVA	☐ UPS Inst	
Serial No	091010AS0312	☒ PM	
Inst. Date		☐ Break Down	
Promised Dt & Time	16/06/2020; 01.30PM	☐ Batt Inst	
Attn. Date & Time	16/06/2020; 01.30PM	☐ Site Study	
Completion Dt & Time	02.15PM	☐ Batt replace	
Total Man hrs	45 min	☐ Other	

Phone 8262494984

Contact Person Tilak

Nature of Complaint / Problem Reported

Preventive Maintenance

Observation and Work Done

Carried out the preventive maintenance,
checked for all parameters found ok
checked for all cooling fans found ok
UPS working normal on both the units

INPUT	V	I(A)
R-Y/ N	410	
Y-B/ N	408	
B-R/ N	409	
N-E	2.5	
OUTPUT	V	Amp
R-Y/ N	230	
Y-B/ N		
B-R/ N		
N-E	2.5	
Battery Details		
Batt Volt	374	
Batt. Make	Exide	
Capacity	40AH	
Current	04	
No. of strings	28	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☐ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks: Total

checked the ups on load
found it's found ok.

Service Charges to Billed ☐ Yes ☐ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working satisfactorily. We agree to pay the charges as indicated.

PRINCIPAL
Dr. T. Thirumalaiah Institute of Technology
Goruram, K.G.F - 563 120

Customer's Signature & Seal with Date

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

RSM Remarks

Date :

Signature

OC: ECLAB



FIELD SERVICE REPORT



Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Dr. T. T. I. T
K. G. F.
KOLAR

Engineer Name	Mr. MOHAMMED		
Engineer Code	3080	FSR No.	1067
FBS Call ID		FSR Date	
ENPL Call ID		Region	ITPL
Complaint Dt & Time			
Model & Rating	54000 / 10KVA		☐ UPS Inst
Serial No	091010A.50317		☒ PM
Inst. Date			☐ Break Down
Promised Dt & Time	04/07/18 9:30am		☐ Batt Inst
Attn. Date & Time	04/07/18 9:30am		☐ Site Study
Completion Dt & Time	10:30am		☐ Batt replace
Total Man hrs	1 hour		☐ Other

Phone 7975154623

Contact Person Mr. TILAK

Nature of Complaint / Problem Reported

PM

Observation and Work Done

Carried out the preventive Maintenance
* Checked for all working of Cooling fans
Found OK.

* UPS working Satisfactorily on both mains
and battery mode with Load.

* Measured Parameters all are within range

INPUT	V	I(A)
R-Y/ N	486	
Y-B/ N	479	
B-R/ N	491	
N-E	3.1	
OUTPUT	V	Amp
R-Y/ N	231	84
Y-B/ N	-	
B-R/ N	-	
N-E	3.1	
Battery Details		
Batt Volt	356	
Batt. Make	EXIDE	
Capacity	40EL	
Current	4A	
No. of strings	26	

Recommendation: need to be Replaced all batteries

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Dr. T. T. I. T / up / EEE
Head of the Department
Dept. of Customer's Signature & Seal with Date

Dr. T. Thimmalah Institute of Technology,
Doryaam, K.G.F.-563 120.

U67120KA1994PTC016155
www.frontier.in

Date :

LOG: EC LAB

FIELD SERVICE REPORT


FRONTIER
 BUSINESS SYSTEMS PVT LTD

Customer's Name & Address

D.D. T.T.I.T.

K.G.F,
KOLAR

Phone 8762494984

Contact Person Mr. Tilak.

Nature of Complaint / Problem Reported

PM

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED	FSR No.	7714
Engineer Code	3080	FSR Date	
FBS Call ID		Region	T.T.P.L
ENPL Call ID			
Complaint Dt & Time		☐ UPS Inst	
Model & Rating	5400D / 10KVA	☒ PM	
Serial No	091010A.60317	☐ Break Down	
Inst. Date		☐ Batt Inst	
Promised Dt & Time	07/03/19. 10:30 AM	☐ Site Study	
Attn. Date & Time	07/03/19. 10:30 AM	☐ Batt replace	
Completion Dt & Time	11:30 AM	☐ Other	
Total Man hrs	1 hour		

Observation and Work Done

Carried out the preventive maintenance
 * Checked for all working of cooling fans
 found OK.
 * UPS working Satisfactorily on both mains
 and battery mode with load.
 * Measured Parameters all are within range

INPUT	V	I(A)
R-Y/ N	426	
Y-B/ N	423	
B-R/ N	421	
N-E	5.1	
OUTPUT	V	Amp
R-Y/ N	230	
Y-B/ N	-	
B-R/ N	-	
N-E	5.1	
Battery Details		
Batt Volt	356	
Batt. Make	EXIDE	
Capacity	40 EL	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
☐ Good
☐ Average
☐ Improvement
☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

UPS working normal

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

 usd@frontier.in
 CIN : U67120KA1994PTC016155
 www.frontier.in

Date :

Signature

Dr. H.G. Shenoy
 Head of the Department
 Customer's Representative with Date
 Golden Valley Education Trust
 Kolar Gold Fields - 563 120

LOG: EC LAB

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV.

Customer's Name & Address

 Dr. T.T.T
 K.G.F
 KOLAR

Phone 8762494984

Contact Person Mr. T. Lak

Nature of Complaint / Problem Reported

— PM —

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED	FSR No.	14970
Engineer Code	3080	FSR Date	
FBS Call ID		Region	ITPL
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	5400D / 10KVA	☐ UPS Inst	
Serial No	091010A50317	☐ PM	
Inst. Date		☐ Break Down	
Promised Dt & Time	02/09/2020. 12:00 PM	☐ Batt Inst	
Attn. Date & Time	02/09/2020. 12:00 PM	☐ Site Study	
Completion Dt & Time	1:00 PM	☐ Batt replace.	
Total Man hrs	1 hour	☐ Other	

Observation and Work Done

Carried out the preventive maintenance
 * Checked for all working of cooling fans
 found OK.
 * UPS working satisfactorily on both Heavy
 and battery mode with Load.
 * Measured parameters all are within range

INPUT	V	(A)
R-Y/ N	443	
Y-B/ N	441	
B-R/ N	443	
N-E	17.0	
OUTPUT	V	Amp
R-Y/ N	230	0A
Y-B/ N	-	
B-R/ N	-	
N-E	17.0	
Battery Details		
Batt Volt	356	
Batt. Make	EXIDE	
Capacity	40 FL	
Current	4A	
No. of strings	26	

 Recommendation: N TO E VOLTAGE should be there
 less than 5.0 VOLTS

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
☐ Good
☐ Average
☐ Improvement
☐ (Pls Specify)

Customer Remarks:

Total

 Checked UPS on load/without
 load. All found OK.
 New Earth pit to be made.
Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

 The above job was carried out and completed to
 our satisfaction. The equipment is working
 Satisfactorily. We agree to pay the charges as
 indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

 usd@frontier.in
 CIN : U67120KA1994PTC016155
 www.frontier.in

Date :

Signature

Head of Department

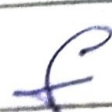
Customer's Signature & Seal with Date

Signature

Gurgaon, K.G.F.-503

Signature

LOG: ECLAB

FRONTIER BUSINESS SYSTEMS PVT LTD		FIELD SERVICE REPORT		VERTIV.	
Customer's Name & Address		☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING			
Dr. T. T. T. T K. G. F KOLAR		Engineer Name	Mr. MOHAMMED / SATHISH		
		Engineer Code	3080	FSR No.	13678
		FBS Call ID		FSR Date	
		ENPL Call ID		Region	ITPL
Phone		Complaint Dt & Time			
Contact Person Mr. Tiluk		Model & Rating	5400D / 10KVA		
Nature of Complaint / Problem Reported		Serial No	091010A50317		
UPS UB NORMAL SOUND		Inst. Date			
		Promised Dt & Time	10/11/2020		
		Attn. Date & Time	10/11/2020		
		Completion Dt & Time			
		Total Man hrs			
Observation and Work Done		INPUT		V	I(A)
* As per the customer call visited the site		R-Y/ N		414	
* Checked the UPS and we have taken		Y-B/ N		417	
I/p supply data via Fluke Analyzer		B-R/ N		416	
meter.		N-E		7.1	
* we will send all data to Vertiv team		OUTPUT		V	Amp
and get back to you.		R-Y/ N		230	
		Y-B/ N		-	
		B-R/ N		-	
		N-E		7.1	
Recommendation:		Battery Details			
		Batt Volt		356	
		Batt. Make		EXIDE	
		Capacity		20EL	
		Current		4A	
		No. of strings		26	
☐ Spares Used ☐ Spares to be Billed ☐ Yes ☐ No					
Part Code	Spares Description	Qty	Amount	Faulty Spare Sjno	Replaced Spare Sjno
☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)		Customer Remarks:		Service Charges to Billed ☐ Yes ☐ No Engineer Remarks : UPS working normal	
		Total			
(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)					
Customer's Remarks		RSM Remarks			
The above job was carried out and completed to our satisfaction. The equipment is working satisfactorily. We agree to pay the charges as indicated.		Date & Time :  FRONTIER BUSINESS SYSTEMS PVT. LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in		Date : Signature	
Customer's Signature & Seal with Date					

signature

LOG: EC LAB

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV

Customer's Name & Address

 Dr. T. T. I. T.
 K. G. F.
 KOLAR

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

UPS NOT WORKING

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name

Mr. SATHISH/MOHAMMED/ RAJESH

Engineer Code

3080

FBS Call ID

FSR No.

26361

ENPL Call ID

FSR Date

Region

I TPL

Complaint Dt & Time

Model & Rating

5400D / 10KVA

Serial No

091010A.50317

Inst. Date

Promised Dt & Time

01/12/2020 3:30 PM

Attn. Date & Time

01/12/2020 3:30 PM

Completion Dt & Time

4:30 PM

Total Man hrs

1 hour

☐ UPS Inst☐ PM☒ Break Down☐ Batt Inst☐ Site Study☐ Batt replace☐ Other

Observation and Work Done

As per the customer call visited the site.
 * UPS was off mode
 * Checked the UPS found 3 no IGBT, RGDB,
 1 no faulty. Replaced all same with new.
 * UPS working normal on both mains and battery
 mode with load.

Recommendation: NTO E voltage should be there
 less than 50 volts

INPUT

R-Y/ N

404

Y-B/ N

403

B-R/ N

404

N-E

170

OUTPUT

V

Amp

R-Y/ N

230

Y-B/ N

-

B-R/ N

-

N-E

170

Battery Details

Batt Volt

356

Batt. Make

EXIDE

Capacity

40EL

Current

4A

No. of strings

26

☐ Spares Used☐ Spares to be Billed☐ Yes☐ No

Part Code

Spares Description

Qty

Amount

Faulty Spare Srno

Replaced Spare Srno

T IGBT

03

RGDB

01

☐ Excellent☐ Good☐ Average☐ Improvement☐ (Pls Specify)

Customer Remarks:

Total

RIP I-G-B-T-03 and RGDB-1 no
 New connected tested its operation
 New Earth pit relocated for E-L Lab

Service Charges to Billed ☐ Yes ☐ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to
 our satisfaction. The equipment is working
 Satisfactorily. We agree to pay the charges as
 indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

PRINCIPAL
 Dr. T. Thimmaiah Institute of Technology
 Customer's Signature & Seal with Date

Signature

LOC: EC LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T.T.T
K.G.F
KOLAR

Phone 87624949

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

PM

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name Mr. Mohammed L. Sathish
Engineer Code 3080 FSR No. 26362
FBS Call ID FSR Date
ENPL Call ID Region IT PL
Complaint Dt & Time
Model & Rating 5400D / 110 KVA ☐ UPS Inst
Serial No 091010A50317 ☒ PM
Inst. Date ☐ Break Down
Promised Dt & Time 01/12/2020, 4:30 PM ☐ Batt Inst
Attn. Date & Time 01/12/2020, 4:30 PM ☐ Site Study
Completion Dt & Time 5:30 PM ☐ Batt replace
Total Man hrs 1 hour ☐ Other

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of cooling fans
Found OK.
* UPS working satisfactorily on both main and
battery mode with load.
* Measured Parameters all are within range

INPUT	V	I(A)
R-Y/ N	406	
Y-B/ N	407	
B-R/ N	405	
N-E	17.0	
OUTPUT	V	Amp
R-Y/ N	230	
Y-B/ N	-	
B-R/ N	-	
N-E	17.0	
Battery Details		
Batt Volt		
Batt. Make		
Capacity		
Current		
No. of strings		

Recommendation: NTO E voltage should be there less than 50 volts

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

checked the u.p.s. on load.
with out load it's ok.
New Earth pit required of E.C. Lab.

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Dr. T. Thimmaiah Institute of Technology
Oorgeum, K. G. F- 563120

Customer's Signature & Seal with Date

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

RSM Remarks

Date :

Signature

MECHANICAL

(A)

LOC: MECHANICAL [EEE]

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV

Customer's Name & Address

Dr. T. T. T. T.

K. G. F

KOLAR.

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

PM

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name Mr. MOHAMMED

Engineer Code 3080

FBS Call ID

ENPL Call ID

Complaint Dt & Time

Model & Rating

Serial No

Inst. Date

Promised Dt & Time

Attn. Date & Time

Completion Dt & Time

Total Man hrs

FSR No. 14969

FSR Date

Region

ITP2

☐ UPS Inst

☐ PM

☐ Break Down

☐ Batt Inst

☐ Site Study

☐ Batt replace

☐ Other

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of cooling fans found OK.
* UPS working satisfactorily on both mains and battery mode with load.
* Measured parameters all are within range

INPUT V (A)

R-Y/ N 240

Y-B/ N -

B-R/ N -

N-E 5.0

OUTPUT V Amp

R-Y/ N 220

Y-B/ N -

B-R/ N -

N-E 5.0

Battery Details

Batt Volt 214

Batt. Make SF TUB

Capacity 70AH

Current

No. of strings 16

Recommendation:

☐ Spares Used

☐ Spares to be Billed

☐ Yes

☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent

☐ Good

☐ Average

☐ Improvement

☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

Checked the UPS on load / without load in on.

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Head of the Department

Customer's Signature & Seal
Oorgam, K.G.F.-563 120

MECHANICAL
LOC: ELECTRICAL LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T.T.I.T
K.G.F
KOLAR

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED	FSR No.	15956
Engineer Code	3080	FSR Date	
FBS Call ID		Region	ITPL
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	PB / 6KVA	☐ UPS Inst	
Serial No	213263576	☐ PM	
Inst. Date		☐ Break Down	
Promised Dt & Time	02/09/2020. 10:30 AM	☐ Batt Inst	
Attn. Date & Time	02/09/2020. 10:30 AM	☐ Site Study	
Completion Dt & Time	11:00 AM	☐ Batt replace	
Total Man hrs	30 min	☐ Other	

Phone 8762494984

Contact Person Mr. TILAK

Nature of Complaint / Problem Reported

— PM —

Observation and Work Done

As per preventive maintenance schedule visited the site.

* UPS not in UBE due to F/P source issue.

INPUT	V	(A)
R-Y/ N	241	
Y-B/ N	-	
B-R/ N	-	
N-E		
OUTPUT	V	Amp
R-Y/ N		
Y-B/ N		
B-R/ N		
N-E		
Battery Details		
Batt Volt		
Batt. Make		
Capacity		
Current		
No. of strings		

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks:	Total	Service Charges to Billed ☐ Yes ☒ No
	Mech CAD Lab UPS not working		Engineer Remarks : UPS kept off mode

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Head of the Department
H. H. H. H.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

RSM Remarks

Date :

Signature

(A)

Loc: C S LAB

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV

Customer's Name & Address

 Dr. T.T.J. T
 K.G.F
 KOLAR

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name

Mr. MOHAMMED

Engineer Code

3080

FSR No.

14971

FBS Call ID

FSR Date

ENPL Call ID

Region

I T P L

Complaint Dt & Time

Phone 8762494984

Model & Rating

54000 / 20KVA

☐ UPS Inst

Contact Person Mr. Tilak

Serial No

0812204664

☒ PM

Nature of Complaint / Problem Reported

Inst. Date

☐ Break Down

Promised Dt & Time

02/09/2020. 1:00 PM

☐ Batt Inst

Attn. Date & Time

02/09/2020. 1:00 PM

☐ Site Study

Completion Dt & Time

2:00 PM

☐ Batt replace

Total Man hrs

1 hour

☐ Other

Observation and Work Done

Carried out the preventive maintenance
 * Checked for all working of cooling fans
 found ok.
 * UPS working satisfactorily on both main
 and battery mode with load.
 * Measured parameters all are within range

INPUT	V	I(A)
R-Y/ N	443	
Y-B/ N	438	
B-R/ N	439	
N-E	4.3	
OUTPUT	V	Amp
R-Y/ N	230	0A
Y-B/ N	-	
B-R/ N	-	
N-E	4.3	
Battery Details		
Batt Volt	3.56	
Batt. Make	EXIDE	
Capacity	40 EL	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used☐ Spares to be Billed☐ Yes☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent☐ Good☐ Average☐ Improvement☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No
 checked the ups on load /
 without load it's found ok.

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

 The above job was carried out and completed to
 our satisfaction. The equipment is working
 Satisfactorily. We agree to pay the charges as
 indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

LOC: ACCOUNTS

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV.

Customer's Name & Address

Dr. T. T. P. T.,
K. G. F.
KOLAR

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name

Mr. **MOHAMMED**

FSR No.

14968

Engineer Code

3080

FSR Date

FBS Call ID

Region

ITPL

ENPL Call ID

Complaint Dt & Time

☐ UPS Inst

Phone

8862494984

Model & Rating

5400D / 20KVA

☒ PM

Contact Person

Mr. Tilak

Serial No

091020A50297

☐ Break Down

Nature of Complaint / Problem Reported

Inst. Date

02/09/2020. 9:30 AM

☐ Batt Inst

Promised Dt & Time

02/09/2020. 9:30 AM

☐ Site Study

Attn. Date & Time

02/09/2020. 10:30 AM

☐ Batt replace

Completion Dt & Time

1 hour

☐ Other

Total Man hrs

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of cooling fans
found ok.
* UPS working satisfactorily on both mains
and battery mode with Load.
* Measured parameters all are within range

INPUT	V	(A)
R-Y/ N	433	
Y-B/ N	430	
B-R/ N	431	
N-E	4.5	
OUTPUT	V	Amp
R-Y/ N	270	2A
Y-B/ N	-	
B-R/ N	-	
N-E	4.5	
Battery Details		
Batt Volt	3.56	
Batt. Make	EXIDE	
Capacity	40 FL	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

checked the ups its ok.
buddy dist wold to be added.

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

RSM Remarks

Date :

Signature

Head of the Department

Customer's Signature & Seal with Date

Oorgaun, K.G.F.-563 120.

Customer Care No :

Mechanical

(A)

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV™

Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Dr. T.T.T.T.

Engineer Name

Mr. Sashikumar / Sathish

Engineer Code

FSR No.

14656

FBS Call ID

FSR Date

16/06/2020

ENPL Call ID

Region

Complaint Dt & Time

Model & Rating

Power Bank / 06KVA

☐ UPS Inst

Serial No

213263576

☐ PM

Inst. Date

☒ Break Down

Promised Dt & Time

16/06/2020 10.00AM

☐ Batt Inst

Attn. Date & Time

16/06/2020 10.00AM

☐ Site Study

Completion Dt & Time

11.30AM

☐ Batt replace

Total Man hrs

01 Hour Sany

☐ Other

Phone 886844484

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

UPS NOT WORKING

Observation and Work Done

As per the customer complaint visited the site and found UPS was off condition. So we cross checked for the causes we found control board, Base driver Board, IGBT 01 was 63A line fuse was gone faulty. So we replace the same. now UPS working normal on both meter & battery mode with.

Recommendation:

- Cool.

INPUT

V

I(A)

R-Y/ N

2.32

Y-B/ N

B-R/ N

N-E

3.3

OUTPUT

V

Amp

R-Y/ N

220

Y-B/ N

B-R/ N

N-E

3.3

Battery Details

Batt Volt

820

Batt. Make

Tubex Power (Tubex)

Capacity

70AH

Current

06

No. of strings

16

☐ Spares Used☐ Spares to be Billed☐ Yes☐ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno
	Control Board	01		63A Line Fuse	01
	B.D.B	01			
	IGBT	01			

- ☐ Excellent
☐ Good
☐ Average
☐ Improvement
☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☐ No

Engineer Remarks :

RIP Control board, I.G.B.T.

B.D.B, 63A Line Fuse connected

Total it's found ok.

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working satisfactorily. We agree to pay the charges as indicated.

Dr. T. Thimmaiah Institute of Technology
 Customer's Signature & Seal with Date

Date & Time :

16 June 2020

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Mechanical

(B)

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV™

Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

D.T. T.T.T.

K.G.F

Engineer Name

Mr.

Shobhnikumar / Sathish

Engineer Code

2255

FSR No.

14661

FBS Call ID

FSR Date

16/06/2020

ENPL Call ID

Region

Complaint Dt & Time

Model & Rating

Power Bank 106 KVA

☐ UPS Inst

Phone 896249480

Contact Person Mr. Tilak

Serial No

213263526

☒ PM

Nature of Complaint / Problem Reported

Inst. Date

☐ Break Down

Promised Dt & Time

16/06/2020; 12.30 PM

☐ Batt Inst

Attn. Date & Time

16/06/2020; 12.30 PM

☐ Site Study

Completion Dt & Time

01.30 PM

☐ Batt replace

Total Man hrs

01 Hrs

☐ Other

Observation and Work Done

Carried out the preventive maintenance,
 checked all cooling fans found OK
 checked all parameters found OK
 UPS working normally on both mains
 & battery mode with load.

INPUT

V

I(A)

R-Y/ N

237

Y-B/ N

B-R/ N

N-E

3.3

OUTPUT

V

Amp

R-Y/ N

220

Y-B/ N

B-R/ N

N-E

3.3

Battery Details

Batt Volt

220

Batt. Make

Cubex Power

Capacity

70AH

Current

06

No. of strings

16

Recommendation:

☐ Spares Used☐ Spares to be Billed☐ Yes☐ No

Part Code

Spares Description

Qty

Amount

Faulty Spare Srno

Replaced Spare Srno

☐ Excellent☐ Good☐ Average☐ Improvement☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☐ No

Engineer Remarks :

checked the UPS is
 found OK. on load.

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to
 our satisfaction. The equipment is working
 Satisfactorily. We agree to pay the charges as
 indicated.

PRINCIPAL
 Dr. T. Thimmalah Institute of Technology
 Gurgaon, K.G.F. - 563 120.

Customer's Signature & Seal with Date

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

RSM Remarks

Date :

Signature

CS Repk

FRONTIER BUSINESS SYSTEMS PVT LTD		FIELD SERVICE REPORT		VERTIV™																																																	
Customer's Name & Address		☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING																																																			
DLT.T.T.T.T. K.G.F		Engineer Name	Mr. Shashikumar / Satish																																																		
		Engineer Code	8255	FSR No.	14662																																																
		FBS Call ID		FSR Date	16/06/2020																																																
		ENPL Call ID		Region																																																	
		Complaint Dt & Time																																																			
Phone	8762094980	Model & Rating	S400D / 20KVA	☐ UPS Inst ☒ PM																																																	
Contact Person	Tilak	Serial No		☐ Break Down ☐ Batt Inst																																																	
Nature of Complaint / Problem Reported	Preventive Maintenance	Inst. Date		☐ Site Study ☐ Batt replace ☐ Other																																																	
		Promised Dt & Time	16/06/2020; 08:15 PM																																																		
		Attn. Date & Time	16/06/2020; 08:15 PM																																																		
		Completion Dt & Time	8:45 PM																																																		
		Total Man hrs	30 min.																																																		
Observation and Work Done		<table border="1"> <thead> <tr> <th>INPUT</th> <th>V</th> <th>I(A)</th> </tr> </thead> <tbody> <tr><td>R-Y/ N</td><td>416</td><td></td></tr> <tr><td>Y-B/ N</td><td>408</td><td></td></tr> <tr><td>B-R/ N</td><td>409</td><td></td></tr> <tr><td>N-E</td><td>2.1</td><td></td></tr> <tr> <th>OUTPUT</th> <th>V</th> <th>Amp</th> </tr> <tr><td>R-Y/ N</td><td>236</td><td></td></tr> <tr><td>Y-B/ N</td><td></td><td></td></tr> <tr><td>B-R/ N</td><td></td><td></td></tr> <tr><td>N-E</td><td>0.5</td><td></td></tr> <tr> <th colspan="3">Battery Details</th> </tr> <tr><td>Batt Volt</td><td>354</td><td></td></tr> <tr><td>Batt. Make</td><td>aride</td><td></td></tr> <tr><td>Capacity</td><td>100Ah</td><td></td></tr> <tr><td>Current</td><td>04</td><td></td></tr> <tr><td>No. of strings</td><td>06</td><td></td></tr> </tbody> </table>				INPUT	V	I(A)	R-Y/ N	416		Y-B/ N	408		B-R/ N	409		N-E	2.1		OUTPUT	V	Amp	R-Y/ N	236		Y-B/ N			B-R/ N			N-E	0.5		Battery Details			Batt Volt	354		Batt. Make	aride		Capacity	100Ah		Current	04		No. of strings	06	
INPUT	V	I(A)																																																			
R-Y/ N	416																																																				
Y-B/ N	408																																																				
B-R/ N	409																																																				
N-E	2.1																																																				
OUTPUT	V	Amp																																																			
R-Y/ N	236																																																				
Y-B/ N																																																					
B-R/ N																																																					
N-E	0.5																																																				
Battery Details																																																					
Batt Volt	354																																																				
Batt. Make	aride																																																				
Capacity	100Ah																																																				
Current	04																																																				
No. of strings	06																																																				
Recommendation:																																																					
☐ Spares Used ☐ Spares to be Billed ☐ Yes ☐ No																																																					
Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno																																																
/	/	/	/	/	/																																																
☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)		Customer Remarks:	Total	Service Charges to Billed ☐ Yes ☐ No																																																	
		checked the UPS on load, & found it's working ok.		Engineer Remarks : UPS working normal																																																	
(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)																																																					
Customer's Remarks		Date & Time :		RSM Remarks																																																	
The above job was carried out and completed to our satisfaction. The equipment is working satisfactorily. We agree to pay the charges as indicated. PRINCIPAL Dr. T. Thimmalah Institute of Technology Oorgaun, K.G.		FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in																																																			
Customer's Signature & Seal with Date		Date :		Signature																																																	

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV.

Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

D.T.T.L.T.
K.G.F.

Engineer Name

Mr. Shashikumar / Sathish

Engineer Code

2055

FSR No.

14659

FBS Call ID

FSR Date

16/06/2020

ENPL Call ID

Region

Complaint Dt & Time

Model & Rating

Power Bank / 06KVA

☐ UPS Inst

Phone 8762494984

Serial No

212863519

☒ PM

Contact Person M. Tilak

Inst. Date

☐ Break Down

Nature of Complaint / Problem Reported

Promised Dt & Time

16/06/2020

☐ Batt Inst

Preventive Maintenance

Attn. Date & Time

16/06/2020

☐ Site Study

Completion Dt & Time

☐ Batt replace

Total Man hrs

☐ Other

Observation and Work Done

Carried out the preventive maintenance
to checked for all cooling fan found ok.
to checked all parameters found ok.
to ups working normal on both the
mode.

INPUT

V

I(A)

R-Y/ N

232

Y-B/ N

B-R/ N

N-E

3.3

OUTPUT

V

Amp

R-Y/ N

220

Y-B/ N

B-R/ N

N-E

3.3

Battery Details

Batt Volt

220

Batt. Make

SF Power

Capacity

70AH

Current

06

No. of strings

16

Recommendation:

we found 01 nos battery terminal
was connected & disconnected. So need to replace
Batt/ change for terminal.

☐ Spares Used

☐ Spares to be Billed

☐ Yes

☐ No

Part Code

Spares Description

Qty

Amount

Faulty Spare Srno

Replaced Spare Srno

☐ Excellent

☐ Good

☐ Average

☐ Improvement

☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☐ No

Engineer Remarks :

checked ups battery terminal
lead cutted & be resoldering /
connected

ups working normal
& now we kept ups off for service

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2) - Till Battery Rectified / Replaced

Customer's Remarks

RSM Remarks

The above job was carried out and completed to
our satisfaction. The equipment is working
satisfactorily. We agree to pay the charges as
indicated.

Date & Time : 16-June-2020

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Customer's Signature & Seal with Date

LOC: MECHANICAL LAB

		FIELD SERVICE REPORT		 VERTIV.	
Customer's Name & Address Dr. T. T. I. T. K. G. F KOLAR		☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING			
Phone 8762494984		Engineer Name Mr. MOHAMMED / GATHISH / RATESH		FSR No. 26357	
Contact Person Mr. Tilak		Engineer Code 3080		FSR Date	
Nature of Complaint / Problem Reported PM		FBS Call ID		Region I T P I	
Model & Rating PB / 6KVA		ENPL Call ID		☐ UPS Inst	
Serial No 213263576		Inst. Date		☐ PM	
Promised Dt & Time 01/12/2020 1:00 PM		Attn. Date & Time 01/12/2020 1:00 PM		☐ Break Down	
Completion Dt & Time 01/12/2020 4:15 PM		Total Man hrs 3 hours, 15 min		☐ Batt Inst	
Observation and Work Done As per the Customer preventive Maintenance schedule visited the site. x UPS kept off mode due to UPS has to be Repair.		INPUT		V	
		R-Y/ N		238	
		Y-B/ N		-	
		B-R/ N		-	
		N-E		155	
		OUTPUT		V Amp	
		R-Y/ N		-	
		Y-B/ N		-	
		B-R/ N		-	
		N-E		155	
		Battery Details			
		Batt Volt		220	
		Batt. Make		GF TUBE	
		Capacity		70AH	
		Current			
		No. of strings		16	
Recommendation: NTOE should be there less than 5-0 volts		☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No			
Part Code		Spares Description		Qty	
Amount		Faulty Spare Srno		Replaced Spare Srno	
☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)		Customer Remarks:		Total	
UPS under repair off mode. Mech Lab New Earth pit required for Mech Lab.		Service Charges to Billed		☐ Yes ☒ No	
Engineer Remarks :		UPS kept off mode			
(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)					
Customer's Remarks		RSM Remarks		Date & Time :	
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.		Date : 01/12/2020		Signature :	
Head of the Department		FRONTIER BUSINESS SYSTEMS PVT.LTD.		Customer Care No :	
Customer's Signature & Seal with Date		CIN : U67120KA1994PTC016155		www.frontier.in	
Dr. B. Thirumathi Institute of Technology,		Oorgaum, K.G.F.-563 120.		Date :	
Dr. H. G. Shenoi		19/12/20		FRONTIER BUSINESS SYSTEMS	

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T. T. I. T.
K. G. F
KOLAR

Phone 9762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

— PM —

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. Mohammed	FSR No.	26358
Engineer Code	3080	FSR Date	
FBS Call ID		Region	ITPL
ENPL Call ID			
Complaint Dt & Time		☐ UPS Inst	
Model & Rating	PB 16 KVA	☒ PM	
Serial No	212863519	☐ Break Down	
Inst. Date		☐ Batt Inst	
Promised Dt & Time	01/12/2020 1:15 PM	☐ Site Study	
Attn. Date & Time	01/12/2020 1:15 PM	☐ Batt replace	
Completion Dt & Time	2:00 PM	☐ Other	
Total Man hrs	4.5 hrs		

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of Cooling fans
Found ok.
* UPS working satisfactorily on both Heavy
and battery Mode with load.
* Measured parameters all are within range

Recommendation: n to E voltage should be there
less than 5.0 volts

☐ Spares Used	☐ Spares to be Billed	☐ Yes	☒ No
Part Code	Spares Description	Qty	Amount

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks: Total checked the UPS on load New Earth pit required for E-E-E Lab.	Service Charges to Billed ☐ Yes ☒ No Engineer Remarks : UPS working normal
---	--	---

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks	RSM Remarks
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.	Date & Time : FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in
Head of the Department Signature & Seal with Date Oorgaum, K.G.F.-563 120.	Date : Signature

Head of the Department
Signature & Seal with Date
Oorgaum, K.G.F.-563 120.

[illegible]

LOG: CS LAB

FIELD SERVICE REPORT



VERTIV.

FRONTIER
BUSINESS SYSTEMS PVT LTD

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Customer's Name & Address

Dr. T. T. I. T.

K. G. F

KOLAR

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

— PM —

Engineer Name

Mr. MOHAMMED / GATHISH 26363

Engineer Code

3080

FBS Call ID

ENPL Call ID

Complaint Dt & Time

Model & Rating

5400D / 20KVA

Serial No

0812204664

Inst. Date

Promised Dt & Time

01/12/2020, 12:00 PM

Attn. Date & Time

01/12/2020, 12:00 PM

Completion Dt & Time

12:45 PM

Total Man hrs

45 min

FSR No.

FSR Date

Region

I TPL

☐ UPS Inst☒ PM☐ Break Down☐ Batt Inst☐ Site Study☐ Batt replace☐ Other

Observation and Work Done

Carried out the preventive maintenance
 * Checked for all working of cooling fans
 found OK
 * UPS working satisfactorily on both mains
 and battery mode with load.
 * Measured parameters all are within range

INPUT	V	I(A)
R-Y/ N	407	
Y-B/ N	408	
B-R/ N	406	
N-E	5.5	
OUTPUT	V	Amp
R-Y/ N	230	
Y-B/ N	-	
B-R/ N	-	
N-E	5.5	
Battery Details		
Batt Volt	36.5	
Batt. Make	EXIDE	
Capacity	40EL	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used☐ Spares to be Billed☐ Yes☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent☐ Good☐ Average☐ Improvement☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

checked the UPS on load & found
 load is ok.

New Earth pit - required for ELCS

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working satisfactorily. We agree to pay the charges as indicated.

Dr. T. Thimmaiah Institute of Tech

C. G. E. - 563120

Signature & Seal with Date

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

RSM Remarks

Date :

Signature

G. Shenoi

FRONTIER BUSINESS SYSTEMS

Medh Dept 6 KVA

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T.T.I.T.,
K.G.F
KOLAR

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED / SATHISH	FSR No.	13668
Engineer Code	3080	FSR Date	
FBS Call ID		Region	IT PL
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	PB / 6KVA	☐ UPS Inst	
Serial No	213263576	☐ PM	
Inst. Date		☒ Break Down	
Promised Dt & Time	03/11/2020, 12:00 PM	☐ Batt Inst	
Attn. Date & Time	03/11/2020, 12:00 PM	☐ Site Study	
Completion Dt & Time	4:00 PM	☐ Batt replace	
Total Man hrs	4 hours	☐ Other	

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

UPS NOT WORKING

Observation and Work Done

As per the customer call visited the site
 * UPS was off mode
 * Checked the UPS found IGBT 2no. Base drive board, Control board and charger faulty. Replaced the all same with good.
 * Due to Charger not working properly UPS is not working normal mode

Recommendation: UPS need to be Repair

INPUT	V	I(A)
R-Y/ N	248	
Y-B/ N	-	
B-R/ N	-	
N-E	56.0	
OUTPUT	V	Amp
R-Y/ N	-	
Y-B/ N	-	
B-R/ N	-	
N-E	-	
Battery Details		
Batt Volt	-	
Batt. Make	-	
Capacity	-	
Current	-	
No. of strings	-	

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☐ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☐ No

Engineer Remarks :

UPS 6KVA Medh Dept
undd repair

UPS kept off mode

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

RSM Remarks

Date :

Signature

Dr. H.C. Shenoy
Head of the Department
Customer Care
Golden Valley Education Trust
Kolar Gold Fields - 563 120

LOC: GS LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV

Customer's Name & Address

Dr. T.T.I.T.
K.G.F.
KOLAR.

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

— PM —

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. Mohammed / Pathish	FSR No.	13667
Engineer Code	3080	FSR Date	
FBS Call ID		Region	ITPL
ENPL Call ID			
Complaint Dt & Time		☐ UPS Inst	
Model & Rating	9400V / 20KVA	☒ PM	
Serial No	0812204664	☐ Break Down	
Inst. Date		☐ Batt Inst	
Promised Dt & Time	03/11/2020 10:00 AM	☐ Site Study	
Attn. Date & Time	03/11/2020 10:00 AM	☐ Batt replace	
Completion Dt & Time	11:00 AM	☐ Other	
Total Man hrs	1 hour		

Observation and Work Done

Carried out the preventive maintenance
* Cleaned the UPS with an air blower.
* Checked for all working of cooling fans found OK.

* UPS working satisfactorily on both mains and battery mode with load.

* Measured parameters all are within range
Recommendation: NTOE voltage should be there less than 5.0 VOLTS

INPUT	V	(A)
R-Y/ N	385	
Y-B/ N	386	
B-R/ N	386	
N-E	7.7	
OUTPUT	V	Amp
R-Y/ N	230	
Y-B/ N	-	
B-R/ N	-	
N-E	7.7	
Battery Details		
Batt Volt	356	
Batt. Make	EXIDE	
Capacity	40EL	
Current	4A	
No. of strings	26	

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

checked the UPS on load / without load it's found OK

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Golden Valley Education Trust
Kolar Gold Fields - 563 120

Dr. H.G. Shenoy

Head of the Department
Customer's Signature & Seal with Date

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

Dr. H.G. Shenoy

Head of the Department
Customer's Signature & Seal with Date

LOC: CS LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T. T. I. T.

K. G. F

KOLAR.

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

UPS NOT WORKING.

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name Mr. MOHAMMED / SATHISH

Engineer Code 3080

FBS Call ID

ENPL Call ID

Complaint Dt & Time

Model & Rating

Serial No

Inst. Date

Promised Dt & Time

Attn. Date & Time

Completion Dt & Time

Total Man hrs

FSR No. 13666

FSR Date

Region I TPL

☐ UPS Inst

☐ PM

☒ Break Down

☐ Batt Inst

☐ Site Study

☐ Batt replace

☐ Other

Observation and Work Done

As per the Customer call visited the site
* UPS was on off mode
* Checked the UPS found 2 no IGBT are faulty. Replaced the same with new.
* UPS working normal on both mains and battery mode with load.

INPUT	V	(A)
R-Y/ N	385	
Y-B/ N	386	
B-R/ N	385	
N-E	7-7	
OUTPUT	V	Amp
R-Y/ N	230	
Y-B/ N	-	
B-R/ N	-	
N-E	7-7	
Battery Details		
Batt Volt	366	
Batt. Make	EXIDE	
Capacity	40EL	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☐ No

Part Code Spares Description Qty Amount Faulty Spare Srno Replaced Spare Srno

IGBT

02

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☐ No

Engineer Remarks :

checked the ups after R/P
I.G.B.T. is found OK

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Dr. H.G. Shenoy
Head of the Department

Golden Valley Education Trust
Kolar Gold Fields - 563 120

Loc: C5 LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T. T. I. T.,
K. G. F.
KOLAR.

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Phone 7975154623

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

FAN REPLACEMENT

Engineer Name	Mr. MOHAMMED		
Engineer Code	3080	FSR No.	18850
FBS Call ID		FSR Date	
ENPL Call ID		Region	ITPL
Complaint Dt & Time			
Model & Rating	8400 / 20KVA		
Serial No	0812204664		
Inst. Date			
Promised Dt & Time	14/03/2020 12:00 PM		
Attn. Date & Time	14/03/2020 12:00 PM		
Completion Dt & Time	1:00 PM		
Total Man hrs	1 hour		

Observation and Work Done

As per the customer call visited site
* UPS working on normal mode
* Checked the UPS found 1 no cooling fan faulty. Replaced same with new.
* UPS working normal on both mains and battery mode with load

INPUT	V	I(A)
R-Y/ N	400	
Y-B/ N	398	
B-R/ N	397	
N-E	3-8	
OUTPUT	V	Amp
R-Y/ N	270	
Y-B/ N	-	
B-R/ N	-	
N-E	3-8	
Battery Details		
Batt Volt	356	
Batt. Make	EXIDE	
Capacity	40 FL	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☐ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno
	Cooling fan	01			

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pis Specify)

Customer Remarks:

Total

20KVA UPS C-5 Lab fan 1 no
RIP connected later it's
found ok.

Service Charges to Billed ☐ Yes ☐ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working satisfactorily. We agree to pay the charges as indicated.

[Signature]
14/03/2020

Customer's Signature & Seal with Date

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

RSM Remarks

Date :

Signature

LOC: MECHANICAL

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV

Customer's Name & Address

Dg. T.T.I.T.
K.G.F.
KOLAR

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED	FSR No.	18843
Engineer Code	3080	FSR Date	
FBS Call ID		Region	ITPL
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	PB / 6KVA	☐ UPS Inst	
Serial No	213263576	☐ PM	
Inst. Date		☒ Break Down	
Promised Dt & Time	14/03/2020, 10:00AM	☐ Batt Inst	
Attn. Date & Time	14/03/2020, 10:00AM	☐ Site Study	
Completion Dt & Time	12:00PM	☐ Batt replace	
Total Man hrs	2 hours	☐ Other	

Phone 7975154623

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

UPS NOT WORKING

Observation and Work Done

As per the customer call visited site
* UPS was on off mode
* Checked the UPS found IGBT control board and base drive boards are faulty.
* Replaced all with new.
* now UPS working normal on both mains and battery mode with Load.

INPUT	V	I(A)
R-Y/ N	237	
Y-B/ N	-	
B-R/ N	-	
N-E	4.3	
OUTPUT	V	Amp
R-Y/ N	220	
Y-B/ N	-	
B-R/ N	-	
N-E	4.3	
Battery Details		
Batt Volt	220	
Batt. Make	SE TUB	
Capacity	70AH	
Current		
No. of strings	16	

Recommendation: Kindly provide proper Earthing for UPS need to be Replaced AC/DC Capacitors

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☐ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno
	IGBT	02			
	Control Board	01			
	Base drive	01			

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks:	Total	Service Charges to Billed ☐ Yes ☐ No
	3 No IGBT, Control board / 6KVA base drive board RIP connected Jotted it's found ok (17/03/2020) (17/03/2020) (17/03/2020) (Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)		

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated. 14/03/2020 Customer's Signature & Seal with Date	Date & Time : FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in	RSM Remarks Date : Signature
--	--	------------------------------------

Head of the Department
Customer's Signature & Seal with Date
Kolar Gold Field

Customer Care No :
usd@frontier.in
CIN : U67120KA1994PTC016155
www.frontier.in

Loc: C5 LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T. T. I. T.,
K. G. F.,
KOLAB.

Phone 975154623

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

FAN REPLACEMENT

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED		
Engineer Code	3080	FSR No.	18850
FBS Call ID		FSR Date	
ENPL Call ID		Region	ITPL
Complaint Dt & Time			
Model & Rating	8400D / 20KVA	☐ UPS Inst	
Serial No	0812204664	☐ PM	
Inst. Date		☒ Break Down	
Promised Dt & Time	14/03/2020, 12:00 PM	☐ Batt Inst	
Attn. Date & Time	14/03/2020, 12:00 PM	☐ Site Study	
Completion Dt & Time	1:00 PM	☐ Batt replace	
Total Man hrs	1 hour	☐ Other	

Observation and Work Done

As per the customer call visited site
* UPS working on normal mode
* Checked the UPS found 1 no cooling fan faulty. Replaced same with new.
* UPS working normal on both mains and battery mode with Load

INPUT	V	I(A)
R-Y/ N	400	
Y-B/ N	398	
B-R/ N	397	
N-E	3-8	
OUTPUT	V	Amp
R-Y/ N	230	
Y-B/ N	-	
B-R/ N	-	
N-E	3-8	
Battery Details		
Batt Volt	356	
Batt. Make	EXIDE	
Capacity	40 FL	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☐ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno
	Cooling fan	01			

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks: Total

20KVA UPS C-5 Lab fan 1 no
RIP connected tested it's
found ok.

Service Charges to Billed ☐ Yes ☐ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

[Signature]
14/03/2020

Customer's Signature & Seal with Date

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in
CIN : U67120KA1994PTC016155
www.frontier.in

RSM Remarks

Date :

Signature

Loc: ACCOUNTS.

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T. T. I. T.
K. G. F.
KOLAR.

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED	FSR No.	19646
Engineer Code	3080	FSR Date	
FBS Call ID		Region	ITPL
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	54000 / 20KVA	☐ UPS Inst	
Serial No	091020450297	☐ PM	
Inst. Date		☒ Break Down	
Promised Dt & Time	18/02/2020. 10:30 AM	☐ Batt Inst	
Attn. Date & Time	18/02/2020. 10:30 AM	☐ Site Study	
Completion Dt & Time		☐ Batt replace	
Total Man hrs		☐ Other	

Phone 8762494984
Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

GENERAL CHECK UP

Observation and Work Done

As per the customer call visited the site
* UPS working on normal mode
* Checked the UPS found Voltage variation in Earth voltage
* When we put 200w bulb load on Earth voltage is going from 230 TO 185 VOLTAGE.
* UPS working normal on both main and battery mode with load.

INPUT	V	I(A)
R-Y/ N	405	
Y-B/ N	406	
B-R/ N	405	
N-E	4-1	
OUTPUT	V	Amp
R-Y/ N	229	6A
Y-B/ N	-	
B-R/ N	-	
N-E	4-1	
Battery Details		
Batt Volt	356	
Batt. Make	EXIDE	
Capacity	40EL	
Current	4A	
No. of strings	26	

Recommendation: need to be Rectify Earth issue.

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

For new Earth is to be
remented for 20 KVA Account dep.

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Head of the Department
Dept. of Electrical Engineering
T. Thimmaiah Institute of Technology
Ooregaum, K.G.F. - 562 120.

Date & Time

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in
CIN : U67120KA1994PTC016155
www.frontier.in

RSM Remarks

Date :

Signature

Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

 Dr. T. T. I. T.
 K. G. F.
 KOLAR

Engineer Name

Mr. MOHAMMED

Engineer Code

3080

FSR No.

17641

FBS Call ID

FSR Date

ENPL Call ID

Region

ITPL

Complaint Dt & Time

Model & Rating

PB / 6KVA

☐ UPS Inst

Phone 8762494984

Contact Person Mr. TELAK

Serial No

212863519

☒ PM

Nature of Complaint / Problem Reported

Inst. Date

☐ Break Down

Promised Dt & Time

07/01/2020 12:30 PM

☐ Batt Inst

Attn. Date & Time

07/01/2020 12:30 PM

☐ Site Study

Completion Dt & Time

1:15 PM

☐ Batt replace

Total Man hrs

45 Min

☐ Other

— PM —

Observation and Work Done

Carried out the preventive Maintenance

* Checked for all working of Cooling fans found OK.

* UPS working satisfactorily on both mains and battery mode with load.

* Measured parameters all are within range

INPUT

V

I(A)

R-Y/ N

234

Y-B/ N

-

B-R/ N

-

N-E

3.8

OUTPUT

V

Amp

R-Y/ N

219

Y-B/ N

-

B-R/ N

-

N-E

3.8

Battery Details

Batt Volt

219

Batt. Make

SETUP

Capacity

70AH

Current

No. of strings

16

Recommendation:

☐ Spares Used☐ Spares to be Billed☐ Yes☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No☐ Good

checked AM.C. I/A found

☐ Average

OK

☐ Improvement☐ (Pls Specify)

Mallik

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

 Dr. H.G. Shenoy
 Head of the Department
 Stores/Purchase
 Customer's Signature & Seal with Date
 Golden Valley Education Trust
 Kolar Gold Fields - 563 120

LOG! ACCOUNTS

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

 Dr. T. T. I. T.
 K. G. F.
 KOLAR

Phone 8762494984

Contact Person Mr. T. T. I. T.

Nature of Complaint / Problem Reported

— PM —

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED	FSR No.	17644
Engineer Code	3080	FSR Date	
FBS Call ID		Region	ITPL
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	54000 / 20KVA	☐ UPS Inst	
Serial No	091020A50297	☒ PM	
Inst. Date		☐ Break Down	
Promised Dt & Time	07/01/2020, 4:00 PM	☐ Batt Inst	
Attn. Date & Time	07/01/2020, 4:00 PM	☐ Site Study	
Completion Dt & Time	5:30 PM	☐ Batt replace	
Total Man hrs	1 hour 30 min	☐ Other	

Observation and Work Done

Carried out the preventive maintenance

- * Checked for all working of Cooling fans found OK.
- * UPS working satisfactorily on both mains and battery mode with load
- * Measured parameters all are within range

INPUT	V	I(A)
R-Y/ N	416	
Y-B/ N	418	
B-R/ N	416	
N-E	3.4	
OUTPUT	V	Amp
R-Y/ N	230	06A
Y-B/ N	-	
B-R/ N	-	
N-E	3.4	
Battery Details		
Batt Volt	356	
Batt. Make	EXIDE	
Capacity	40 AH	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
☐ Good
☐ Average
☐ Improvement
☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

 checked the 20kVA ups
 with load / without load.
 it's found OK.

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Dr. H. S. Shenoy

Head of the Department

Customer's Signature & Seal with Date

Golden Valley Education Trust

Kolar Gold Field - 563 120

Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Dr. T. T. I. T.

K. G. F
KOLAR

Engineer Name

Mr. MOHAMMED

Engineer Code

3080

FBS Call ID

ENPL Call ID

FSR No.

FSR Date

17643

Region

I TPL

Complaint Dt & Time

Model & Rating

PB / 6KVA

Serial No

213263576

Inst. Date

Promised Dt & Time

07/01/2020. 3:00 PM

Attn. Date & Time

07/01/2020. 3:00 PM

Completion Dt & Time

4:00 PM

Total Man hrs

1 hour

☐ UPS Inst☐ PM☒ Break Down☐ Batt Inst☐ Site Study☐ Batt replace☐ Other

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

LOAD TRIP

Observation and Work Done

As per the customer call visited the site

- * UPS working on normal mode.
- * Checked the UPS and batteries with water load (25A) on discharging mode.
- * UPS working normal mode with load.
- * All batteries are in weak condition but not tripped due to battery low.
- * We suspect on O/P Relay in the UPS and Replaced

Recommendation: The same with new.

INPUT V I(A)

R-Y/ N 231

Y-B/ N -

B-R/ N -

N-E 4.0

OUTPUT V Amp

R-Y/ N 220

Y-B/ N -

B-R/ N -

N-E 4.0

Battery Details

Batt Volt 219

Batt. Make SF TUBE

Capacity 70AH

Current

No. of strings 16

☐ Spares Used☐ Spares to be Billed☐ Yes☐ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno
	O/P RELAY	01			

☐ Excellent☐ Good☐ Average☐ Improvement☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☐ No

Our Put delay R/P New
 tested it's found ok &
 observation the UPS

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

RSM Remarks

Date :

Signature

Dr. H. G. Shenoy
 Head of the Department

Customer's Signature & Seal with Date
 Golden Valley Education Trust
 Kolar Gold Field - 563 120

Date & Time :

LOC: MECHANICAL LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T. T. I. T.
K.G.F.
KOLAR.

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

PM

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED	FSR No.	17642
Engineer Code	3080	FSR Date	
FBS Call ID		Region	ITPL
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	PB / 6KVA	☐ UPS Inst	
Serial No	213263576	☒ PM	
Inst. Date		☐ Break Down	
Promised Dt & Time	07/01/2020. 2:00 PM	☐ Batt Inst	
Attn. Date & Time	07/01/2020. 2:00 PM	☐ Site Study	
Completion Dt & Time	3:00 PM	☐ Batt replace	
Total Man hrs	1 hour	☐ Other	

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of Cooling fans found OK.
* UPS working Satisfactorily on both Mains and battery Mode with Load.
* Measured parameters all are within range

INPUT	V	I(A)
R-Y/ N	237	
Y-B/ N	-	
B-R/ N	-	
N-E		
OUTPUT	V	Amp
R-Y/ N	220	
Y-B/ N	-	
B-R/ N	-	
N-E		
Battery Details		
Batt Volt	219	
Batt. Make	SF TUBE	
Capacity	70AH	
Current		
No. of strings	16	

Recommendation: need to be Replaced all batteries

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks:	Total	Service Charges to Billed ☐ Yes ☒ No
	Temp dly supply given for observation. 		Engineer Remarks : UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks	RSM Remarks
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated. Dr. M.G. Shenoy Head of the Department Customer Signature & Seal with Date 07/01/2020 Golden Valley Education Trust Kolar Gold Fields - 563 120 Kolar Gold Fields	Date & Time : FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in Date : Signature

LOC: GS LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T.T.I.T.
K.G.F.
KOLAR

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED	FSR No.	17640
Engineer Code	3080	FSR Date	
FBS Call ID		Region	ITPL
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	54000 / 20KVA	☐ UPS Inst	
Serial No	0812204664	☒ PM	
Inst. Date		☐ Break Down	
Promised Dt & Time	07/01/2020. 11:30 AM	☐ Batt Inst	
Attn. Date & Time	07/01/2020. 11:30 AM	☐ Site Study	
Completion Dt & Time	12:30 PM	☐ Batt replace	
Total Man hrs	1 hour	☐ Other	

Nature of Complaint / Problem Reported

— PM —

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of cooling fans found OK.
* UPS working satisfactorily on both mains and battery mode with load
* Measured parameters all are within range

INPUT	V	I(A)
R-Y/ N	40.5	
Y-B/ N	41.7	
B-R/ N	41.2	
N-E	2.6	
OUTPUT	V	Amp
R-Y/ N	230	
Y-B/ N	-	
B-R/ N	-	
N-E	2.6	
Battery Details		
Batt Volt	35.5	
Batt. Make	EXIDE	
Capacity	40 FL	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

checked the A.T.M. Packed
it found OK.

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Dr. M.G. Shenoy
Head of the Department
Stores/Purchase
Customer's Signature & Seal with Date
Kolar Gold Fields - 562 402

LOC: MECHANICAL LAB

FRONTIER BUSINESS SYSTEMS PVT LTD		FIELD SERVICE REPORT		VERTIV																																															
Customer's Name & Address Dr. T. T. I. T. K. G. F. KOLAR.		☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING																																																	
		Engineer Name Mr. MOHAMMED / SHASHIKUMAR		FSR No. 17613																																															
Phone 8762494984		Engineer Code		FSR Date																																															
		FBS Call ID		Region I T PL																																															
Contact Person Mr. Tilak		ENPL Call ID		☐ UPS Inst																																															
		Complaint Dt & Time		☐ PM																																															
Nature of Complaint / Problem Reported NOISE FROM UPS		Model & Rating PB1 6KVA		☐ Break Down																																															
		Serial No 213263576		☐ Batt Inst																																															
Inst. Date		Promised Dt & Time 19/12/19. 12:30 PM		☐ Site Study																																															
		Attn. Date & Time 19/12/19. 12:30 PM		☐ Batt replace																																															
Completion Dt & Time		Total Man hrs 1 hour		☐ Other																																															
		Observation and Work Done		<table border="1" style="width:100%; border-collapse: collapse;"> <thead> <tr> <th>INPUT</th> <th>V</th> <th>I(A)</th> </tr> </thead> <tbody> <tr> <td>R-Y/ N</td> <td>231</td> <td></td> </tr> <tr> <td>Y-B/ N</td> <td>-</td> <td></td> </tr> <tr> <td>B-R/ N</td> <td>-</td> <td></td> </tr> <tr> <td>N-E</td> <td>2.3</td> <td></td> </tr> <tr> <td colspan="3">OUTPUT</td> </tr> <tr> <td>R-Y/ N</td> <td>220</td> <td></td> </tr> <tr> <td>Y-B/ N</td> <td>-</td> <td></td> </tr> <tr> <td>B-R/ N</td> <td>-</td> <td></td> </tr> <tr> <td>N-E</td> <td>2.3</td> <td></td> </tr> <tr> <td colspan="3">Battery Details</td> </tr> <tr> <td>Batt Volt</td> <td>219</td> <td></td> </tr> <tr> <td>Batt. Make</td> <td>GF TUBE</td> <td></td> </tr> <tr> <td>Capacity</td> <td>70AH</td> <td></td> </tr> <tr> <td>Current</td> <td></td> <td></td> </tr> <tr> <td>No. of strings</td> <td>16</td> <td></td> </tr> </tbody> </table>		INPUT	V	I(A)	R-Y/ N	231		Y-B/ N	-		B-R/ N	-		N-E	2.3		OUTPUT			R-Y/ N	220		Y-B/ N	-		B-R/ N	-		N-E	2.3		Battery Details			Batt Volt	219		Batt. Make	GF TUBE		Capacity	70AH		Current			No. of strings
INPUT	V	I(A)																																																	
R-Y/ N	231																																																		
Y-B/ N	-																																																		
B-R/ N	-																																																		
N-E	2.3																																																		
OUTPUT																																																			
R-Y/ N	220																																																		
Y-B/ N	-																																																		
B-R/ N	-																																																		
N-E	2.3																																																		
Battery Details																																																			
Batt Volt	219																																																		
Batt. Make	GF TUBE																																																		
Capacity	70AH																																																		
Current																																																			
No. of strings	16																																																		
Recommendation:		As per the customer call visited site * Checked the UPS found Input Transformer has been weak. * now we Replaced the same with new. * UPS working normal on both mains and battery mode with load.																																																	
☐ Spares Used ☐ Spares to be Billed ☒ Yes ☐ No																																																			
Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno																																														
☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)		Customer Remarks: Total		Service Charges to Billed ☒ Yes ☐ No																																															
6KVA UPS input T/F 2KVA 230V/110V R/P New connected & tested found ok. 19/12/19		Engineer Remarks : UPS working normal																																																	
(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)																																																			
Customer's Remarks The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.				RSM Remarks																																															
Date & Time : FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in				Date : Signature																																															
Head of the Department Customer's Signature & Seal with Date Golden Valley Education Trust Kolar Gold Fields - 563 120																																																			

Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Dr. T.T.I.T
K.G.F.
KOLAR.

Engineer Name	Mr. MOHAMMED	FSR No.	16257
Engineer Code	3080	FSR Date	
FBS Call ID		Region	ITPL
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	PB / 6 KVA	☐ UPS Inst	
Serial No	213263576	☐ PM	
Inst. Date		☒ Break Down	
Promised Dt & Time	11/11/19. 10:00 AM	☐ Batt Inst	
Attn. Date & Time	11/11/19. 10:00 AM	☐ Site Study	
Completion Dt & Time	1:00 PM	☐ Batt replace	
Total Man hrs	3 hour	☐ Other	

Phone 8762494984
Contact Person Mr. Tilak
Nature of Complaint / Problem Reported

UPS TRIP

Observation and Work Done

As per the Customer call visited the site
* UPS working on normal mode
* Checked the UPS found Battery MCB and LED Display was faulty.
* Replaced Bath base with new [MCB provided by Customer]
* UPS working on normal on both main and battery mode

INPUT	V	I(A)
R-Y/ N	240	
Y-B/ N	-	
B-R/ N	-	
N-E	2.7	
OUTPUT	V	Amp
R-Y/ N	220	
Y-B/ N	-	
B-R/ N	-	
N-E	2.7	
Battery Details		
Batt Volt	219	
Batt. Make	SE TUB	
Capacity	70 AH	
Current		
No. of strings	16	

Recommendation:

checked the UPS voltage 210V switch off
Boscom volt 204V.

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno
	LED DISPLAY	01			

- ☐ Excellent
☒ Good
☐ Average
☐ Improvement
☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Customer's Signature & Seal with Date

11/11/19
05.

206: ACCOUNTS

PO: 313 Dt. 10.10.2019

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T.T.I.T.
K.G.F.
KOLAR.☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Phone 8762494984

Contact Person Mr. Tilak.

Nature of Complaint / Problem Reported

— PM —

Engineer Name

Mr. MOHAMMED

Engineer Code

3080

FBS Call ID

ENPL Call ID

Complaint Dt & Time

Model & Rating

B400D / 20KVA

Serial No

091020A50297

Inst. Date

Promised Dt & Time

22/10/19. 2:30 PM

Attn. Date & Time

22/10/19. 2:30 PM

Completion Dt & Time

2:30 PM

Total Man hrs

1 hour

FSR No.

15080

FSR Date

Region

ITPL

☐ UPS Inst☒ PM☐ Break Down☐ Batt Inst☐ Site Study☐ Batt replace☐ Other

Observation and Work Done

Carried out the preventive maintenance

* Checked for all working of cooling fans found OK.

* UPS working satisfactorily on both main and battery mode with Load.

* Measured Parameters all are within range

INPUT V I(A)

R-Y/ N

441

Y-B/ N

443

B-R/ N

442

N-E

2.4

OUTPUT V Amp

R-Y/ N

270

6A

Y-B/ N

-

B-R/ N

-

N-E

2.4

Battery Details

Batt Volt

356

Batt. Make

EXIDE

Capacity

40AH

Current

4A

No. of strings

26

Recommendation:

☐ Spares Used☐ Spares to be Billed☐ Yes☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent☐ Good☐ Average☐ Improvement☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working normal.

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

LOC: MECHANICAL LAB

PO No: 313 Dt. 10.10.2019

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

D.J. T-T-I-T.

K-G-F.
KOLAR.

Phone 8762494984

Contact Person Mr. Tilak.

Nature of Complaint / Problem Reported

— PM —

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED	FSR No.	15079
Engineer Code	3080	FSR Date	
FBS Call ID		Region	T TPL
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	PB 1 6KVA		☐ UPS Inst
Serial No	213263576		☐ PM
Inst. Date			☐ Break Down
Promised Dt & Time	22/10/19. 1:45 PM		☐ Batt Inst
Attn. Date & Time	22/10/19. 1:45 PM		☐ Site Study
Completion Dt & Time	2:30 PM		☐ Batt replace
Total Man hrs	45 Min		☐ Other

Observation and Work Done

Carried out the preventive Maintenance
* Checked for all working of Cooling fans
Found ok.
* UPS working Satisfactorily on both mains
and battery mode with Load.
* Measured parameters all are within range

INPUT	V	I(A)
R-Y/ N	223	
Y-B/ N	-	
B-R/ N	-	
N-E	7.0	
OUTPUT	V	Amp
R-Y/ N	220	
Y-B/ N	-	
B-R/ N	-	
N-E	7.0	
Battery Details		
Batt Volt	219	
Batt. Make	SE TUB	
Capacity	70AH	
Current		
No. of strings	16	

Recommendation: NTOE VOLTAGE Should be there less than 5.0 VOLTS

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS Working Normal. NTOE Voltage to Batt. 7.5 checked

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Dr. H. G. Shenoy
Head of the Department

Customer's Signature & Seal with Date

Golden Valley Education Trust
Kolar Gold Fields - 552 124

LOC: CS LAB

PO NO: 313 Dt. 10.10.2019

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV

Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

 Dr. T-T-I.T.
K.G.F.
KOLAR.

Engineer Name

Mr. MOHAMMED

15081

Engineer Code

3080

FSR No.

FBS Call ID

FSR Date

ENPL Call ID

Region

ITPL

Complaint Dt & Time

Phone 8762494984

Model & Rating

5400D / 20KVA

☐ UPS Inst

Contact Person Mr. Tilak

Serial No

0812204664

☒ PM

Nature of Complaint / Problem Reported

Inst. Date

☐ Break Down

Promised Dt & Time

22/10/19. 11:00 AM

☐ Batt Inst

Attn. Date & Time

22/10/19. 11:00 AM

☐ Site Study

Completion Dt & Time

12:00 PM

☐ Batt replace

Total Man hrs

1 hour

☐ Other

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of cooling fans
found ok.
* UPS working satisfactorily on both mains
and battery mode with load.
* Measured parameters all are within range

INPUT

V

I(A)

R-Y/ N

422

Y-B/ N

422

B-R/ N

422

N-E

3-3

OUTPUT

V

Amp

R-Y/ N

230

Y-B/ N

-

B-R/ N

-

N-E

3-3

Battery Details

Batt Volt

356

Batt. Make

EXIDE

Capacity

40AH

Current

4A

No. of strings

26

Recommendation:

☐ Spares Used☐ Spares to be Billed☐ Yes☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent☐ Good☐ Average☐ Improvement☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

UPS working normal

Engineer Remarks:

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

 Dr. M. G. Shenoy
Head of the Department

Customer's Signature & Seal with Date

 Golden Valley Education Trust
Kolar Gold Fields - 563 120

LOC: ELECTRICAL LAB

Do No: 313 Dt. 10.10.2019.

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Dr. T. T. I. T.
K. G. F.,
KOLAR.

Engineer Name

Mr. MOHAMMED

Engineer Code

3080

FSR No.

15078

FBS Call ID

FSR Date

ENPL Call ID

Region

ETPL

Complaint Dt & Time

Model & Rating

PB 1 6KVA

☐ UPS Inst

Phone 8762494984

Contact Person Mr. Tilak

Serial No

212863519

☐ PM

Nature of Complaint / Problem Reported

Inst. Date

☐ Break Down

Promised Dt & Time

22/10/19. 12:00PM

☐ Batt Inst

Attn. Date & Time

22/10/19. 12:00PM

☐ Site Study

Completion Dt & Time

12:45 PM

☐ Batt replace

Total Man hrs

45 min

☐ Other

Observation and Work Done

Carried out the preventive Maintenance
* Checked for all working of cooling fans
found OK.
* UPS working Satisfactorily on both mains
and battery mode with Load.
* Measured Parameters all are within range

INPUT

V

I(A)

R-Y/ N

240

Y-B/ N

-

B-R/ N

-

N-E

4.4

OUTPUT

V

Amp

R-Y/ N

220

Y-B/ N

-

B-R/ N

-

N-E

4.4

Battery Details

Batt Volt

219

Batt. Make

SF TUBE

Capacity

70AH

Current

No. of strings

16

Recommendation:

☐ Spares Used☐ Spares to be Billed☐ Yes☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
☐ Good
☐ Average
☐ Improvement
☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

UPS Working Normal

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Dr. H. G. Shoney
Head of the Department
Stores/Purchase
Customer's Signature & Seal with Date
Kolar Gold Fields - 563 120

LOC: MECHANICAL LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T.T.I.T
K.G.F.
KOLAR.

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED		
Engineer Code	3080	FSR No.	11243
FBS Call ID		FSR Date	
ENPL Call ID		Region	ITPL
Complaint Dt & Time			
Model & Rating	PB 16KVA		☐ UPS Inst
Serial No	213263576		☐ PM
Inst. Date			☒ Break Down
Promised Dt & Time	06/09/19	10:00 AM	☐ Batt Inst
Attn. Date & Time	06/09/19	10:00 AM	☐ Site Study
Completion Dt & Time	12:00 PM		☐ Batt replace
Total Man hrs	2 Hour		☐ Other

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

UPS NOT WORKING

Observation and Work Done

As per the Customer Call visited the site
 * UPS working on bypass mode
 * Checked the UPS found IGBT 2no and Base drive board arc faulty.
 * Replaced all base with new.
 * UPS working normal on both mains and battery mode with load.

INPUT	V	I(A)
R-Y/ N	235	
Y-B/ N	-	
B-R/ N	-	
N-E	1.7	
OUTPUT	V	Amp
R-Y/ N	220	
Y-B/ N	-	
B-R/ N	-	
N-E	1.7	
Battery Details		
Batt Volt	219	
Batt. Make	SE TUB	
Capacity	70AH	
Current		
No. of strings	16	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno
	Base drive	01			
	IGBT	02			

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks:	Total	Service Charges to Billed ☐ Yes ☒ No
	Due to C.S. HOD Room/ Mech HOD Room/ Examination Section. Provided/ Scanning with USM		Engineer Remarks : UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks	Date & Time :	RSM Remarks
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated. Dr. A.G. Shenoy Head of the Department Customer's Signature & Seal with Date	FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in	Date : _____ Signature _____

Golden Valley Education Trust
Kolar Gold Fields - 563 120

LOG: CS LAB

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

D.T.T.I.T.

Engineer Name

Mr. MOHAMME

Engineer Code

3080

FSR No.

11216

FBS Call ID

FSR Date

ENPL Call ID

Region

ITPL

Complaint Dt & Time

Model & Rating

5400P / 20KVA

☐ UPS Inst

Serial No

081220 4664

☐ PM

Inst. Date

☐ Break Down

Promised Dt & Time

22/08/19. 2:00 PM

☐ Batt Inst

Attn. Date & Time

22/08/19. 2:00 PM

☐ Site Study

Completion Dt & Time

22/08/19. 3:00 PM

☐ Batt replace

Total Man hrs

1 hour

☐ Other

Observation and Work Done

Carried out the preventive maintenance
 * Checked for all working of cooling fans
 Found OK.
 * UPS working satisfactorily on both mains
 and battery mode with Load.
 * Measured parameters all are within range

INPUT	V	I(A)
R-Y/ N	431	
Y-B/ N	427	
B-R/ N	441	
N-E	4.1	
OUTPUT	V	Amp
R-Y/ N	231	4A
Y-B/ N	-	
B-R/ N	-	
N-E	4.1	
Battery Details		
Batt Volt	356	
Batt. Make	EXIDE	
Capacity	40AH	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
☐ Good
☐ Average
☐ Improvement
☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

u.p.s. checked its ok.

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Dr. H.C. Shenoy
 Head of the Department
 Stores/Purchase

Customer's Signature & Seal with Date
 Kolar Gold Fields - 563 420

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

LOC: ELECTRICAL LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV.

Customer's Name & Address

Dr. T.T.I.T
K.G.F.
KOLAR.

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name

Mr. MOHAMMED

11217

Engineer Code

3080

FSR No.

FBS Call ID

FSR Date

ENPL Call ID

Region

ITPH

Complaint Dt & Time

Model & Rating

PB 16KVA

☐ UPS Inst

Serial No

212863519

☐ PM

Inst. Date

☐ Break Down

Promised Dt & Time

22/08/19. 3:00 PM

☐ Batt Inst

Attn. Date & Time

22/08/19. 3:00 PM

☐ Site Study

Completion Dt & Time

3:45 PM

☐ Batt replace

Total Man hrs

4.5 Min

☐ Other

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of cooling fans
found ok.
* UPS working satisfactorily on both Mains
and battery mode with load.
* Measured parameters all are within range.

INPUT

V

I(A)

R-Y/ N

238

Y-B/ N

-

B-R/ N

-

N-E

3-4

OUTPUT

V

Amp

R-Y/ N

220

Y-B/ N

-

B-R/ N

-

N-E

3-4

Battery Details

Batt Volt

219

Batt. Make

5F TUB

Capacity

70 AH

Current

No. of strings

16

Recommendation:

☐ Spares Used

☐ Spares to be Billed

☐ Yes

☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent

☐ Good

☐ Average

☐ Improvement

☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

checked the ups. it's ok.

Everything to be reconditioned to be done

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Dr. H.G. Shenoy
Head of the Department
Stores/Purchase
Customer's Signature & Seal with Date
Kolar Gold Fields - 563 120

LOC: MECHANICAL LAB 6 KVA

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Dr. T-T-I. T.

K. G. F.
KOLAR.

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

UBNORMAL SOUND.

Engineer Name

Mr. MOHAMMED

11218

Engineer Code

3080

FSR No.

FBS Call ID

FSR Date

ENPL Call ID

Region

ITPL

Complaint Dt & Time

Model & Rating

PB / 6 KVA

☐ UPS Inst

Serial No

213263576

☐ PM

Inst. Date

☒ Break Down

Promised Dt & Time

22/08/19 3:45 PM

☐ Batt Inst

Attn. Date & Time

22/08/19 3:45 PM

☐ Site Study

Completion Dt & Time

4:30 PM

☐ Batt replace

Total Man hrs

45 Min

☐ Other

Observation and Work Done

As per the Customer Call visited the Site
* UPS working on normal mode
* Checked the UPS found Charger Trans
- former gone weak due to this reason
Humming sound is coming more.
* UPS working normal on both mains and
battery mode with load.

INPUT	V	I(A)
R-Y/ N	225	
Y-B/ N	-	
B-R/ N	-	
N-E	6.0	
OUTPUT	V	Amp
R-Y/ N	220	
Y-B/ N	-	
B-R/ N	-	
N-E	6.0	

Battery Details

Batt Volt	219
Batt. Make	5F TUB
Capacity	70 AH
Current	
No. of strings	16

Recommendation: need to be Replaced Charger
Transformer

☐ Spares Used

☐ Spares to be Billed

☐ Yes

☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent

☐ Good

☐ Average

☐ Improvement

☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

T/F 010 220 p / 5 010 110, 16
to be R/P. This is old
kind information

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

RSM Remarks

Date :

Signature

Customer's Signature & Seal with Date

Kolar Gold Fields - 563 120

Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

TTIT
KHP.
KOLAR.

Engineer Name Mr. NP. Satishna
Engineer Code
FBS Call ID
ENPL Call ID
Complaint Dt & Time

FSR No. 8838

FSR Date

Region

Phone : 876249484

Contact Person Thilak

Nature of Complaint / Problem Reported

UPS not working

Model & Rating P816KVA
Serial No 213263576
Inst. Date
Promised Dt & Time 09-08-19
Attn. Date & Time 09-08-19 / 9:30
Completion Dt & Time 17:30
Total Man hrs
☐ UPS Inst
☐ PM
☐ Break Down
☐ Batt Inst
☐ Site Study
☐ Batt replace
☐ Other

Observation and Work Done

As per Customer call we visited the site. UPS working on Bypass mode. Cross checked the UPS- Output- Capacitor & OUTPUT EMI FILTER, HRC Fuse, Basedriver Board, & Control Board are faulty.

INPUT	V	I(A)
R-Y/ N	234	—
Y-B/ N	—	—
B-R/ N	—	—
N-E	—	—
OUTPUT	V	Amp
R-Y/ N	234	—
Y-B/ N	—	—
B-R/ N	—	—
N-E	—	—
Battery Details		
Batt Volt	230	—
Batt. Make	—	—
Capacity	—	—
Current	—	—
No. of strings	16	NO

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☐ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks: Problem of 6kVA UPS not solved.	Total Service Charges to Billed ☐ Yes ☐ No Engineer Remarks : we replace, InBT. Control Board, Basedriver Board.
---	---	--

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks	RSM Remarks
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated. Customer's Signature & Seal with Date	Date & Time : FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in Date : Signature

Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Dr. TTIT
KGF
Kolar

Engineer Name

Mr.

Krishna / Mohammed

Engineer Code

FSR No.

11639

FBS Call ID

FSR Date

ENPL Call ID

Region

TPL

Complaint Dt & Time

Model & Rating

PB / 6kVA

☐ UPS Inst

Serial No

213263576

☐ PM

Inst. Date

Promised Dt & Time

14-08-2019,

☒ Break Down

Attn. Date & Time

14-08-2019,

☐ Batt Inst

Completion Dt & Time

☐ Site Study

Total Man hrs

☐ Batt replace

☐ Other

Nature of Complaint / Problem Reported

UPS NOT WORKING

Observation and Work Done

After customer complaint visited the site and checked for the cause found that. Diode block. Charger Board, Base driver Board, and 63 Amps Fuse and 5- Ω Resistors are gone defective. Now we replaced the same with new. & checked the connections and tightness of all connections are found ok. Switched on the UPS working normally on both mains and battery mode with load.

INPUT

V

I(A)

R-Y/ N

228

Y-B/ N

-

B-R/ N

-

N-E

500Hz

OUTPUT

V

Amp

R-Y/ N

223

Y-B/ N

-

B-R/ N

-

N-E

5

Battery Details

Batt Volt

220

Batt. Make

Tubepower

Capacity

70AH

Current

7

No. of strings

16nos

Recommendation:

☐ Spares Used

☐ Spares to be Billed

☐ Yes

☐ No

Part Code

Spares Description

Qty

Amount

Faulty Spare Srno

Replaced Spare Srno

Charger

5- Ω Resistor

236500300050

Base driver

63 Amps Link Fuse

283800326000

Diode Bridge

☐ Excellent

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☐ No

☐ Good

6kVA UPS R/P charge / base

Engineer Remarks :

☐ Average

driver board / 63AMP H-R-L.

UPS working Satisfactorily.

☐ Improvement

Fuse / Diode

☐ (Pls Specify)

(Signature) / Date

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in
CIN : U67120KA1994PTC016155
www.frontier.in

Date :

Signature

Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Dr. TIT
KGF
Kolar

Engineer Name Mr. Krishnanurthy / mohammed.

Engineer Code FSR No. **11640**

FBS Call ID FSR Date

ENPL Call ID Region Central

Phone 8762494984

Model & Rating PB / 6kVA ☐ UPS Inst

Contact Person Mr. Thilak.

Serial No 213263576 ☒ PM

Nature of Complaint / Problem Reported

Inst. Date ☐ Break Down

- PM

Promised Dt & Time 14-08-2019, ☐ Batt Inst

Attn. Date & Time 14-08-2019, ☐ Site Study

Completion Dt & Time ☐ Batt replace

Total Man hrs ☐ Other

Observation and Work Done

Carried out the preventive maintenance
checked the working of all cooling fans are
found ok.
measured parameters are all within
specified range.
UPS working normally on both
main and battery mode with load.

INPUT V I(A)

R-Y/ N 228

Y-B/ N -

B-R/ N -

N-E 500V

OUTPUT V Amp

R-Y/ N 223

Y-B/ N -

B-R/ N -

N-E 500V

Battery Details

Batt Volt 220

Batt. Make Tube Power

Capacity 70AH

Current 7

No. of strings 16nos

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

6kVA UPS working
Put load ok.

Engineer Remarks :

UPS working satisfactorily

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Customer's Name & Address

Dr. TIT
KGF
Kolar

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. <u>Kushnamurthy / mohammed</u>
Engineer Code	
FBS Call ID	
ENPL Call ID	
Complaint Dt & Time	
Model & Rating	<u>S 400D / 20KVA</u>
Serial No	<u>091020 AS0297</u>
Inst. Date	
Promised Dt & Time	<u>14-08-2019</u>
Attn. Date & Time	<u>14-08-2019</u>
Completion Dt & Time	
Total Man hrs	

Phone 8762494984

Contact Person Mr. Thilak

Nature of Complaint / Problem Reported

pm -

Observation and Work Done

Carried out the preventive maintenance checked the working of all cooling fans are found ok. measured parameters are all within specified range. UPS working normally on both mains and battery mode with load.

INPUT	V	I(A)
R-Y/ N	<u>392</u>	
Y-B/ N	<u>400</u>	
B-R/ N	<u>400</u>	
N-E	<u>1.9</u>	
OUTPUT	V	Amp
R-Y/ N	<u>230</u>	
Y-B/ N	<u>-</u>	
B-R/ N	<u>-</u>	
N-E	<u>1.9</u>	
Battery Details		
Batt Volt	<u>356</u>	
Batt. Make		
Capacity		
Current		
No. of strings	<u>2bays</u>	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks: <u>20KVA Account Dept</u> <u>R/P Cooling Fans OK.</u>	Total: <u> </u>	Service Charges to Billed ☐ Yes ☒ No Engineer Remarks : <u>UPS working Satisfactorily</u>
---	--	--------------------------	---

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Dr. H.S. Shenoy
Head of the Department
Customer's Signature & Seal with Date

Date & Time : P
FRONTIER BUSINESS SYSTEMS PVT.LTD.
Customer Care No : usd@frontier.in
CIN : U67120KA1994PTC016155
www.frontier.in

RSM Remarks

Date : Signature

Customer's Name & Address		☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING	
D. TTIT KGF Kolar		Engineer Name	Mr. <u>Krishnamurthy / Mohammed</u>
		Engineer Code	FSR No. <u>11642</u>
		FBS Call ID	FSR Date
		ENPL Call ID	Region
		Complaint Dt & Time	
Phone <u>8762494984</u>	Model & Rating	<u>PB/6KVA</u>	☐ UPS Inst
Contact Person <u>m. shilar</u>	Serial No	<u>213263576</u>	☐ PM
Nature of Complaint / Problem Reported	Inst. Date		☐ Break Down
<u>Capacitor Replacement -</u>	Promised Dt & Time	<u>14-08-2019</u>	☐ Batt Inst
	Attn. Date & Time	<u>14-08-2019</u>	☐ Site Study
	Completion Dt & Time		☐ Batt replace
	Total Man hrs		☒ Other

Observation and Work Done

As per customer request. we Dismantelled the 4700uF 440VDC capacitor and installed the same with new capacitors 2nos

* Checked the connections and tightness of all connectors are found ok.

* Switched on the UPS working normally on both mains and battery mode with load.

Recommendation:

INPUT	V	I(A)
R-Y/ N	<u>228</u>	
Y-B/ N	<u>-</u>	
B-R/ N	<u>-</u>	
N-E	<u>5</u>	
OUTPUT	V	Amp
R-Y/ N	<u>220</u>	
Y-B/ N	<u>-</u>	
B-R/ N	<u>-</u>	
N-E	<u>5</u>	
Battery Details		
Batt Volt	<u>230</u>	
Batt. Make	<u>Tekpower</u>	
Capacity	<u>70AH</u>	
Current	<u>16A</u>	
No. of strings		

☐ Spares Used		☐ Spares to be Billed		☐ Yes ☐ No	
Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno
	<u>4700uF 440VDC</u>	<u>02</u>	<u>As per Invoice</u>		
☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)		Customer Remarks:	Total	Service Charges to Billed ☐ Yes ☐ No	
		<u>6KVA UPS Mech CAD LAB</u> <u>RIP 4700 MFD 2nos tested</u> <u>OK</u> <u>M. Shilar (MSM Lab)</u>		Engineer Remarks : <u>UPS working satisfactorily</u>	

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks	RSM Remarks
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated. <u>Dr. H.G. Shenoy</u> Head of the Department Customer's Signature & Seal with Date <u>14/8/19</u>	Date & Time : <u>14/8/19</u> FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in Date : Signature



Customer's Name & Address

Dr. TIT
KGF
Kolar

☐ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name Mr. mohammed / Krishna

Engineer Code

FSR No. 11643

FBS Call ID

FSR Date

ENPL Call ID

Region central

Complaint Dt & Time

Model & Rating

SHOD/2010VA

☐ UPS Inst

Serial No

091020AS0297

☐ PM

Inst. Date

Promised Dt & Time

14/08/2019

☒ Break Down

Attn. Date & Time

14/08/2019

☐ Batt Inst

Completion Dt & Time

☐ Site Study

Total Man hrs

☐ Batt replace

☐ Other

Nature of Complaint / Problem Reported

UPS Tripp and
Abnormal noise.

Observation and Work Done

After customer complaint visited the site and checked for the issue found that input choke making noise due to input power fluctuation. 2-phase voltage dipping from 240 volts 208 volts continuously. and also we suspected the input contactor. so we replaced the same with new.

INPUT V I(A)

R-Y/ N 440

Y-B/ N 442

B-R/ N 441

N-E 2.2

OUTPUT V Amp

R-Y/ N 230

Y-B/ N -

B-R/ N -

N-E 2.2

Battery Details

Batt Volt Exide 352

Batt. Make Exide

Capacity 40AH

Current 4

No. of strings 2 Nos

Recommendation: we recommending to install stabilizer at the UPS input side.

☐ Spares Used

☐ Spares to be Billed

☐ Yes

☐ No

Part Code

Spares Description

Qty

Amount

Faulty Spare Srno

Replaced Spare Srno

Contactor /

01

Fan

02

☐ Excellent

☐ Good

☐ Average

☐ Improvement

☐ (Pls Specify)

Customer Remarks:

Total

power connection on pole.
to be checked only wind
time (MC)

Service Charges to Billed ☐ Yes ☐ No

Engineer Remarks :

UPS working Satisfactorily

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time : 14/8/19

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

LOC: ACCOUNTS

FRONTIER BUSINESS SYSTEMS PVT LTD		FIELD SERVICE REPORT		VERTIV																																																	
Customer's Name & Address		☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING																																																			
Dr. T. T. I. T. K. G. F. KOLAR.		Engineer Name	Mr. MOHAMMED / RATESH																																																		
Phone 8762494984		Engineer Code	3080	FSR No.	14246																																																
Contact Person Mr. Tilak		FBS Call ID		FSR Date																																																	
Nature of Complaint / Problem Reported		ENPL Call ID		Region	T T P L																																																
UPS NOT WORKING		Complaint Dt & Time																																																			
		Model & Rating	G400D / 20 KVA	☐ UPS Inst																																																	
		Serial No	091020A50297	☐ PM																																																	
		Inst. Date		☒ Break Down																																																	
		Promised Dt & Time	24/07/19. 11:00 AM	☐ Batt Inst																																																	
		Attn. Date & Time	24/07/19. 11:00 AM	☐ Site Study																																																	
		Completion Dt & Time	1:30 PM	☐ Batt replace																																																	
		Total Man hrs	2 hour 30 min	☐ Other																																																	
Observation and Work Done		<table border="1"> <thead> <tr> <th>INPUT</th> <th>V</th> <th>I(A)</th> </tr> </thead> <tbody> <tr> <td>R-Y/ N</td> <td>446</td> <td></td> </tr> <tr> <td>Y-B/ N</td> <td>451</td> <td></td> </tr> <tr> <td>B-R/ N</td> <td>447</td> <td></td> </tr> <tr> <td>N-E</td> <td>3.1</td> <td></td> </tr> <tr> <th>OUTPUT</th> <th>V</th> <th>Amp</th> </tr> <tr> <td>R-Y/ N</td> <td>270</td> <td>6A</td> </tr> <tr> <td>Y-B/ N</td> <td>-</td> <td></td> </tr> <tr> <td>B-R/ N</td> <td>-</td> <td></td> </tr> <tr> <td>N-E</td> <td>3.1</td> <td></td> </tr> <tr> <th colspan="3">Battery Details</th> </tr> <tr> <td>Batt Volt</td> <td>3.56</td> <td></td> </tr> <tr> <td>Batt. Make</td> <td>EXIDE</td> <td></td> </tr> <tr> <td>Capacity</td> <td>40 EL</td> <td></td> </tr> <tr> <td>Current</td> <td>4 A</td> <td></td> </tr> <tr> <td>No. of strings</td> <td>26</td> <td></td> </tr> </tbody> </table>				INPUT	V	I(A)	R-Y/ N	446		Y-B/ N	451		B-R/ N	447		N-E	3.1		OUTPUT	V	Amp	R-Y/ N	270	6A	Y-B/ N	-		B-R/ N	-		N-E	3.1		Battery Details			Batt Volt	3.56		Batt. Make	EXIDE		Capacity	40 EL		Current	4 A		No. of strings	26	
INPUT	V	I(A)																																																			
R-Y/ N	446																																																				
Y-B/ N	451																																																				
B-R/ N	447																																																				
N-E	3.1																																																				
OUTPUT	V	Amp																																																			
R-Y/ N	270	6A																																																			
Y-B/ N	-																																																				
B-R/ N	-																																																				
N-E	3.1																																																				
Battery Details																																																					
Batt Volt	3.56																																																				
Batt. Make	EXIDE																																																				
Capacity	40 EL																																																				
Current	4 A																																																				
No. of strings	26																																																				
* As per the Customer Call visited the site * UPS was in off mode. * Checked the UPS found 75MFD AC Capacitor, Display and Fan has faulty. * Replaced all same with new. * Now UPS working normal on both mains and battery mode with Load.		Recommendation: We Connected Energy Analyzer meter to UPS I/P supply for monitoring I/P supply.																																																			
☐ Spares Used ☐ Spares to be Billed ☐ Yes ☐ No																																																					
Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno																																																
	75MFD CAPAC	01																																																			
	DISPLAY	01																																																			
	FAN	01																																																			
☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)		Customer Remarks:	Total	Service Charges to Billed ☐ Yes ☐ No																																																	
		UPS working normal endg analyzed meter. Account det- 		Engineer Remarks : UPS working normal																																																	
(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)																																																					
Customer's Remarks			RSM Remarks																																																		
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.			Date & Time : FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in																																																		
Dr. H. G. Shenoy Head of the Department Customer Signature Seal with Date 24/7/19			Date : Signature																																																		

Golden Valley Education Trust
Kolar Gold Fields - 563 120

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT

Customer's Name & Address

 TTIT
 KGf
 Kolar

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

 Engineer Name Mr. Sathish / Krishnamurthy.

 Engineer Code FSR No. 9395

FBS Call ID FSR Date

 ENPL Call ID 775017 Region

 Complaint Dt & Time 6/6/19, 1:20pm

 Model & Rating S400D / 20kVA ☐ UPS Inst

 Serial No 091020AS0297 ☐ PM

 Inst. Date ☒ Break Down

 Promised Dt & Time 6/6/19 ☐ Batt Inst

 Attn. Date & Time 6/6/19 ☐ Site Study

 Completion Dt & Time ☐ Batt replace

 Total Man hrs ☐ Other

 Phone 8762494984

 Contact Person Mr. Thilak

Nature of Complaint / Problem Reported

- UPS NOT WORKING -

Observation and Work Done

As per Customer Complaint visited the site and checked for the cause found that output 75uF capacitor (440VAC) was gone defective. Now we replaced the same with new and checked the connections and tightness of all connectors are found OK. Switched on the UPS working normally on both mains and battery mode with load.

INPUT	V	(A)
R-Y/ N	445	
Y-B/ N	440	
B-R/ N	445	
N-E	1.9	

OUTPUT	V	Amp
R-Y/ N	230	
Y-B/ N	-	
B-R/ N	-	
N-E	1.9	

Battery Details

Batt Volt	35.230
Batt. Make	Exide
Capacity	40AH
Current	A
No. of strings	2 nos

Recommendation:
 NOTE: Capacitor supplied by customer end.

☒ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno
2340 75630020	75uF, 440VAC Capacitor-01				

- ☐ Excellent
☐ Good
☐ Average
☐ Improvement
☐ (Pls Specify)

Customer Remarks:
Total

75 MFD capacitor R.P.
 connected & tested ok. By PAB.
 Disconnected only manual

 Service Charges to Billed ☐ Yes ☐ No

Engineer Remarks :

UPS working satisfactorily

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working satisfactorily. We agree to pay the charges as indicated.

[Signature]
 06/06/19
 VICE PRINCIPAL
 Oorgaum, K.G.F - 563 120.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

RSM Remarks

Date :

Signature

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

 TTIT
 KGF
 Kolar

Engineer Name

Mr.

Krishna / Sathish

Engineer Code

FSR No.

9397

FBS Call ID

FSR Date

ENPL Call ID

Region

Complaint Dt & Time

6/6/19, 1:25 PM

Model & Rating

SHOOD / 20KVA

Serial No

0812204664

Inst. Date

Promised Dt & Time

6/6/19

Attn. Date & Time

6/6/19

Completion Dt & Time

Total Man hrs

Phone 8762494984

Contact Person Mr. Sathish

Nature of Complaint / Problem Reported

- UPS NOT WORKING -

Observation and Work Done

After Customer Complaint visited the site and checked for the cause found that 1 no IGBT, RGD and 10MF capacitor was gone defective. Now we replaced the same with new and switched on the UPS & measured parameters are all within specified range. UPS working normally on both mains and battery mode with load.

INPUT	V	I(A)
R-Y/ N	445	
Y-B/ N	446	
B-R/ N	445	
N-E	2.1	
OUTPUT	V	Amp
R-Y/ N	230	
Y-B/ N	-	
B-R/ N	-	
N-E	2.1	
Battery Details		
Batt Volt	356	
Batt. Make	Exide	
Capacity	40AH	
Current	4	
No. of strings	26nos	

Recommendation:

☒ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno
	10MF, 440V AC capacitor - 01				
54601500624	IGBT	01			
0807120006	RGDA	01			

- ☐ Excellent
☐ Good
☐ Average
☐ Improvement
☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

10 MFD Capacitor R/P

New connected test load.

I.G-BH Board R/P By Part

UPS working sat's factory

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

8

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

RSM Remarks

Date :

Signature

VICE PRINCIPAL

Customer's Signature & Seal with Date

Oorgaum, K.G.F - 563 120.

Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

TTIT
KGF
Kolar

Engineer Name

Mr.

Sathish / Krishnamurthy, C

Engineer Code

FSR No.

9396

FBS Call ID

FSR Date

ENPL Call ID

Region

Complaint Dt & Time

775025
6/6/19: 1:30 PM

Model & Rating

3400D / 10KVA

☐ UPS Inst

Phone 876 2494984

Serial No

091010AS0317

☐ PM

Contact Person Mr. Thilax

Inst. Date

☒ Break Down

Nature of Complaint / Problem Reported

Promised Dt & Time

6/6/19.

☐ Batt Inst

Attn. Date & Time

6/6/19.

☐ Site Study

Completion Dt & Time

☐ Batt replace

Total Man hrs

☐ Other

Observation and Work Done

After customer complaint visited the site and checked the UPS found in OFF condition.

* Inspected the any components damages found OK.
- switched on the UPS working normally on both main and battery mode with load.

Recommendation:

INPUT	V	I(A)
R-Y/ N	449	
Y-B/ N	446	
B-R/ N	445	
N-E	2	
OUTPUT	V	Amp
R-Y/ N	230	
Y-B/ N	-	
B-R/ N	-	
N-E	2	
Battery Details		
Batt Volt	35.202	
Batt. Make	Exide	
Capacity	40AH	
Current	A	
No. of strings	26008	

☐ Spares Used

☐ Spares to be Billed

☐ Yes

☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

checked ok. By Pals Jale
removed only manual
By Pals

Engineer Remarks :

UPS working Satisfactorily

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

06/06/19
WCE PRINCIPAL

Dr. T. J. Anandhan Institute of Technology
Dargam, K.G.F - 583 120.

LOC: ACCOUNTS

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T. T. I. T.
K. G. F
KOLAR

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED		
Engineer Code	3080	FSR No.	10351
FBS Call ID		FSR Date	
ENPL Call ID		Region	ITPL
Complaint Dt & Time			
Model & Rating	8400D / 20 KVA		
Serial No	091020 A50297		
Inst. Date			
Promised Dt & Time	27/05/19. 1:00 PM		
Attn. Date & Time	27/05/19. 1:00 PM		
Completion Dt & Time	2:00 PM		
Total Man hrs	1 hour		

Phone 8462494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

— PM —

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of Cooling fans
found OK.
* UPS working Satisfactorily on both Main
and battery Mode with Load.
* Measured parameters all are within range

INPUT	V	I(A)
R-Y/ N	459	
Y-B/ N	446	
B-R/ N	445	
N-E	6.1	
OUTPUT	V	Amp
R-Y/ N	230	6A
Y-B/ N	-	
B-R/ N	-	
N-E	6.1	
Battery Details		
Batt Volt	354	
Batt. Make	EXIDE	
Capacity	40 EL	
Current	4A	
No. of strings	26	

Recommendation: NTOE VOLTAGE should be there
Less than 5.0 VOLTS.

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks:	Total	Service Charges to Billed ☐ Yes ☒ No
	UPS working normal 		Engineer Remarks : UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks	RSM Remarks
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated. 27/5/19 VICE PRINCIPAL Gorgaum, K.S.F. 543 120.	Date & Time : FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in E IN : U67120KA1994PTC016155 www.frontier.in
Date :	Signature

LOG: MECHANICAL LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT

**VERTIV**

Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Dr. T.T.I.T

Engineer Name

Mr.

MOHAMMED

K.G.F

Engineer Code

3080

FSR No.

10353

KOLAR.

FBS Call ID

FSR Date

ENPL Call ID

Region

ITPL

Complaint Dt & Time

Phone 8462494984

Model & Rating

PB 1 6KVA

☐ UPS Inst

Contact Person Mr. Tilak.

Serial No

213263576

☒ PM

Nature of Complaint / Problem Reported

Inst. Date

☐ Break Down

Promised Dt & Time

27/05/19. 11:30 AM

☐ Batt Inst

Attn. Date & Time

27/05/19. 11:30 AM

☐ Site Study

Completion Dt & Time

12:15 PM

☐ Batt replace

Total Man hrs

45 min

☐ Other

Observation and Work Done

Carried out the preventive Maintenance
 * Checked for all working of cooling fans
 found OK.
 * UPS working Satisfactorily on both Mains
 and battery mode with Load.
 * Measured parameters all are within range

INPUT V (A)

R-Y/ N 241

Y-B/ N -

B-R/ N -

N-E 6.0

OUTPUT V Amp

R-Y/ N 220

Y-B/ N -

B-R/ N -

N-E 6.0

Battery Details

Batt Volt 218

Batt. Make SF. TUB

Capacity 70AH

Current

No. of strings 16

Recommendation: N TO E VOLTAGE Should be there
 Less than 5.0 VOLTS

☐ Spares Used☐ Spares to be Billed☐ Yes☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent☐ Good☐ Average☐ Improvement☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working Good condition.

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

VICE PRINCIPAL
 Dr. T. Thimmakani Institute of Technology
 Customer's Signature & Seal with Date

LOC: ELECTRICAL LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV

Customer's Name & Address

Dr. T.T.I.T
K.G.F
KOLAR

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name

Mr. MOHAMMED

Engineer Code

3080

FSR No.

10352

FBS Call ID

FSR Date

ENPL Call ID

Region

ITPL

Complaint Dt & Time

Phone 8762494984

Model & Rating

PB / 6KVA

☐ UPS Inst

Contact Person Mr. Tilak

Serial No

212863519

☒ PM

Nature of Complaint / Problem Reported

Inst.Date

☐ Break Down

Promised Dt & Time

27/05/19. 12:15 PM

☐ Batt Inst

Attn. Date & Time

27/05/19. 12:15 PM

☐ Site Study

Completion Dt & Time

1:00 PM

☐ Batt replace

Total Man hrs

45 min

☐ Other

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of cooling fans
found ok.
* UPS working Satisfactorily on both mains
and battery mode with Load.
* Measured parameters all are within range

INPUT V I(A)

R-Y/ N

276

Y-B/ N

-

B-R/ N

-

N-E

6.0

OUTPUT V Amp

R-Y/ N

220

Y-B/ N

-

B-R/ N

-

N-E

6.0

Battery Details

Batt Volt

219

Batt.Make

GF TUB

Capacity

70AH

Current

No.of strings

16

Recommendation:

☐ Spares Used

☐ Spares to be Billed

☐ Yes

☒ No

Part Code

Spares Description

Qty

Amount

Faulty Spare Srno

Replaced Spare Srno

☐ Excellent

☐ Good

☐ Average

☐ Improvement

☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working normal

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

27/5/19
VICE PRINCIPAL
Oorgaum, K.G.F - 563 120.

LOC: CS LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Dr. T.T.I.T.
K.G.F.
KOLAR.

Engineer Name	Mr. MOHAMMED	FSR No.	10354
Engineer Code	3080	FSR Date	
FBS Call ID		Region	ITPL
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	5400D / 20KVA	☐ UPS Inst	
Serial No	0812204664	☒ PM	
Inst.Date		☐ Break Down	
Promised Dt & Time	27/05/19. 10:30 AM	☐ Batt Inst	
Attn. Date & Time	27/05/19. 10:30 AM	☐ Site Study	
Completion Dt & Time	11:30 AM	☐ Batt replace	
Total Man hrs	1 hour	☐ Other	

Phone **8762494984**
Contact Person **Mr. Tilak**
Nature of Complaint / Problem Reported

PM

Observation and Work Done

Carried out the preventive Maintenance
* Checked for all working of cooling fans found ok.
* UPS working Satisfactorily on both Mains and battery Mode with Load.
* Measured parameters all are within range

INPUT	V	I(A)
R-Y/ N	441	
Y-B/ N	445	
B-R/ N	435	
N-E	3.9	
OUTPUT	V	Amp
R-Y/ N	230	0A
Y-B/ N	-	
B-R/ N	-	
N-E	3.9	
Battery Details		
Batt Volt	353	
Batt.Make	EXIDE	
Capacity	40EL	
Current	4A	
No.of strings	26	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks:	Total	Service Charges to Billed ☐ Yes ☒ No
	UPS working normal 		Engineer Remarks : UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated. 27/05/19 VICE PRINCIPAL Dr. J. Thimmaiah Institute of Technology Customer's Signature & Stamp with Date	Date & Time : FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in	RSM Remarks Date : _____ Signature _____
---	---	--

LOC: C5 LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T. T. I. T.
K. G. F.
KOLAR.

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED	FSR No.	7724
Engineer Code	3080	FSR Date	
FBS Call ID		Region	I.T.P.L
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	5400D / 20KVA	☐ UPS Inst	
Serial No	0812204664	☒ BFM	
Inst. Date		☐ Break Down	
Promised Dt & Time	07/03/19. 9:30 AM	☐ Batt Inst	
Attn. Date & Time	07/03/19. 9:30 AM	☐ Site Study	
Completion Dt & Time	10:30 AM	☐ Batt replace	
Total Man hrs	1 hour	☐ Other	

Phone **8762494984**

Contact Person **Mn. Tilak**

Nature of Complaint / Problem Reported

PM

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of cooling fans
Sound OK.
* UPS working satisfactorily on both Main and
battery mode with Load.
* Measured Parameters all are within range

INPUT	V	I(A)
R-Y/ N	418	
Y-B/ N	417	
B-R/ N	419	
N-E	0.7	
OUTPUT	V	Amp
R-Y/ N	230	
Y-B/ N	-	
B-R/ N	-	
N-E	0.7	
Battery Details		
Batt Volt	3.56	
Batt. Make	EXIDE	
Capacity	40EL	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks:	Total	Service Charges to Billed ☐ Yes ☒ No
	ups working normal		Engineer Remarks : UPS Working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks	RSM Remarks
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated. Dr. H.G. Shenoy Customer's Signature & Seal with Date 7/3/19 Golden Valley Education Trust Kolar Gold Fields - 563 120	Date & Time : FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in Date : Signature

LOC: ACCOUNTS

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T. T. I. T.
K. G. F.
KOLAR

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED	FSR No.	7717
Engineer Code	3080	FSR Date	
FBS Call ID		Region	I.T.P.L
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	5400D / 20 KVA	☐ UPS Inst	
Serial No	091020A50297	☒ PM	
Inst. Date		☐ Break Down	
Promised Dt & Time	07/03/19. 1:00 PM	☐ Batt Inst	
Attn. Date & Time	07/03/19. 1:00 PM	☐ Site Study	
Completion Dt & Time	2:00 PM	☐ Batt replace	
Total Man hrs	1 hour	☐ Other	

Phone **8762494984**

Contact Person **Mr. Tilak**

Nature of Complaint / Problem Reported

PM

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of cooling fans
found ok.
* UPS working Satisfactorily on both mains and
battery Mode with Load.
* Measured Parameters all are within range.

INPUT	V	I(A)
R-Y/ N	444	
Y-B/ N	446	
B-R/ N	440	
N-E	5.1	
OUTPUT	V	Amp
R-Y/ N	229	6A
Y-B/ N	-	
B-R/ N	-	
N-E	5.1	
Battery Details		
Batt Volt	356	
Batt. Make	EXIDE	
Capacity	40 EL	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
☐ Good
☐ Average
☐ Improvement
☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

UPS working normal

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Customer's Signature and Seal with Date

Golden Valley Education Trust
Kolar Gold Fields - 563 120

LOG: ELECTRICAL LAB.

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T. T. I. T.
K. G. F.
KOLAR

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED		
Engineer Code	3080	FSR No.	7715
FBS Call ID		FSR Date	
ENPL Call ID		Region	ITPL
Complaint Dt & Time			
Model & Rating	PB 1 6KVA		
Serial No	212863519		
Inst. Date			
Promised Dt & Time	07/03/19. 11:30 AM		
Attn. Date & Time	07/03/19. 11:30 AM		
Completion Dt & Time	12:15 PM		
Total Man hrs	45 Min		

Phone **8762494984**

Contact Person **Mr. Tilak**

Nature of Complaint / Problem Reported

PM

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of Cooling Fans
found OK.
* UPS working Satisfactorily on both mains
and battery mode with Load.
* Measured parameters all are within range

INPUT	V	I(A)
R-Y/ N	229	
Y-B/ N	-	
B-R/ N	-	
N-E	5.1	
OUTPUT	V	Amp
R-Y/ N	220	
Y-B/ N	-	
B-R/ N	-	
N-E	5.1	
Battery Details		
Batt Volt	220	
Batt. Make	GF TUB	
Capacity	70 AH	
Current		
No. of strings	16	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks: Total

UPS working normal

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks	RSM Remarks	
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated. Dr. H.G. Shenoy Head of the Department Customer's Signature & Seal with Date Golden Valley Education Trust Kolar Gold Fields - 563 120	Date & Time : S FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in	Date : _____ Signature _____

LOG: MECHANICAL LAB

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

 Dr. T. T. I. T.
 K. G. F.
 KOLAR.

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Phone 8762494984

Contact Person Mr. Tilak.

Nature of Complaint / Problem Reported

PM

Engineer Name	Mr. MOHAMMED	FSR No.	7716
Engineer Code	3080	FSR Date	
FBS Call ID		Region	I.T.P.L
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	PB1 6KVA		☐ UPS Inst
Serial No	213263576		☐ PM
Inst. Date			☐ Break Down
Promised Dt & Time	07/03/19. 12:15 PM		☐ Batt Inst
Attn. Date & Time	07/03/19. 12:15 PM		☐ Site Study
Completion Dt & Time	1:00 PM		☐ Batt replace
Total Man hrs	45 Min		☐ Other

Observation and Work Done

Carried out the preventive maintenance

* Checked for all working of cooling fans found OK.

* UPS working satisfactorily on both Mains and battery mode with Load.

* Measured Parameters all are within range

INPUT	V	I(A)
R-Y/ N	236	
Y-B/ N	-	
B-R/ N	-	
N-E	5.1	
OUTPUT	V	Amp
R-Y/ N	220	
Y-B/ N	-	
B-R/ N	-	
N-E	5.1	
Battery Details		
Batt Volt	219	
Batt. Make	5FTUB	
Capacity	70AH	
Current		
No. of strings	16	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
☐ Good
☐ Average
☐ Improvement
☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

UPS working normal

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

 Dr. H.G. Shenoy
 Head of the Department

Customer's Signature with Date

 Golden Valley Education Trust
 Kolar Gold Fields - 563 120

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

 usd@frontier.in
 CIN : U67120KA1994PTC016155
 www.frontier.in

RSM Remarks

Date :

Signature

Customer's Name & Address

D. J. T. T. T.
K. G. F
KOLAR

Phone 8162494984
Contact Person Mr. TILAK
Nature of Complaint / Problem Reported

UBNORMA
SOUND

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED / BATHLEH	FSR No.	5777
Engineer Code	3080	FSR Date	
FBS Call ID		Region	ITPL
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	PB 1 6KVA	☐ UPS Inst	
Serial No	21326 3.5 76	☐ PM	
Inst. Date		☒ Break Down	
Promised Dt & Time	05/02/19. 9:30 AM	☐ Batt Inst	
Attn. Date & Time	05/02/19. 9:30 AM	☐ Site Study	
Completion Dt & Time	1:30 PM	☐ Batt replace	
Total Man hrs	4 Hour	☐ Other	

Observation and Work Done

As Per the Customer call visited site
* UPS working on normal mode
* Checked the UPS found charger Transformer has faulty. So giving noise with
* UPS working normal on both mains and battery mode with Load.

INPUT	V	I(A)
R-Y/ N	239	
Y-B/ N	-	
B-R/ N	-	
N-E	0.3	
OUTPUT	V	Amp
R-Y/ N	220	
Y-B/ N	-	
B-R/ N	-	
N-E	0.3	
Battery Details		
Batt Volt	219	
Batt. Make	EXIDE	
Capacity	70AH	
Current		
No. of strings	16	

Recommendation: Need to be Replace Transformer
UPS Purchase on 2001 so we put 1KVA T/F checked 110V.
No Sound. But 2.2 KVA 230/110/16V due to 230/110/16

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks: Purchase on 2001 T/F 2.2 KVA 230/110/16V Recommended to R/P.	Total Service Charges to Billed ☐ Yes ☒ No Engineer Remarks : UPS working normal
---	--	--

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks	RSM Remarks
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated. Date & Time : FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in	Date : Signature

Customer's Signature & Seal with Date

Customer's Name & Address

Dr. T. T. I. T
K. G. F
KOLAR

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name Mr. **MOHAMMED / SATHISH**
Engineer Code **3080** FSR No. **5778**
FBS Call ID FSR Date
ENPL Call ID Region **ITPL**
Complaint Dt & Time
Model & Rating **8400D / 10KVA**
Serial No **091010A50317**
Inst. Date
Promised Dt & Time **05/02/19. 2:00 PM**
Attn. Date & Time **05/02/19. 2:00 PM**
Completion Dt & Time **5:00 PM**
Total Man hrs **3 hour**

Phone **8762494984**

Contact Person **Mr. Tilak**

Nature of Complaint / Problem Reported

GENERAL CHECKUP

Observation and Work Done

As per the Customer call visited site.
* UPS working on normal mode
* Checked the UPS found normal.
* UPS working normal on both mains and battery mode with load.

INPUT	V	I(A)
R-Y/ N	434	
Y-B/ N	431	
B-R/ N	431	
N-E	2.7	
OUTPUT	V	Amp
R-Y/ N	270	
Y-B/ N	-	
B-R/ N	-	
N-E	2.7	
Battery Details		
Batt Volt	256	
Batt. Make	EXIDE	
Capacity	240FL	
Current	4A	
No. of strings	26	

Recommendation:

check the signal IN ON.

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

TESTED without load /
with load it's ok.

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

12/05/02/19

Customer's Signature & Seal with Date

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

RSM Remarks

Date :

Signature

Customer's Name & Address

Dr. T.T.T.T.
K.G.F
KOLAR.

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name Mr. MOHAMMED
Engineer Code 3080
FBS Call ID
ENPL Call ID
Complaint Dt & Time
FSR No. 1928
FSR Date
Region ITP

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

BATTERY
REPLACEMENT

Model & Rating 8400D / 10KVA
Serial No 091010A50.317
Inst. Date
Promised Dt & Time 03/10/18. 9:30 am
Attn. Date & Time 03/10/18. 9:30 am
Completion Dt & Time 1:00 PM
Total Man hrs 3 Hours 30 min
☐ UPS Inst
☐ PM
☐ Break Down
☐ Batt Inst
☐ Site Study
☒ Batt replace
☐ Other

Observation and Work Done

* AS per previous visit we Reported all batteries are Gone faulty.
* now we Replaced all batteries with new.
* UPS working normal on both mains and battery mode with load

INPUT	V	I(A)
R-Y/ N	450	
Y-B/ N	446	
B-R/ N	448	
N-E	3.9	
OUTPUT	V	Amp
R-Y/ N	230	15A
Y-B/ N	2	
B-R/ N	2	
N-E	3.9	
Battery Details		
Batt Volt	356	
Batt. Make	EXIDE	
Capacity	40FL	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks: Total	Service Charges to Billed ☐ Yes ☒ No
		Engineer Remarks : UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks	RSM Remarks
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated. Rud Dinal Customer's Signature & Seal with Date 03.10.2018 Head of the Department Dept. of Electronics and Communication Engg.	Date & Time : FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in Date : Signature

PURCHASE ORDER**DR. T. THIMMAIAH INSTITUTE OF TECHNOLOGY**

Dr. T. Thimmaiah Road,
Oorgaum, Kolar Gold Fields,
Karnataka(29) - 563120, India
GSTIN :

PO NO : 242/2018-19

PO DATE : 26-Sep-2018

M/s Frontier Business Systems Pvt Ltd.,
No.3, Wood Street
Ashok Nagar
BANGALORE - 560 025
GSTIN : UNREGISTERED

Dept Name : Electronics & Communication

PO By : Dr. Shenoy

Place of Supply : KARNATAKA

29AAACF2942H120

S No.	Description of Goods or Services	Total	CGST		SGST		IGST	
			Rate	Amount	Rate	Amount	Rate	Amount
1	UPS Batteries Exide 40EL Tubular batteries -26 Nos @ Rs. 5,650/-	146,900.0	14.0 %	20,566.0	14.0 %	20,566.0		
TOTAL		146,900.0		20,566.0		20,566.0		
Amount in word : One Hundred Eighty-Eight Thousand Thirty-Two					Sub Total		146,900	
Remarks : 1. Goods to be supplied immediately after receipt of PO and as per PO. 2. Payment will be done after installation and satisfactory report.					TAX Total		41,132	
					Net Amount		188,032	

Note : All the amounts and rates are in INR.

Head of Department

Dr. H.C. Shenoy

Principal

Accountant

Terms and Conditions Head of the Department

- a. Copy of the Purchase Order to be submitted along with the bill for settlement.
b. Please quote your PAN in your tax invoice.
c. All payments are subject to deduction of applicable taxes.
d. Payment terms 90 days net or as agreed at the time of placing order.
e. The Company reserves the right to cancel this PO without assigning any reason whatsoever.
f. No Payment will be released without a valid PAN and GSTIN.
g. The supplier shall deliver the goods or services before filing of the monthly return under the GST Act to ensure smooth availment of input tax credit.
h. The supplier shall give College a valid tax invoice for all taxable supply in accordance with the GST Act, within 5 days of supply.
i. In the event of revision in the value of the supply, the supplier must give credit note or debit note in accordance with the GST Act.
j. The supplier must file all Returns, which show tax invoices, credit notes or debit notes corresponding to this PO on the due dates mentioned in the GST Act. Accordingly, the supplier must pay GST immediately while filing the Return.
k. The supplier must undertake all measures to ensure smooth and timely availment of input tax credit by College.

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY

Department of Electronics & Communication Engg

OFFICE NOTE

09-08-2018

Submitted to the Principal

Subject: Replacement of Batteries 10KVA UPS (Frontier Make)

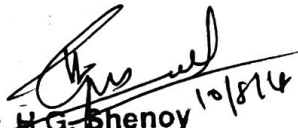
With reference to the above subject, the UPS was purchased on 27-08-2009, till now it was maintained and the life of the battery was good. From 3 days we are having problem that the batteries are not charging in the Labs (317-DSP Lab, 318- HDL lab/Microprocessor lab, 319-Digital Lab). The Technician came and checked and said the battery has to be replaced.

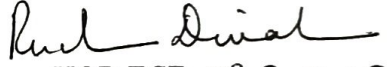
The details of the batteries are as follows:

1. Quantity- 26 Nos.
2. 42 AH Tubular batteries

Please do the needful.

Placed before PC for approval


Dr. H.G. Shenoy
Head of the Department
Stores/Purchase
Golden Valley Education Trust
Kolar Gold Fields - 563 120


HOD ECE. 09.8.2018

Head of the Department
Dept. of Electronics and Communication Engg
Dr. T.Thimmaiah Institute of Technology
Dorgaum, K.G.F.- 563 120.

LOC: ECLAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dn. T.T.I.T
K.G.F.
KOLAR

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED	FSR No.	1067
Engineer Code	3080	FSR Date	
FBS Call ID		Region	ITPL
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	54000 / 10KVA		☐ UPS Inst
Serial No	091010A.50317		☒ PM
Inst. Date			☐ Break Down
Promised Dt & Time	04/07/18 9:30am		☐ Batt Inst
Attn. Date & Time	04/07/18 9:30am		☐ Site Std
Completion Dt & Time	10:30am		☐ Batt repl
Total Man hrs	1 hour		☐ Other

Phone 7975154623

Contact Person Mr. TILAK

Nature of Complaint / Problem Reported

PM

Observation and Work Done

Carried out the preventive Maintenance
* Checked for all working of Cooling fans
Found OK.
* UPS working Satisfactorily on both mains
and battery mode with Load.
* Measured Parameters all are within range

INPUT	V	A
R-Y/ N	486	
Y-B/ N	479	
B-R/ N	491	
N-E	3.1	
OUTPUT	V	Amp
R-Y/ N	231	8.7
Y-B/ N	-	
B-R/ N	-	
N-E	3.1	
Battery Details		
Batt Volt	356	
Batt. Make	EXIDE	
Capacity	40EL	
Current	4A	
No. of strings	26	

Recommendation: need to be Replaced all batteries

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks: Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :
UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :
FRONTIER BUSINESS SYSTEMS PVT.LTD.
Customer Care No :
usd@frontier.in
CIN : U67120KA1994PTC016155
www.frontier.in

RSM Remarks

Date : Signature

Dn. T.T.I.T / up / EEE
Head of the Department

Dept. of Customer Service & Training

Dr. T. Thimmalah Institute of Technology,
Qoryaun, K.G.F.-563 120.



FRONTIER BUSINESS SYSTEMS PVT. LTD.,

No. 3, Wood Street, Ashok Nagar,
Bengaluru - 560 025.

Phone: 080-6160-9191

GST NUMBER : 29AAACF2942H1ZO

Prepared by: MR. SAGAR MOB: 9844244284

BATTERY QUOTE

DATE:	10/Aug/2018
QUOTE No:	FBS-TTIT-BAT-051-18-19
Valid Until:	20/Aug/2018
OLD PO REFERENCE #:	183/2017-18

Customer Details

DR TTIT COLLEGE

KGF

Kind Attn. To MR. SHENOY MOB:

DESCRIPTION	QTY.	AMOUNT PER UNIT	TOTAL AMOUNT
Supply of EXIDE 40 EL TUBULAR BATTERIES (Rack & Interlinks will be used from the existing set up itself)	26	5,650.00	146,900.00
SCRAP VALUE OF 40 EL TUBULAR BATTERIES (EXIDE) HSN CODE: 8507	26	700.00	18,200.00
NOTE: 1. WE WILL TAKE UP THE HEALTH CHECKS OF THE SUPPLIED BATTERIES AS PER MUTUAL UNDERSTANDING EVERY QTRLY AT THE TIME OF UPS MAINTENANCE 2. SCRAP BATTERIES WILL NOT BE SHOWN AS DISCOUNT IN THE INVOICE 3. SCRAP BATTERIES WILL PICKED UP IMMEDIATELY, WILL NEED NECESSARY SUPPORTING DOCUMENTS FROM YOUR END 4. DISMANTLING & RE-INTALLATION OF THE BATTERIES WILL BE COVERED UNDER OUR SCOPE.	Tax Rate @ 28.00%		
TERMS AND CONDITIONS 1. Delivery: 4-5 working days from the date of confirmed purchase order. 2. Payment - 100 % on delivery 3. Taxes- GST as mentioned above 4. Warranty- 24 months from the date of delivery 5. Please mention the proper GST Number in PO		Value After Buy Back ₹ Tax Value for batteries 28% ₹	128,700.00 36,036.00
Customer Acceptance (sign below): Name:		TOTAL ₹	164,736.00

If you have any questions about this price quote, please contact
Mr. Sagar Patil +91 9844244284(Mob.) Email ID: sagar.patil@frontier.in

Thank You For Your Business!

LOC: MECHANICAL LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

DA. T.T.I.T.
K.G.F.
KOLAR

Engineer Name Mr. MOHAMMED

Engineer Code 3080 FSR No. 5373

FBS Call ID FSR Date

ENPL Call ID Region I T PL

Complaint Dt & Time

Phone 8762494984

Model & Rating PB / 6KVA ☐ UPS Inst

Contact Person Mr. Tilak

Serial No 213263576 ☒ PM

Nature of Complaint / Problem Reported

Inst. Date ☐ Break Down

PM

Promised Dt & Time 17/12/18 - 10:00 am ☐ Batt Inst

Attn. Date & Time 17/12/18 - 10:00 am ☐ Site Study

Completion Dt & Time 10:45 am ☐ Batt replace

Total Man hrs 45 min ☐ Other

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of Cooling fans found OK
* UPS working satisfactorily on both mains and battery mode with Load.
* Measured Parameters all are within range

INPUT V I(A)

R-Y/ N 248

Y-B/ N -

B-R/ N -

N-E 270

OUTPUT V Amp

R-Y/ N 220

Y-B/ N -

B-R/ N -

N-E 270

Battery Details

Batt Volt 219

Batt. Make SE TUD

Capacity 70 AH

Current

No. of strings 16

Recommendation: NTOE VOLTAGE should be there Less than 5.0VOLTS
Battery Terminals has to be clean

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks: Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in
CIN : U67120KA1994PTC016155
www.frontier.in

RSM Remarks

Date :

Signature

Customer's Signature & Seal with Date

Valley Education Trust
Kolar Gold Fields - 502 120

LOG: ELECTRICAL LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV

Customer's Name & Address

D.J. T.T.I.T.

K.G.F.
KOLAR.

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

PM

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED	FSR No.	5369
Engineer Code	3080	FSR Date	
FBS Call ID		Region	ITPL
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	PB1 6KVA	☐ UPS Inst	
Serial No	212863519	☒ BPM	
Inst. Date		☐ Break Down	
Promised Dt & Time	17/12/18. 12:15 PM	☐ Batt Inst	
Attn. Date & Time	17/12/18. 12:15 PM	☐ Site Study	
Completion Dt & Time	1:00 PM	☐ Batt replace	
Total Man hrs	45 Min	☐ Other	

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of cooling fans
found OK.
* UPS working Satisfactorily on both mains
and battery mode with Load.
* Measured Parameters all are within range

Recommendation: N TO E VOLTAGE should be there Less than 5.0 VOLTS

INPUT	V	I(A)
R-Y/ N	246	
Y-B/ N	-	
B-R/ N	-	
N-E	8.0	
OUTPUT	V	Amp
R-Y/ N	220	
Y-B/ N	-	
B-R/ N	-	
N-E	8.0	
Battery Details		
Batt Volt	220	
Batt. Make	SF TUB	
Capacity	70AH	
Current		
No. of strings	16	

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
☐ Good
☐ Average
☐ Improvement
☐ (Pls Specify)

Customer Remarks: Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Customer's Signature & Seal with Date

Dr. H.G. Shenoy

Stores/Purchase
Valley Education Trust

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in
CIN : U67120KA1994PTC016155
www.frontier.in

Date :

Signature

LOC: CGLAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



VERTIV

Customer's Name & Address

Dr. T. T. I. T.

K. G. F.
KOLAR.

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

PM

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED	FSR No.	5367
Engineer Code	3080	FSR Date	
FBS Call ID		Region	ITPL
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	5400D / 20KVA	☐ UPS Inst	
Serial No	0812204664	☐ PM	
Inst. Date		☐ Break Down	
Promised Dt & Time	17/12/18 10:45 AM	☐ Batt Inst	
Attn. Date & Time	17/12/18 10:46 AM	☐ Site Study	
Completion Dt & Time	11:30 AM	☐ Batt replace	
Total Man hrs	45 Min	☐ Other	

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of cooling fans found OK.
* UPS working satisfactorily on both mains and battery mode with load.
* Measured parameters all are within range

INPUT	V	I(A)
R-Y/ N	436	
Y-B/ N	441	
B-R/ N	428	
N-E	3.9	
OUTPUT	V	Amp
R-Y/ N	230	0A
Y-B/ N	-	
B-R/ N	-	
N-E	3.9	
Battery Details		
Batt Volt	356	
Batt. Make	EXIDE	
Capacity	40 EL	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working satisfactorily. We agree to pay the charges as indicated.

Customer's Signature & Seal With Date

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

LOC: ACCOUNTS

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T.T.I.T.
K.G.F.
KOLAR.

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED		
Engineer Code	3080	FSR No.	5371
FBS Call ID		FSR Date	
ENPL Call ID		Region	ITPL
Complaint Dt & Time			
Model & Rating	5400D / 20KVA		☐ UPS Inst
Serial No	091020A50297		☐ PM
Inst. Date			☐ Break Down
Promised Dt & Time	17/12/18.	1:00 PM	☐ Batt Inst
Attn. Date & Time	17/12/18.	1:00 PM	☐ Site Study
Completion Dt & Time		1:45 PM	☐ Batt replace
Total Man hrs	45 min		☐ Other

Phone 8762494984

Contact Person Mr. Tilak.

Nature of Complaint / Problem Reported

PM

Observation and Work Done

Carried out the preventive Maintenance
* Checked for all working of cooling fans
found ok.
* UPS working Satisfactorily on both mains
and battery mode with load
* Measured Parameters all are within range

INPUT	V	I(A)
R-Y/ N	456	
Y-B/ N	457	
B-R/ N	447	
N-E	4.4	
OUTPUT	V	Amp
R-Y/ N	230	0A
Y-B/ N	-	
B-R/ N	-	
N-E	4.4	
Battery Details		
Batt Volt	366	
Batt. Make	EXIDE	
Capacity	40EL	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks:	Total	Service Charges to Billed ☐ Yes ☒ No
			Engineer Remarks : UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks	RSM Remarks
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated. B. Shency Customer's Signature & Seal with Date 17/12/18	Date & Time : FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in Date : Signature

PURCHASE ORDER**DR. T. THIMMAIAH INSTITUTE OF TECHNOLOGY****Dr. T. Thimmaiah Road,
Oorgaun, Kolar Gold Fields,
Karnataka(29) - 563120, India****GSTIN :****PO NO : 243/2018-19****PO DATE : 26-Sep-2018****M/s Vertiv Energy Pvt. Ltd.
SJR Primus, 4th floor,
Koramangala 7th block,
Bengalore - 560095
GSTIN : 27AAACT4033H1ZK****Dept Name : STORES****PO By : Dr. Shenoy****Place of Supply : KARNATAKA**

No.	Description of Goods or Services	Total	CGST		SGST		IGST	
			Rate	Amount	Rate	Amount	Rate	Amount
	UPS AMC Renewal Power bank (PP) 6KVA SI.no.2128635519	18,750.0	9.0 %	1,687.5	9.0 %	1,687.5		
2	UPS AMC Renewal Power bank (PP) 6KVA SI.no.213263576	18,750.0	9.0 %	1,687.5	9.0 %	1,687.5		
3	UPS AMC Renewal S400D 10 KVA SI No. 091010ASO317	38,500.0	9.0 %	3,465.0	9.0 %	3,465.0		
4	UPS AMC Renewal S400D 20 KVA SI No. 0812204664	43,000.0	9.0 %	3,870.0	9.0 %	3,870.0		
5	UPS AMC Renewal S400D 20 KVA SI No. 091020AS0297	43,000.0	9.0 %	3,870.0	9.0 %	3,870.0		
	TOTAL	162,000.0		14,580.0		14,580.0		
Amount in word : One Hundred Ninety-One Thousand One Hundred Sixty					Sub Total		162,000	
Remarks : 1. AMC for a period of one year, from 01st October 2018 to 30th September 2019					TAX Total		29,160	
2. Scope of work - As per the service contract - Annexure -1					Net Amount		191,160	

Note : All the amounts and rates are in INR.


Head of Department
Stores/Purchase
Golden Valley Education Trust
Kolar Gold Fields - 563 120

Principal**Accountant**

Description of Goods or Services	Total	CGST		SGST		IGST	
		Rate	Amount	Rate	Amount	Rate	Amount

- a. Copy of the Purchase Order to be submitted along with the bill for settlement.
- b. Please quote your PAN in your Tax Invoice.
- c. All payments are subject to deduction of applicable taxes.
- d. Payment terms 90 days net or as agreed at the time of placing order.
- e. The Company reserves the right to cancel this PO without assigning any reason whatsoever.
- f. No Payment will be released without a valid PAN and GSTIN.
- g. The supplier shall deliver the goods or services before filing of the monthly return under the GST Act to ensure smooth avallment of input tax credit.
- h. The supplier shall give College a valid tax invoice for all taxable supply in accordance with the GST Act, within 5 days of supply.
- i. In the event of revision in the value of the supply, the supplier must give credit note or debit note in accordance with the GST Act.
- j. The supplier must file all Returns, which show tax invoices, credit notes or debit notes corresponding to this PO on the due dates mentioned in the GST Act. Accordingly, the supplier must pay GST immediately while filing the Return.
- k. The supplier must undertake all measures to ensure smooth and timely avallment of input tax credit by College.

LOC: CBLAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T.T.I.T.
K.G.F.
KOLAR

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED		
Engineer Code	3080	FSR No.	1066
FBS Call ID		FSR Date	
ENPL Call ID		Region	ITPL
Complaint Dt & Time			
Model & Rating	5400D/20KVA		☐ UPS Inst
Serial No	0812204664		☒ BPM
Inst. Date			☐ Break Down
Promised Dt & Time	04/07/18. 10:30am		☐ Batt Inst
Attn. Date & Time	04/07/18. 10:30am		☐ Site Study
Completion Dt & Time	11:30am		☐ Batt replace
Total Man hrs	1 hour		☐ Other

Phone 795154623

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

— PM —

Observation and Work Done

Carried out the preventive Maintenance
* Checked for all working of Cooling Fans
Found ok.
* UPS working Satisfactorily on both Main
and battery mode with Load.
* Measured Parameters all are within range

INPUT	V	I(A)
R-Y/ N	418	
Y-B/ N	419	
B-R/ N	418	
N-E	4.1	
OUTPUT	V	Amp
R-Y/ N	231	0A
Y-B/ N	-	
B-R/ N	-	
N-E	4.1	
Battery Details		
Batt Volt	356	
Batt. Make	EXIDE	
Capacity	200L	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks:	Total	Service Charges to Billed ☐ Yes ☒ No
	Engineer Remarks : UPS working normal		

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks	RSM Remarks
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated. Dr. T.T.I.T. / up / EEE Head of the Department Dept. of Electrical Engineering J. J. Thimmaraj Institute of Technology Gurgaon, K.G.F.-563 120.	Date & Time : FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in
Customer's Signature & Seal with Date	Date : Signature



FIELD SERVICE REPORT



Customer's Name & Address

Dr. T. T. I. T.
K. R. F.
KOLAR

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED		
Engineer Code	3080	FSR No.	1063
FBS Call ID		FSR Date	
ENPL Call ID		Region	ITPL
Complaint Dt & Time			
Model & Rating	PB 16 KVA	☐ UPS Inst	
Serial No	212863519	☒ PM	
Inst. Date		☐ Break Down	
Promised Dt & Time	04/07/18 12:15 PM	☐ Batt Inst	
Attn. Date & Time	04/07/18 12:15 PM	☐ Site Study	
Completion Dt & Time	1:00 PM	☐ Batt replace	
Total Man hrs	45 min	☐ Other	

Phone 7975154623

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

PM

Observation and Work Done

Carried out the preventive Maintenance
* Checked for all working of Cooling fans
found ok.
* UPS working satisfactorily on both Main and battery mode with Load.
* Measured Parameters all are within range

INPUT	V	I(A)
R-Y/ N	236	
Y-B/ N	-	
B-R/ N	-	
N-E	3.3	
OUTPUT	V	Amp
R-Y/ N	220	
Y-B/ N	-	
B-R/ N	-	
N-E	3.3	
Battery Details		
Batt Volt	219	
Batt. Make	GF	
Capacity	70 AH	
Current		
No. of strings	16	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks:	Total	Service Charges to Billed ☐ Yes ☒ No
			Engineer Remarks : UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks	RSM Remarks
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated. Dr. T. T. I. T. / up / EEE Customer's Signature & Seal with Date	Date & Time : FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in Date : Signature

LOG: ACCOUNTS

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

 D.J. T.T.I.T.
 K.G.F.
 KOLAR

Engineer Name

Mr. MOHAMMED

Engineer Code

3080

FSR No.

1057

FBS Call ID

FSR Date

ENPL Call ID

Region

ITPL

Complaint Dt & Time

Phone 7975154623

Model & Rating

54000 / 20KVA

☐ UPS Inst

Contact Person Mr. Tilak

Serial No

091020A50297

☒ PM

Nature of Complaint / Problem Reported

Inst. Date

☐ Break Down

Promised Dt & Time

04/07/18 1:00 PM

☐ Batt Inst

Attn. Date & Time

04/07/18 1:00 PM

☐ Site Study

Completion Dt & Time

2:00 PM

☐ Batt replace

Total Man hrs

1 hour

☐ Other

Observation and Work Done

Carried out the preventive maintenance

* Checked for all working of cooling fans found OK.

* UPS working satisfactorily on both Main and battery mode with load.

* Measured Parameters all are within range

INPUT

V

I(A)

R-Y/ N

441

Y-B/ N

440

B-R/ N

441

N-E

3.3

OUTPUT

V

Amp

R-Y/ N

230

6A

Y-B/ N

-

B-R/ N

-

N-E

3.3

Battery Details

Batt Volt

356

Batt. Make

EXIDE

Capacity

40E1

Current

4A

No. of strings

26

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐
- Excellent
-
- ☐
- Good
-
- ☐
- Average
-
- ☐
- Improvement
-
- ☐
- (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

RSM Remarks

Date :

Signature

 D.J. T.T.I.T. / K.G.F. / KOLAR
 Head of the Department
 Dept. of Electrical Engineering
 T. Thummaiah Institute of Technology,
 Oorgaun, K.G.F.-563 120.



Customer's Name & Address

Dr. T.T.I.T.
K.G.F.
BANGALORE

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name Mr. MOHAMMED / SAGAR

Engineer Code FSR No. 1086

FBS Call ID FSR Date

ENPL Call ID Region ITP2

Complaint Dt & Time

Model & Rating 5400D / 20KVA ☐ UPS Inst

Serial No 091020A30297 ☐ PM

Inst. Date ☒ Break Down

Promised Dt & Time 26/07/18 10:00 am ☐ Batt Inst

Attn. Date & Time 26/07/18 10:00 am ☐ Site Study

Completion Dt & Time 1:30 PM ☐ Batt replace

Total Man hrs 3 hour 30 min ☒ Other

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

UPS NOT WORKING

Observation and Work Done

As per the Customer Call visited the site
* UPS was tripped mode
* Re start the UPS.
* now UPS working normal on both mains
and battery mode with load

INPUT	V	I(A)
R-Y/ N	434	
Y-B/ N	431	
B-R/ N	430	
N-E	2.1	
OUTPUT	V	Amp
R-Y/ N	230	
Y-B/ N	-	
B-R/ N	-	
N-E	2.1	
Battery Details		
Batt Volt	256	
Batt. Make	EXIDE	
Capacity	40AH	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
☐ Good
☐ Average
☐ Improvement
☐ (Pls Specify)

Customer Remarks: Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

[Signature]
26/7/18

Customer's Signature & Seal with Date

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in
CIN : U67120KA1994PTC016155
www.frontier.in

RSM Remarks

Date :

Signature



EXIDE INDUSTRIES LIMITED

Code 897711

Complaint ID No. 5KAC-1180600160

Date : 07/04/2018

BATTERY TYPE

Sl. No.	BTY.MFG / SL. NO	Float	Original	SPECIFIC GRAVITY						10 Min.	20 Min.
		Volts	Y/N	CELL 1	CELL 2	CELL 3	CELL 4	CELL 5	CELL 6		
1	3x2-9059	13.66								12.56	
2	" 8100	13.65								12.51	
3	" 1996	13.68								12.69	
4	" 0056	13.64								12.68	
5	" 1995	13.66								12.56	
6	" 8160	13.66								12.58	
7	" 2001	13.65								12.56	
8	" 8125	13.69								12.55	
9	" 80038	12.70								10.56	
10	" 8376	13.71								12.55	
11	" 2588	13.74								12.56	
12	" 0068	13.76								12.55	
13	" 0161	13.64								12.58	
14	" 0169	13.68								12.59	
15	" 0065	13.64								12.56	
16	" 3037	13.70								12.58	
17	" 3061	13.71								12.56	
18	" 1912	13.68								12.58	
19	" 0165	13.68								12.56	
20	" 3099	13.65								12.56	
FLOAT VOLTAGE				TOTAL VOLTAGE							
				DISCHARGING CURRENT							

Remarks :

UPS ENGINEER

EXIDE / CSC ENGINEER

Engineer Name
Engineer Sign
Engineer Number

Engineer Name
Engineer Sign
Engineer Number

Service Center Branch

Service Call No. 2017/	9KATV 180600160	Date	07/06/2018
Customer Name & Address	DR. T. T. I T K. U. F.	Contact Name	TILOK KUMAR
		Contact Number	9763676484
		Email Address	

Nature of Call	Installation and Commissioning / Low Capacity / Low Voltage / No Backup / Damage		
Site Specific Details	Rural / Urban site	OEM / Dealer Details	
Power failure frequency	1 to 2 (no. of times / day)	OEM / Dealer Name	
Maintenance done	Yes / No	OEM / Contract Person	
Power failure duration (hrs./day)		OEM Contact No.	

Battery Bank Details			
Battery Bank Model	EP / NXT / HD / E	Batter Capacity	AM
Installation Date	/ /	No. of batteries in Each Bank	No.
Commissioning Date	/ /	Insulation provided between Battery & Rating	Yes / No
Battery Bank Voltage	Volts	No. of Sets Connected	1 / 2 / 3 / 4 Sets

Conditioning Details		Diesel Generator Details	
Temperature	30.2 °C	Diesel Generator Rating	2500 KVA
Ambient temp	30.0 °C	Diesel Generator	Working / Not Working
Air Conditioning Capacity	— N/A —	Diesel Generator Working	Auto / Manual
Air Conditioning	Working / Not Working	DG fuel consumption / h	

UPS Power Plant Details		UPS Capacity	
UPS Make	KAPR 50A	UPS Capacity	90kVA
Float Voltage	356.2V Volts	Low Voltage Cut off	275V Volts
Boost Voltage	359V Volts	Designed Battery Backup	1hr - Min.
Charging Current Set	5.8A Amps	Load on Battery	4.9A Amps
Ripple Voltage	2A	Ripple Current	1.8A
Auto Float to Boost	2A Amps	Auto Boost to Float	2A Amps
Maximum DC Load Current	NA	Battery Sizing Calculations	OK / Not OK
LCD display Float Volts :	356.2V Volts	Multimeter Display Voltage in Float mode	356.6V

Details of batteries replaced at site						
Sl.No.	Old Battery Sr. No.	New Battery Sr. No.	Sl.No.	Old Battery Sr. No.	New Battery Sr. No.	Reason for replacement
1.	3XI-84038	3VI-17803	7.			
2.			8.			
			9.			
4.			10.			
5.			11.			
6.			12.			

Preliminary Observations TOTAL BATTERY BANK OF 26.00 Cells
discharging 10.00 m. at 1.00 volt per cell
1.00 volt per cell

Action taken at Site: L.N.O. New Delhi Hwy. Refills water used daily taken to Service Station

Customer Remarks	CSI Code
6 th 60 - 1/60 Battery R/P connected & held on.	8977

UPS OEM Remarks & Sign			
Engineer Name	NUS-0000000000	Engineer Name	Ty. 0000000000
Engineer Sign		Engineer Sign	
Engineer Number	0000000000	Engineer Number	0000000000

EXIDE INDUSTRIES LIMITED

8. 8A, 1st Floor, Venkatadri Building, (Opposite to RNS Motors Showroom), Hosur Main Road, Garvebhavi Palya, Bangalore-560 068
Service Station : No. 10, Makali Village, Near Himalaya Drugs Company, Dasanapura Hobli
Bangalore North, Bangalore - 562 162, Phone : 8884416088

Very Note No. BG /

071

GSTIN : 29AAACE6641E1ZR

Date: 06/04/18

Your VAT No.

Dear Sirs,

Please receive the following material in good condition and return the duplicate copy duly signed.

Our Ref. : 150400160

Your Ref. : 8762499984

Quantity	DESCRIPTION	Remarks
01	600 410	For
	not for sale	warranty
		Replacement
		✓

For EXIDE INDUSTRIES LIMITED

Customer's Signature

Branch Manager

Signature & Seal with Date

007120KA1994PTC016155
www.frontier.in

Date :

Signature

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT


EMERSON
 Network Power

Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Dr. T. T. I. T.

Engineer Name

Mr. MOHAMMED

K. G. F.

Engineer Code

3080

FSR No.

15026

KOLAR.

FBS Call ID

FSR Date

ENPL Call ID

Region

ITPL

Phone 8762494984

Complaint Dt & Time

Model & Rating

PB 16KVA

☐ UPS Inst

Contact Person Mr. Tilak

Serial No

212863519

☒ PM

Nature of Complaint / Problem Reported

Inst. Date

☐ Break Down

Promised Dt & Time

22/03/18. 1:30 PM

☐ Batt Inst

Attn. Date & Time

22/03/18. 1:30 PM

☐ Site Study

Completion Dt & Time

2:15 PM

☐ Batt replace

Total Man hrs

4.5 min

☐ Other

Observation and Work Done

Carried out the preventive maintenance
 * Checked for all working of cooling fans
 found ok.
 * UPS working satisfactorily on both mains
 and battery mode with load.
 * Measured parameters all are within range
 * Cleaned the UPS with an blower

INPUT

V

I(A)

R-Y/ N

238

Y-B/ N

-

B-R/ N

-

N-E

6.0

OUTPUT

V

Amp

R-Y/ N

220

Y-B/ N

-

B-R/ N

-

N-E

6.0

Battery Details

Batt Volt

221

Batt. Make

EXIDE

Capacity

70AH

Current

No. of strings

16

Recommendation:

☐ Spares Used☐ Spares to be Billed☐ Yes☒ No

Part Code

Spares Description

Qty

Amount

Faulty Spare Srno

Replaced Spare Srno

☐ Excellent☐ Good☐ Average☐ Improvement☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. We agree to pay the charges as indicated. of Electrical Engineering

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Customer's Signature & Seal with Date

LOG: MECHANICAL LAB

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT

EMERSON
 Network Power

Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

 Dr. T.T.I.T.
 K.G.F
 KOLAR.

Engineer Name	Mr. MOHAMMED		
Engineer Code	3080	FSR No.	15025
FBS Call ID		FSR Date	
ENPL Call ID		Region	ITPL
Complaint Dt & Time			
Model & Rating	PB / 6KVA		☐ UPS Inst
Serial No	213263576		☒ PM
Inst. Date			☐ Break Down
Promised Dt & Time	22/03/18 2:15 PM		☐ Batt Inst
Attn. Date & Time	22/03/18 2:15 PM		☐ Site Study
Completion Dt & Time	3:15 PM		☐ Batt replace
Total Man hrs	1 hour		☐ Other

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

— PM —

Observation and Work Done

Carried out the preventive Maintenance
 * Checked for all working of Cooling fan
 found ok.
 * UPS working satisfactorily on both Main
 and battery Mode with Load.
 * Measured Parameters all are within range

INPUT	V	I(A)
R-Y/ N	241	
Y-B/ N	-	
B-R/ N		
N-E	5.8	
OUTPUT	V	Amp
R-Y/ N	220	
Y-B/ N	-	
B-R/ N	-	
N-E	5.8	
Battery Details		
Batt Volt	220	
Batt. Make	EXIDE	
Capacity	70 AH	
Current		
No. of strings	16	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
☐ Good
☐ Average
☐ Improvement
☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

 The above job was carried out and completed to
 our satisfaction. The repair is satisfactory.
 Satisfactory. We agree to pay the charges as
 indicated Dept. of Electrical Engineering

 Dr. T. Thimmaiah Institute of Techno
 Oorgaam, K.G.F.-563 120.

Customer's Signature & Seal with Date

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

 usd@frontier.in
 CIN : U67120KA1994PTC016155
 www.frontier.in

Date :

Signature

DC: G S LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT

EMERSON
Network Power

Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

D. T. T. I. T.

K. G. F.

KOLAR.

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

— PM —

Engineer Name

Mr. MOHAMMED

Engineer Code

3080

FSR No.

15027

FBS Call ID

FSR Date

ENPL Call ID

Region

ITPL

Complaint Dt & Time

Model & Rating

5400D / 20KVA

☐ UPS Inst

Serial No

0812204664

☒ PM

Inst. Date

☐ Break Down

Promised Dt & Time

22/03/18. 12:30 PM

☐ Batt Inst

Attn. Date & Time

22/03/18. 12:30 PM

☐ Site Study

Completion Dt & Time

1:30 PM

☐ Batt replace

Total Man hrs

1 hour

☐ Other

Observation and Work Done

Carried out the preventive Maintenance
* Checked for all working of Cooling fans
found ok.

* UPS working Satisfactorily on both Mains
and battery Mode with Load.

* Measured parameters all are within range
* Checked all the batteries on discharging mode
found 4 no battery in weak condition

Recommendation: Need to be Replaced weak battery.

INPUT V I(A)

R-Y/ N 409

Y-B/ N 403

B-R/ N 409

N-E 6.0

OUTPUT V Amp

R-Y/ N 230 15A

Y-B/ N -

B-R/ N -

N-E 6.0

Battery Details

Batt Volt 356

Batt. Make EXIDE

Capacity 40AH

Current 4A

No. of strings 26

☐ Spares Used

☐ Spares to be Billed

☐ Yes

☒ No

Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent

☐ Good

☐ Average

☐ Improvement

☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Head of the Department

Dept. of Electrical Engineering

Dr. T. Thimmaiah Institute of Technology

Oorgaam, K.G.F. 563 120.

Customer's Signature & Seal with Date

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

LOG: ACCOUNTS

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT


EMERSON
 Network Power

Customer's Name & Address

D. T. T. I. T

K. G. F

KOLAR.

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

PM

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name

Mr. MOHAMMED

Engineer Code

3080

FSR No.

15028

FBS Call ID

FSR Date

ENPL Call ID

Region

ETPL

Complaint Dt & Time

Model & Rating

S400D / 20KVA

☐ UPS Inst

Serial No

091020A50297

☐ PM

Inst. Date

☐ Break Down

Promised Dt & Time

22/03/18. 10:00 am

☐ Batt Inst

Attn. Date & Time

22/03/18. 10:00 am

☐ Site Study

Completion Dt & Time

11:00 am

☐ Batt replace

Total Man hrs

1 hour

☐ Other

Observation and Work Done

Carried out the preventive maintenance
 * Checked for all working of Cooling fans
 found ok.

* UPS working satisfactorily on both mains
 and battery mode with Load.

* Measure parameters all are within range

INPUT

V

I(A)

R-Y/ N

386

Y-B/ N

391

B-R/ N

384

N-E

3.2

OUTPUT

V

Amp

R-Y/ N

228

9A

Y-B/ N

-

B-R/ N

-

N-E

3.2

Battery Details

Batt Volt

3.56

Batt. Make

EXIDE

Capacity

40AH

Current

4A

No. of strings

26

Recommendation:

☐ Spares Used☐ Spares to be Billed☐ Yes☐ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
☐ Good
☐ Average
☐ Improvement
☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☐ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working satisfactorily. We agree to pay the charges as indicated.

Head of the Department

Dept. of Electrical Engineering

Dr. T. Thimmaiah Institute of Technology

Oorgaam, K.G.F - 563 120.

Customer's Signature & Seal with Date

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Signature

LOC: EC LAB

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT
EMERSON
 Network Power

Customer's Name & Address

Dr. T.T.I.T

K.G.F

KOLAR

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

PM

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name

Mr. MOHAMMED

Engineer Code

3080

FBS Call ID

ENPL Call ID

Complaint Dt & Time

Model & Rating

6400P / 10KVA

Serial No

091010A50317

Inst. Date

Promised Dt & Time

22/03/18. 11:00 am

Attn. Date & Time

22/03/18. 11:00 am

Completion Dt & Time

12:30 pm

Total Man hrs

1 hour 30 min

FSR No. 15036

FSR Date

Region

TTPL

☐ UPS Inst☒ PM☐ Break Down☐ Batt Inst☐ Site Study☐ Batt replace☐ Other

Observation and Work Done

Carried out the preventive Maintenance

* Checked for all working of Cooling fans
found 1 no faulty. Replaced same with new

* Cleaned the UPS with air blower.

* Replaced UPS Display with new.

* UPS working Satisfactorily on both mains
and battery mode with load.

* Measured Parameters all are within range

INPUT V I(A)

R-Y/ N 393

Y-B/ N 391

B-R/ N 392

N-E 6.0

OUTPUT V Amp

R-Y/ N 230

Y-B/ N -

B-R/ N -

N-E 6.0

Battery Details

Batt Volt 356

Batt. Make EXIDE

Capacity 40AH

Current 4A

No. of strings 26

Recommendation:

☐ Spares Used☐ Spares to be Billed☐ Yes☐ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno
	Display	01			
	FAN	01			

☐ Excellent☐ Good☐ Average☐ Improvement☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☐ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Head of the Department

Dept. of Electrical Engineering

Mr. T. Thimmaiah Institute of Technology

Oorgaum, K.G.F. - 562120.

Customer's Signature & Seal with Date

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

10: E&C

FRONTIER

BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT

EMERSON
Network Power

Customer's Name & Address

Dr. T.T.I.T

K.G.F

KOLAR.

Phone

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

UPS NOT WORKING

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name

Mr. MOHAMMED

Engineer Code

3080

FSR No.

11899

FBS Call ID

FSR Date

ENPL Call ID

Region

ITP2

Complaint Dt & Time

Model & Rating

5400D / 10KVA

Serial No

091010A30317

Inst. Date

Promised Dt & Time

06/02/18. 9:30 am

Attn. Date & Time

06/02/18. 9:30 am

Completion Dt & Time

12:00 pm

Total Man hrs

2 hour 30 min

☐ UPS Inst

☐ PM

☒ Break Down

☐ Batt Inst

☐ Site Study

☐ Batt replace

☐ Other

Observation and Work Done

As per the Customer Call visited the site
* UPS was in off mode.

* Checked the UPS and battery found UPS
working normal and batteries are in weak
condition and two battery dead.

* Replaced faulty two battery. now UPS working
normal both mains and battery mode with load.

Recommendation: need to be replaced all batteries
* Previous visit we removed 0.47 MFD 2no capacitors
now we connected 2no new capacitors.

INPUT

V

I(A)

R-Y/ N

431

Y-B/ N

437

B-R/ N

432

N-E

4.1

OUTPUT

V

Amp

R-Y/ N

270

30A

Y-B/ N

-

B-R/ N

-

N-E

4.1

Battery Details

Batt Volt

357

Batt. Make

EXIDE

Capacity

40 AH

Current

4A

No. of strings

26

☐ Spares Used

☐ Spares to be Billed

☐ Yes

☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent

☐ Good

☐ Average

☐ Improvement

☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

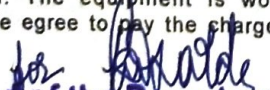
UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

for 
Head of the Department

Dept. of Electronics and Communication Engg.

Dr. T. Thirumala Institute of Technology

Gurgaon, K.G.F. 563 120.

Date & Time : 

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

LOG: GS LAB

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT


EMERSON
 Network Power

Customer's Name & Address

 Dr. T.T.I.T.,
 K.G.F.
 KOLAR

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name

Mr. MOHAMMED

Engineer Code

3080

FSR No.

11456

FBS Call ID

FSR Date

ENPL Call ID

Region

ITPL

Complaint Dt & Time

Phone 8762494984

Model & Rating

6400D / 20KVA

☐ UPS Inst

Contact Person Mr. Tilak

Serial No

0812204664

☒ BPM

Nature of Complaint / Problem Reported

Inst. Date

☐ Break Down

Promised Dt & Time

21/12/17 11:00 am

☐ Batt Inst

Attn. Date & Time

21/12/17 11:00 am

☐ Site Study

Completion Dt & Time

12:00 PM

☐ Batt replace

Total Man hrs

1 hour

☐ Other

Observation and Work Done

Carried out the preventive maintenance
 * Checked for all working of Cooling fans
 Found OK.
 * UPS working Satisfactorily on both mains
 and battery mode with load.
 * Measured parameters all are within range

INPUT V I(A)

R-Y/ N 420

Y-B/ N 426

B-R/ N 430

N-E 3.0

OUTPUT V Amp

R-Y/ N 230

Y-B/ N -

B-R/ N -

N-E 3.0

Battery Details

Batt Volt 354

Batt. Make EXIDE

Capacity 40 FL

Current 4A

No. of strings 26

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐
- Excellent
-
- ☐
- Good
-
- ☐
- Average
-
- ☐
- Improvement
-
- ☐
- (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

RSM Remarks

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Customer's Signature & Seal with Date

 Dr. T. Thirumalaiah Institute of Technology
 Coimbatore, K.G.F.-563 120.

LOC: MECHANICAL LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T.T.I.T.

K.G.F

KOLAR

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

PM

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED	FSR No.	11457
Engineer Code	3080	FSR Date	
FBS Call ID		Region	ITPL
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	PB / 6KVA	☐ UPS Inst	
Serial No	213263576	☒ PM	
Inst. Date		☐ Break Down	
Promised Dt & Time	21/12/17. 12:00 PM	☐ Batt Inst	
Attn. Date & Time	21/12/17. 12:00 PM	☐ Site Study	
Completion Dt & Time	12:45 PM	☐ Batt replace	
Total Man hrs	45 min	☐ Other	

Observation and Work Done

Carried out the preventive maintenance
* Checked for all working of Cooling fans found OK.
* UPS working Satisfactorily on both Mains and battery Mode with Load.
* Measured parameters all are within range

INPUT	V	I(A)
R-Y/ N	233	
Y-B/ N	-	
B-R/ N	-	
N-E	48	
OUTPUT	V	Amp
R-Y/ N	220	
Y-B/ N	-	
B-R/ N	-	
N-E	4.8	
Battery Details		
Batt Volt	218	
Batt. Make	EXIDE	
Capacity	70AH	
Current		
No. of strings	16	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
- ☐ Good
- ☐ Average
- ☐ Improvement
- ☐ (Pls Specify)

Customer Remarks: Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in
CIN : U67120KA1994PTC016155
www.frontier.in

Date :

Signature

Customer's Signature & Seal with Date

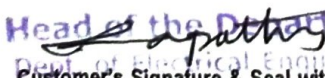
Dr. T. Thirugan, K.G.F.-563 120.

LOG: ELECTRICAL LAB

 FRONTIER BUSINESS SYSTEMS PVT LTD		FIELD SERVICE REPORT		 EMERSON Network Power																																																	
Customer's Name & Address		☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING																																																			
Dr. T. T. I. T. K. G. F. KOLAR.		Engineer Name	Mr. MOHAMMED																																																		
		Engineer Code	3080																																																		
		FBS Call ID																																																			
		ENPL Call ID																																																			
		Complaint Dt & Time																																																			
Phone	8762494984	Model & Rating	PB1 6KVA																																																		
Contact Person	Mr. Tilak	Serial No	212863519																																																		
Nature of Complaint / Problem Reported	PM	Inst. Date																																																			
Promised Dt & Time		21/12/17. 3:00 PM																																																			
Attn. Date & Time		21/12/17. 3:00 PM																																																			
Completion Dt & Time		4:00 PM																																																			
Total Man hrs		1 hour																																																			
Observation and Work Done		<table border="1"> <thead> <tr> <th>INPUT</th> <th>V</th> <th>I(A)</th> </tr> </thead> <tbody> <tr> <td>R-Y/ N</td> <td>241</td> <td></td> </tr> <tr> <td>Y-B/ N</td> <td>-</td> <td></td> </tr> <tr> <td>B-R/ N</td> <td>-</td> <td></td> </tr> <tr> <td>N-E</td> <td>4.1</td> <td></td> </tr> <tr> <td>OUTPUT</td> <td>V</td> <td>Amp</td> </tr> <tr> <td>R-Y/ N</td> <td>220</td> <td></td> </tr> <tr> <td>Y-B/ N</td> <td>-</td> <td></td> </tr> <tr> <td>B-R/ N</td> <td>-</td> <td></td> </tr> <tr> <td>N-E</td> <td>4.1</td> <td></td> </tr> <tr> <td colspan="3">Battery Details</td> </tr> <tr> <td>Batt Volt</td> <td>219</td> <td></td> </tr> <tr> <td>Batt. Make</td> <td>EXIDE</td> <td></td> </tr> <tr> <td>Capacity</td> <td>70AH</td> <td></td> </tr> <tr> <td>Current</td> <td></td> <td></td> </tr> <tr> <td>No. of strings</td> <td>16</td> <td></td> </tr> </tbody> </table>				INPUT	V	I(A)	R-Y/ N	241		Y-B/ N	-		B-R/ N	-		N-E	4.1		OUTPUT	V	Amp	R-Y/ N	220		Y-B/ N	-		B-R/ N	-		N-E	4.1		Battery Details			Batt Volt	219		Batt. Make	EXIDE		Capacity	70AH		Current			No. of strings	16	
INPUT	V	I(A)																																																			
R-Y/ N	241																																																				
Y-B/ N	-																																																				
B-R/ N	-																																																				
N-E	4.1																																																				
OUTPUT	V	Amp																																																			
R-Y/ N	220																																																				
Y-B/ N	-																																																				
B-R/ N	-																																																				
N-E	4.1																																																				
Battery Details																																																					
Batt Volt	219																																																				
Batt. Make	EXIDE																																																				
Capacity	70AH																																																				
Current																																																					
No. of strings	16																																																				
Carried out the preventive Maintenance * Checked for all working of Cooling fans found OK. * UPS working satisfactorily on both mains and battery mode with Load. * Measured Parameters all are within range																																																					
Recommendation:																																																					
☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No																																																					
Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno																																																
☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks:	Total	Service Charges to Billed ☐ Yes ☒ No Engineer Remarks : UPS working normal																																																		
(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)																																																					
Customer's Remarks			RSM Remarks																																																		
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.			Date & Time :  FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in																																																		
 Customer's Signature & Seal with Date			Date : Signature																																																		

Dr. T. Thirumala Institute of Technology,
 Bangalore, K.G.F. - 563 120.

LOC: ACCOUNTS

		FIELD SERVICE REPORT			
Customer's Name & Address Dr. T. T. I. T. K. G. F. KOLAR		☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING			
Phone 8762494984 Contact Person Mr. Tilak Nature of Complaint / Problem Reported — PM —		Engineer Name		Mr. MOHAMMED	
		Engineer Code		3080	
		FBS Call ID		FSR No. 11458	
		ENPL Call ID		FSR Date	
		Complaint Dt & Time		Region ETPL	
		Model & Rating		5400D / 20KVA	
		Serial No		091020AS0297	
		Inst. Date			
		Promised Dt & Time		21/12/17. 10:00am	
		Attn. Date & Time		21/12/17. 10:00am	
		Completion Dt & Time		11:00am	
		Total Man hrs		1 hour	
Observation and Work Done Carried out the preventive Maintenance * Checked for all working of Cooling fans found OK. * UPS working satisfactorily on both mains and battery mode with load. * measured parameters all are within range		INPUT		V	I(A)
		R-Y/ N		464	
		Y-B/ N		461	
		B-R/ N		463	
		N-E		2.1	
		OUTPUT		V	Amp
		R-Y/ N		230	7A
		Y-B/ N		-	
		B-R/ N		-	
		N-E		2.1	
Recommendation:		Battery Details			
		Batt Volt		354	
		Batt. Make		EXIDE	
		Capacity		40 EL	
		Current		4A	
		No. of strings		26	
☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No					
Part Code		Spares Description		Qty	Amount
☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)		Customer Remarks:		Total	
		Service Charges to Billed		☐ Yes ☒ No	
		Engineer Remarks : UPS working normal			
(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)					
Customer's Remarks				RSM Remarks	
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.		Date & Time :			
		FRONTIER BUSINESS SYSTEMS PVT.LTD.			
		Customer Care No :			
		CIN : U67120KA1994PTC016155			
Head of the Department  Customer's Signature & Seal with Date		Date :		Signature	
www.frontier.in					

Dr. T. T. I. T. K. G. F. - 563 120.

2006 CS LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Dr. T. T. I. T
K G R.
KOLAR

Engineer Name Mr. MOLHAMMED
Engineer Code 3080 FSR No. 6174
FBS Call ID FSR Date
ENPL Call ID Region TTPL

Phone 8762494984

Complaint Dt & Time

Contact Person Mr. T. Jek

Model & Rating 5400D/20KVA ☐ UPS Inst

Nature of Complaint / Problem Reported

Serial No 0812204664 ☒ PM

— PM —

Inst. Date ☐ Break Down
Promised Dt & Time 05/07/17. 11:00 am ☐ Batt Inst
Attn. Date & Time 05/07/17. 11:00 am ☐ Site Study
Completion Dt & Time 12:00 PM ☐ Batt replace
Total Man hrs 1 hour ☐ Other

Observation and Work Done

Carried out the preventive Maintenance
* Cleaned the UPS with an blower.
* Checked for all working of Cooling fan found ok.
* UPS working Satisfactorily on both Mains and battery mode with load.
* Measured parameters all are within range
Recommendation: need to be replaced all batteries due to all batteries are in faulty

INPUT	V	I(A)
R-Y/ N	409	
Y-B/ N	407	
B-R/ N	406	
N-E	5.0	
OUTPUT	V	Amp
R-Y/ N	230	
Y-B/ N	-	
B-R/ N	-	
N-E	5.0	
Battery Details		
Batt Volt	3.50	
Batt. Make	EXIDE	
Capacity	40AH	
Current	4A	
No. of strings	26	

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks:	Total	Service Charges to Billed ☐ Yes ☒ No
			Engineer Remarks : <u>UPS working Satisfactorily</u>

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks	RSM Remarks	
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.  Customer's Signature & Seal with Date	Date & Time : 	
	FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in	

LOG: ACCOUNT

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT


EMERSON
 Network Power

Customer's Name & Address

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Dr. T.T.I.T.

HGF,
KOLAR.

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

— PM —

Engineer Name	Mr. MOHAMMED		
Engineer Code	3080	FSR No.	6175
FBS Call ID		FSR Date	
ENPL Call ID		Region	ITPL
Complaint Dt & Time			
Model & Rating	5400D 120KVA	☐ UPS Inst	
Serial No	091020A30297	☒ PM	
Inst. Date		☐ Break Down	
Promised Dt & Time	05/07/17 3:00PM	☐ Batt Inst	
Attn. Date & Time	05/07/17 3:00PM	☐ Site Study	
Completion Dt & Time	4:00PM	☐ Batt replace	
Total Man hrs	1 hour	☐ Other	

Observation and Work Done

Carried out the preventive Maintenance

* Cleaned the UPS with an blower

* Checked for all working of Cooling fans found ok.

* UPS working Satisfactorily on both Mains and battery Mode with Load.

* Measured Parameters all are within range

INPUT	V	I(A)
R-Y/ N	423	
Y-B/ N	421	
B-R/ N	421	
N-E	1.3	
OUTPUT	V	Amp
R-Y/ N	230	
Y-B/ N	-	
B-R/ N	-	
N-E	1.3	
Battery Details		
Batt Volt	350	
Batt. Make	EXIDE	
Capacity	40AH	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent
☐ Good
☐ Average
☐ Improvement
☐ (Pls Specify)

Customer Remarks: Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working Satisfactorily.

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Customer's Signature & Seal with Date

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

RSM Remarks

Date :

Signature

LOG: MECHANICAL

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT

EMERSON
 Network Power

Customer's Name & Address

Dr. T. T. I. T

K.G.F.
KOLAR

Phone 8762494984

Contact Person Mr. Tilak

Nature of Complaint / Problem Reported

— PM —

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name

Mr. MOHAMMED

Engineer Code

3080

FSR No.

6156

FBS Call ID

FSR Date

ENPL Call ID

Region

ITPL

Complaint Dt & Time

Model & Rating

PB16KVA

☐ UPS Inst

Serial No

21326.3576

12PM

Inst. Date

☐ Break Down

Promised Dt & Time

05/07/17. 1:00 PM

☐ Batt Inst

Attn. Date & Time

05/07/17. 1:00 PM

☐ Site Study

Completion Dt & Time

1:45 PM

☐ Batt replace

Total Man hrs

45 Min

☐ Other
Observation and Work Done

Carried out the preventive Maintenance

* Checked for all working of Cooling fans
Sound OK.

* UPS working Satisfactorily on both Mains
and battery mode with load.

* Measured Parameters all are within range

INPUT	V	I(A)
R-Y/ N	221	
Y-B/ N	-	
B-R/ N	-	
N-E	5.0	
OUTPUT	V	Amp
R-Y/ N	220	
Y-B/ N	-	
B-R/ N	-	
N-E	5.0	
Battery Details		
Batt Volt	219	
Batt. Make	POWER	
Capacity	70AH	
Current		
No. of strings	16	

Recommendation:
☐ Spares Used☐ Spares to be Billed☐ Yes☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent☐ Good☐ Average☐ Improvement☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working Satisfactorily

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

RSM Remarks

Customer's Signature & Seal with Date

Date :

Signature

LOC: EEE LAB

SL: 2128635519

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT



Customer's Name & Address

Dr. T. T. I. T.

K. G. F.

KOLAR.

Phone 8762494984

Contact Person Mr. T. T. I. T.

Nature of Complaint / Problem Reported

— PM —

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name

Mr. MOHAMMED

Engineer Code

3080

FSR No.

6155

FBS Call ID

FSR Date

ENPL Call ID

Region

ITPL

Complaint Dt & Time

Model & Rating

PB 16KVA

Serial No

2128635519

Inst. Date

Promised Dt & Time

05/07/17, 12:00 PM

Attn. Date & Time

05/07/17, 12:00 PM

Completion Dt & Time

12:45 PM

Total Man hrs

4.5 Min

☐ UPS Inst☒ PM☐ Break Down☐ Batt Inst☐ Site Study☐ Batt replace☐ Other

Observation and Work Done

Carried out the preventive Maintenance
 * Checked for all working of Cooling fans
 found OK.
 * UPS working Satisfactorily on both mains
 and battery mode with load.
 * Measured Parameters all are within range

INPUT V I(A)

R-Y/ N 233

Y-B/ N -

B-R/ N -

N-E 1.2

OUTPUT V Amp

R-Y/ N 220

Y-B/ N -

B-R/ N -

N-E 1.2

Battery Details

Batt Volt 219

Batt. Make POWER

Capacity 70AH

Current

No. of strings 16

Recommendations

* Cleaned the UPS with an blower

☐ Spares Used☐ Spares to be Billed☐ Yes☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent☐ Good☐ Average☐ Improvement☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working Satisfactorily

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

RSM Remarks

Customer's Signature & Seal with Date

Date :

Signature

LOC: ACCOUNTS

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT

EMERSON
Network Power

Customer's Name & Address

Dr. T. T. C. T.
K. G. F
KOLAR

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED	FSR No.	8939
Engineer Code	3080	FSR Date	
FBS Call ID		Region	ITPL
ENPL Call ID			
Complaint Dt & Time			
Model & Rating	5400D / 20KVA	☐ UPS Inst	
Serial No	091020A50297	☒ PM	
Inst. Date		☐ Break Down	
Promised Dt & Time	27/09/17. 2:15 PM	☐ Batt Inst	
Attn. Date & Time	27/09/17. 2:15 PM	☐ Site Study	
Completion Dt & Time	3:00 PM	☐ Batt replace	
Total Man hrs	45 Min	☐ Other	

Phone **8762494984**

Contact Person **Mr. Tilak**

Nature of Complaint / Problem Reported

PM

Observation and Work Done

Carried out the preventive Maintenance
* Checked for all working of Cooling fans
found OK.
* UPS working Satisfactorily on both Mains
and battery Mode with load.
* Measured Parameters all are within
range

INPUT	V	I(A)
R-Y/ N	441	
Y-B/ N	440	
B-R/ N	440	
N-E	4.7	
OUTPUT	V	Amp
R-Y/ N	230	6A
Y-B/ N	-	
B-R/ N	-	
N-E	4.7	
Battery Details		
Batt Volt	353	
Batt. Make	EXIDE	
Capacity	20 FL	
Current	4A	
No. of strings	26	

Recommendation:

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

- ☐ Excellent
☐ Good
☐ Average
☐ Improvement
☐ (Pls Specify)

Customer Remarks:

Total

Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working Satisfactorily.

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Customer's Signature & Seal with Date

Date :

Signature

LOC: MECHANICAL LAB

FRONTIER
BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT

EMERSON
Network Power

Customer's Name & Address

Dr. T. T. I. T
K. G. F
KOLAR

Phone 8762494984

Contact Person Mr. TILAK

Nature of Complaint / Problem Reported

PM

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name	Mr. MOHAMMED		
Engineer Code	3080	FSR No.	8940
FBS Call ID		FSR Date	
ENPL Call ID		Region	ITPL
Complaint Dt & Time			
Model & Rating	PB / 6KVA		☐ UPS Inst
Serial No	213263576		☒ PM
Inst. Date			☐ Break Down
Promised Dt & Time	27/09/17. 1:30 PM		☐ Batt Inst
Attn. Date & Time	27/09/17. 1:30 PM		☐ Site Study
Completion Dt & Time	2:15 PM		☐ Batt replace
Total Man hrs	4.5 hrs		☐ Other

Observation and Work Done

Carried out the preventive Maintenance
* Checked for all working of Cooling fans
found OK.
* UPS working Satisfactorily on both mains
and battery Mode with Load.
* Measured parameters all are within
range

INPUT	V	I(A)
R-Y/ N	230	
Y-B/ N	-	
B-R/ N	-	
N-E	4.6	
OUTPUT	V	Amp
R-Y/ N	220	
Y-B/ N	-	
B-R/ N	-	
N-E	4.6	
Battery Details		
Batt Volt	219	
Batt. Make	SF TUB	
Capacity	70AH	
Current		
No. of strings	16	

Recommendation: Need to be Replaced all AC/DC
Capacitors of the UPS Due to age factor.

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks:	Total	Service Charges to Billed ☐ Yes ☒ No
			Engineer Remarks : UPS working Satisfactorily

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.	RSM Remarks
Date & Time : FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in	Date : Signature

Customer's Signature & Seal with Date

Dr. T. T. I. T. K. G. F.

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT


EMERSON
 Network Power

Customer's Name & Address

☐ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Dr. T. T. I. T.

Engineer Name

Mr. MOHAMMED

K. G. F

Engineer Code

3080

FSR No.

8945

KOLAR

FBS Call ID

FSR Date

ENPL Call ID

Region

ITPL

Phone 8762494984

Complaint Dt & Time

Contact Person Mr. Tilak

Model & Rating

PB1 6KVA

☐ UPS Inst

Nature of Complaint / Problem Reported

Serial No

212863519

☒ PM

Inst. Date

☐ Break Down

Promised Dt & Time

27/09/17. 12:45pm

☐ Batt Inst

Attn. Date & Time

27/09/17. 12:45pm

☐ Site Study

Completion Dt & Time

1:30pm

☐ Batt replace

Total Man hrs

45 min

☐ Other

Observation and Work Done

Carried out the preventive maintenance
 * Checked for all working of Cooling fans
 found OK.
 * UPS working Satisfactorily on both Mains
 and battery Mode with Load.
 * Measured parameters all are within
 range

INPUT	V	I(A)
R-Y/ N	231	
Y-B/ N	-	
B-R/ N	-	
N-E	4.1	
OUTPUT	V	Amp
R-Y/ N	220	
Y-B/ N	-	
B-R/ N	-	
N-E	4.1	
Battery Details		
Batt Volt	218	
Batt. Make	EF TUB	
Capacity	70AH	
Current		
No. of strings	16	

 Recommendation: need to be Replaced all AC/DC
 capacitors of the UPS due to age factor

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno
☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)		Customer Remarks:	Total	Service Charges to Billed ☐ Yes ☒ No Engineer Remarks : UPS working Satisfactorily	

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

RSM Remarks

 The above job was carried out and completed to
 our satisfaction. The equipment is working
 Satisfactorily. We agree to pay the charges as
 indicated.

Date & Time :

FRONTIER BUSINESS SYSTEMS PVT.LTD.

Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

Date :

Signature

Customer's Signature & Seal with Date

 Estate Manager
 Dr. T. T. I. T. K. G. F

LOG: EC LAB

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT

EMERSON
 Network Power

Customer's Name & Address

 Dr. T. T. I. T.
 K. G. F.
 KOLAR.

☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING

Engineer Name

Mr. MOHAMMED

Engineer Code

3080

FSR No.

11459

FBS Call ID
FSR Date
ENPL Call ID
Region

ITPL

Complaint Dt & Time
Phone 8762494984

Model & Rating

5400D / 10KVA

☐ UPS Inst

Contact Person Mr. Thak

Serial No

091010A50317

☒ PM

Nature of Complaint / Problem Reported
Inst. Date
☐ Break Down

Promised Dt & Time

21/12/17. 1:00 PM

☐ Batt Inst

Attn. Date & Time

21/12/17. 1:00 PM

☐ Site Study

Completion Dt & Time

2:30 PM

☐ Batt replace

Total Man hrs

1 hour 30 min

☐ Other

Observation and Work Done

Carried out the preventive Maintenance

* Checked for all working of Cooling fans
 found ok

* UPS working satisfactorily on both mains
 and battery mode with load.

* Measured parameters all are within range

INPUT

R-Y/ N

V

I(A)

Y-B/ N

424

B-R/ N

426

N-E

425

OUTPUT

V

Amp

R-Y/ N

230

Y-B/ N

-

B-R/ N

-

N-E

3.1

Battery Details
Batt Volt

354

Batt. Make

EXIDE

Capacity

40 FL

Current

4A

No. of strings

26

Recommendation:
☐ Spares Used

☐ Spares to be Billed

☐ Yes

☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent

☐ Good

☐ Average

☐ Improvement

☐ (Pls Specify)

Customer Remarks:
Total
Service Charges to Billed ☐ Yes ☒ No

Engineer Remarks :

UPS working normal

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks

The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.

Date & Time :
FRONTIER BUSINESS SYSTEMS PVT.LTD.
Customer Care No :

usd@frontier.in

CIN : U67120KA1994PTC016155

www.frontier.in

RSM Remarks
Date :
Signature
Customer's Signature & Seal with Date

 Mr. T. Thummalan
 Bangalore, K.G.F-505 120.

LOG: EC LAB

FRONTIER BUSINESS SYSTEMS PVT LTD		FIELD SERVICE REPORT		EMERSON Network Power	
Customer's Name & Address		☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING			
Dr. T. T. I. T. K. R. F. KOLAR		Engineer Name		Mr. MOHAMMED	
		Engineer Code		3080	
		FBS Call ID		FSR No. 6154	
		ENPL Call ID		FSR Date	
		Complaint Dt & Time		Region I T P L	
Phone 8762494984		Model & Rating		S400D/10KVA	
Contact Person Mr. Tilak		Serial No		091010A50317	
Nature of Complaint / Problem Reported		Inst. Date		☐ UPS Inst ☒ PM ☐ Break Down ☐ Batt Inst ☐ Site Study ☐ Batt replace ☐ Other	
PM		Promised Dt & Time		05/07/17. 10:00 am	
		Attn. Date & Time		05/07/17. 10:00 am	
		Completion Dt & Time		11:00 am	
		Total Man hrs		1 hour	
		Observation and Work Done		INPUT	
Carried out the preventive Maintenance * Checked for all working of Cooling fans found OK. * UPS working Satisfactorily on both Main and battery Mode with Load. * Measured Parameters all are within range		R-Y/ N		406	
		Y-B/ N		403	
		B-R/ N		404	
		N-E		1.1	
		OUTPUT		V Amp	
		R-Y/ N		230 8A	
		Y-B/ N		-	
		B-R/ N		-	
		N-E		1.1	
		Battery Details			
Batt Volt		350			
Batt. Make		EXIDE			
Capacity		40AH			
Current		4A			
No. of strings		26			
Recommendation: Cleaned the UPS with an blower.					
☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No					
Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno
☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)		Customer Remarks: Total		Service Charges to Billed ☐ Yes ☒ No	
				Engineer Remarks : UPS working Satisfactorily	
(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)					
Customer's Remarks				RSM Remarks	
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.		Date & Time :  FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in		Date : Signature	
Customer's Signature & Seal with Date					

LOG: E&C LAB

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT


EMERSON
 Network Power

Customer's Name & Address Dr. T.T.I.T. K.G.F. KOLAR	☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING			
	Engineer Name	Mr. MOHAMMED		
Phone 8762494984	Engineer Code	3080	FSR No.	8342
	FBS Call ID		FSR Date	
	ENPL Call ID		Region	ITPL
	Complaint Dt & Time			
Contact Person Mr. Tilak	Model & Rating	5400D/ 10KVA		
Nature of Complaint / Problem Reported PM	Serial No	091010A30317		
	Inst. Date			
	Promised Dt & Time	27/09/17. 10:00 am		
	Attn. Date & Time	27/09/17. 10:00 am		
	Completion Dt & Time	10:45 am		
	Total Man hrs	45 min		

Observation and Work Done

Carried out the preventive Maintenance
 * Checked for all working of Cooling fans
 found OK.
 * UPS working Satisfactorily on both Mains
 and battery mode with load.
 * Measured parameters all are within range

Recommendation:

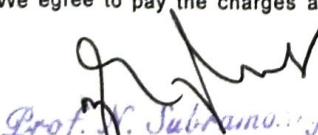
INPUT	V	I(A)
R-Y/ N	410	
Y-B/ N	408	
B-R/ N	409	
N-E	4.1	
OUTPUT	V	Amp
R-Y/ N	230	8A
Y-B/ N	-	
B-R/ N	-	
N-E	4.1	
Battery Details		
Batt Volt	353	
Batt. Make	EXIDE	
Capacity	40EL	
Current	4A	
No. of strings	26 nos	

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks:	Total	Service Charges to Billed ☐ Yes ☒ No
			Engineer Remarks : UPS working Satisfactorily

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks		RSM Remarks
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.  Customer's Signature & Seal with Date Dr. T. T. I. T., K.G.F.	Date & Time :  FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in	Date : Signature

LOC: CGLAB

FRONTIER
 BUSINESS SYSTEMS PVT LTD

FIELD SERVICE REPORT


EMERSON
 Network Power

Customer's Name & Address		☒ AMC ☐ WARRANTY ☐ POST WARRANTY ☐ INSTALLATION & COMMISSIONING	
Dr. T. T. I. T. K.G.F KOLAR		Engineer Name	Mr. MOHAMMED
		Engineer Code	3080
		FBS Call ID	
		ENPL Call ID	
		Complaint Dt & Time	
Phone 8762494984	Model & Rating	5400D / 20KVA	☐ UPS Inst
Contact Person Mr. Tilak	Serial No	0812204664	☒ PM
Nature of Complaint / Problem Reported	Inst. Date		☐ Break Down
— PM —	Promised Dt & Time	27/09/17. 10:45 am	☐ Batt Inst
	Attn. Date & Time	27/09/17. 10:45 am	☐ Site Study
	Completion Dt & Time	11:45 am	☐ Batt replace
	Total Man hrs	1 hour	☐ Other

Observation and Work Done

Carried out the preventive Maintenance
 * Checked for all working of Cooling fans found ok.
 * UPS working satisfactorily on both Mains and battery mode with Load.
 * Measured parameters all are within range

INPUT	V	I(A)
R-Y/ N	400	
Y-B/ N	389	
B-R/ N	396	
N-E	3.6	
OUTPUT	V	Amp
R-Y/ N	230	
Y-B/ N	-	
B-R/ N	-	
N-E	3.6	
Battery Details		
Batt Volt	3.51	
Batt. Make	EXIDE	
Capacity	40EL	
Current	3A	
No. of strings	26	

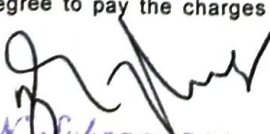
Recommendation: need to be Replaced all batteries

☐ Spares Used ☐ Spares to be Billed ☐ Yes ☒ No

Part Code	Spares Description	Qty	Amount	Faulty Spare Srno	Replaced Spare Srno

☐ Excellent ☐ Good ☐ Average ☐ Improvement ☐ (Pls Specify)	Customer Remarks:	Total	
	Service Charges to Billed ☐ Yes ☒ No		
	Engineer Remarks :		
	UPS working satisfactorily		

(Ratings : - Excellent - 5, Good - 4, Average - 3, Improvement - < 2)

Customer's Remarks	RSM Remarks
The above job was carried out and completed to our satisfaction. The equipment is working Satisfactorily. We agree to pay the charges as indicated.  Prof. N. Subramany Customer's Signature & Seal with Date	Date & Time :  FRONTIER BUSINESS SYSTEMS PVT.LTD. Customer Care No : usd@frontier.in CIN : U67120KA1994PTC016155 www.frontier.in Date : Signature

Dr. T. T. I. T., K.G.F.

Bill To Address :

 DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
 Oorgaum Post KGF
 Kolar Gold Fields - 563120 Karnataka
 GST No. 2900000000000000

INVOICE # KATX17180939 Date : 28/11/2017

Our ORN # ORKA-1718-0815 Date : 24/11/2017

Your P.O # 183/2017-18 22/11/17

ORN # KA-1341 SPWR

DC # KADC17181032 Date : 28/11/2017

Delivery Address :

 DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
 Oorgaum Post KGF
 Kolar Gold Fields - 563120 Karnataka
 GST No. : 2900000000000000

Frontier GST # : 29AAACF2942H1ZO

PAN No. : AAACF2942H

Sales Person :- Sagar K Patil

S/N	Description	HSN/SAC Code	Qty	Rate / Unit RS.	Amount RS.	Tax Type	Tax%	TAX Amt.	Total Amount RS.
1	EXIDE - EL + 40AH TUBULAR BATTERY (BATTERIES)	85072000	26	4950.00	128700.00	KACGST KASGST	14.00 14.00	18018.00 18018.00	164,736.00
TimeStamp : 11:05:52				26	4950.00	128700.00		36,036.00	164,736.00

Payment Terms 100% AFTER INSTALLATION

Tax Summary

Tax Class	Basic Amount	Tax Amount
KACGST OUTPUT @14.00%	128700.00	18,018.00
KASGST OUTPUT @14.00%	128700.00	18,018.00

Paisa Round Off: 0.00

Invoice Value : 164,736.00

Advance :

Net Amount : 164736.00

Amount In Words Rs. One Lakh Sixty-Four Thousand Seven Hundred Thirty-Six Only

For FRONTIER BUSINESS SYSTEMS PVT. LTD.

Receiver's Stamp & Signature

Prepared by

Checked by

Authorised Signatory

Beneficiary Name FRONTIER BUSINESS SYSTEM PVT. LTD.

Current A/c. No. 0305024007 CIN No. U67120KA1994PTCO16155

Bank Name CITIBANK N.A.

IFSC Code. CITI0000004 MSMD KR03E014341

TERMS & CONDITIONS

1. PAYMENT : 100% payment should be made prior to installation unless specifically agreed to otherwise by FRONTIER BUSINESS SYSTEMS PVT. LTD.,
2. Late payment fee of 2% per month will be charged if not paid within due date.
3. In case of default in payment beyond 30 days from the due of payment, FRONTIER BUSINESS SYSTEMS PVT. LTD., shall have absolute right to repossess the goods without any further notice.
4. Any additional/increase in levies, charges, taxes, cess etc., which become applicable as on the date of dispatch of goods would be payable by the customer.
5. FRONTIER BUSINESS SYSTEMS PVT. LTD., shall insure the goods upto the point of delivery on behalf of the customer. However in order to claim transit damages of invoiced goods it shall be necessary that the shortage / Damage certificate will have to be taken by the customer at the time of delivery wherever applicable.
6. FRONTIER BUSINESS SYSTEMS PVT. LTD., shall not be liable for any third party claims arising out of the use of invoiced goods. The customer shall keep FRONTIER BUSINESS SYSTEMS PVT. LTD., indemnified from / against such claims.
7. The court at BANGALORE shall have exclusive jurisdiction for deciding any disputes arising out of this sale.
8. **Warranty:** The equipment warranty on the items included in the invoice shall be as per the warranty provisions stated in the terms and conditions of the offer.

Income Tax Declaration

Exemption of TDS for Software Sales.

WE hereby declare that the software items mentioned in the invoice are sold * without any modification. The Company has already deducted TDS u/s 194J of the Income Tax on these software and made necessary arrangement for remitting the same as per the time line prescribed by Income Tax Act 1961.

On deduction of TDS, Its customer responsibility to issue the TDS certificate in the following Quarter & to produce the Customer TAN no along with the payment advice.

Dr. TTIT - Oorgaum - KGF.	
Inward	
Sl. #	4011
Date	28/11/2017
Signature	R Pius

FORNTIER

FRONTIER BUSINESS SYSTEMS PVT. LTD.

#3, Wood Street, Ashok Nagar, Bangalore - 560025 INDIA
Phone: 080-61609191 Fax : 61609191 website: www.frontier.in

DELIVERY CHALLAN



Consignee :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY Oorgaum
PostKGF
Kolar Gold Fields Kamataka
GST No. : 2900000000000000

Returnable : Yes / No

Stand by / Demo Form #

Billable : Yes / No

D.C.#

KADC17181032

Date : 28/11/2017

Our ORN #

ORKA-1718-0815

Date : 24/11/2017

Your Order #

183/2017-18 22/11/17

Date : 24/11/2017

ORN #

KA-1341 SPWR

GST # :

29AAACF2942H1ZO

Pan # :

AAATG6619B

Please receive the goods in good condition and acknowledge receipt in the duplicate copy
Kindly intimate discrepancy or damage within seven days to us.

Sl No	HSN #	Product Code	Description	Qty	Remarks
1	85072000	ELTUBULA40AH (BATTERIES)	EXIDE - EL + 40AH TUBULAR BATTERY	26.00	

Insurance :

Documents :

No. of Cases :

Weight :

Freight : Actual Fixed Amount (Rs.)

Mode of Transport :

Receiver's Signature & Stamp

PRINCIPAL
Dr. T. Thimmiah Institute of Technology
Oorgaum, K.G.F. - 563 120

Name of Person receiving :

For FRONTIER BUSINESS SYSTEMS PVT. LTD.

Authorised Signatory

SATHISH & FIROZ

IGHH802251 / 9844844217

Dr. TTF KGF.

SL # 4011

Date 28/11/2017

Signature R. P. Ines

PURCHASE ORDER**DR. T. THIMMAIAH INSTITUTE OF TECHNOLOGY****Dr. T. Thimmaiah Road,
Oorgaum, Kolar Gold Fields,
Karnataka(29) - 563120, India****GSTIN :****PO NO : 174/2017-18****PO DATE : 25-Oct-2017****M/s Vertiv Energy Pvt. Ltd.
SJR Primus, 4th floor,
Koramangala 7th block,
Bengalore - 560095
GSTIN : 27AAACT4033H1ZK****Dept Name : STORES****PO By : Dr. Shenoy****Place of Supply : KARNATAKA**

S No.	Description of Goods or Services	Total	CGST		SGST		IGST	
			Rate	Amount	Rate	Amount	Rate	Amount
1	UPS Power bank (PP) 6KVA SI.no.2128635519	18,750.0	9.0 %	1,687.5	9.0 %	1,687.5		
2	UPS Power bank (PP) 6KVA SI.no.213263576	18,750.0	9.0 %	1,687.5	9.0 %	1,687.5		
3	UPS S400D 10 KVA SI No. 091010ASO317	38,500.0	9.0 %	3,465.0	9.0 %	3,465.0		
4	UPS S400D 20 KVA SI No. 0812204664	43,000.0	9.0 %	3,870.0	9.0 %	3,870.0		
5	UPS S400D 20 KVA SI No. 091020ASO297	43,000.0	9.0 %	3,870.0	9.0 %	3,870.0		
TOTAL		162,000.0		14,580.0		14,580.0		

Amount in word : One Hundred Ninety-One Thousand One Hundred Sixty**Sub Total 162,000****Remarks : 1. AMC for a period from 01st October 2017 to 30th September 2018 - 01 Year
2. Scope of work - As per the service contract.- Annexure -1 enclosed in your quotation****TAX Total 29,160****Net Amount 191,160****Note : All the amounts and rates are in INR.****Head of Department****Dr. H.G. Shenoy****Terms and Conditions:****Head of the Department****Stores/Purchase****Golden Valley Education Trust,
Kolar Gold Fields - 563120****Principal****Accountant****Copy to:****Mr. Shubakumar****for Information & N/A PI****11/11/17**

GENERAL RULES FOR SERVICE CONTRACTS – ANNEXURE – 1

1.0 VALIDITY

This contract is valid for one year from the agreed starting date. The contract could be renewed at the end of its period on mutually agreed terms and conditions. Either party is entitled to terminate the contract in writing if the other party commits a significant breach of the contract and fails to remedy such breach within 30 days of being brought to the attention of the other party..

2.3 Spares & Materials

Defective parts discovered during maintenance can either be repaired or replaced by new or as new parts. Spares replaced will be either of the same make or equivalent. ENP shall decide whether defective parts are to be replaced or repaired. Parts removed shall be property of ENP.

2.2.4 Tools/Instruments

ENP would provide necessary tools and instruments to their Service Engineer for the purpose of servicing the equipment covered by the contract. Vacuum cleaner/Blower required for cleaning the UPS cubicle along with necessary unskilled manpower shall be provided by ENP.

3.0 OBLIGATIONS & RIGHTS OF THE PARTIES:

- 3.1 The customer agrees to use and operate the equipment only in the manner special and approved by Emerson Network Power India Pvt. Ltd.
- 3.2 The customer agrees to keep an operating log book, cleanliness in and around the equipment. Any malfunction that develops must immediately be reported to ENP and the customer must make the equipment available to ENP engineer and extend necessary cooperation so that maintenance can be properly carried out.
- 3.3 If a malfunction develops in the equipment as a result of accident, fire, lightning, willful damage, negligence, other incorrect operation, faulty electrical power supply, or other equipment not covered by this contract or as if consequence of deviations from approved operating conditions the customer shall be responsible for the same
- 3.4 If the operating conditions of the equipment are significantly changed because the Customer has without the written approval of ENP moved part of the equipment to another position or has modified or extended the equipment, ENP reserves the right to modify the contract to conform to the installation in its modified form.
- 3.5 As far as premises and connected equipment are concerned the customer shall provide and Pay for such arrangements and measures as may be required to ensure that the maintenance work on the equipment can be carried out without risk to the health, safety or working capacity of ENP personnel and shall, at the request of ENP make available Auxiliary equipment and personnel for lifting and transport to operate any machine or process connected to the equipment.
- 3.6 ENP reserves the right to sub-contract to its authorized service agents the responsibility to service your installation or part thereof. ENP assumes full responsibility for quality of Services rendered by the authorized service agent.

4.0 GROUNDS FOR DISCHARGE FROM LIABILITY :

ENP is relieved of its liability if it is unable to carry out maintenance, repair the equipment or supply spare parts, if this is due to industrial conflict or some other circumstance such as war, fire, natural catastrophe, accident, currency or import restrictions or delays from subcontractors due to a circumstance which is beyond the control of ENP.

5.0 PRICE

Price quoted is basic price. Taxes & duties will be charged extra at applicable rate. Service tax payable as per service tax rules as applicable & shall be recovered from customer in addition to the fees for maintenance contract.

PAYMENT TERMS

The fee for the servicing contract is payable **100% Advance along with the Purchase Order**. Payment shall be made along with duly signed contract copy of this contract.

The annual maintenance charges specified in this contract shall be payable in advance and the payment shall fall due on the date of commencement of the service contract.

ENP reserves the right to withhold the maintenance services without any notice and without prejudice to all its other rights and remedies if the payment is not made when due. Any work carried out by ENP outside the scope of the contract will be charged extra.

7.0

LIMITATION OF LIABILITY

"Notwithstanding anything contained herein, in no event, regardless of the form of the claim or cause of action (whether based in contract, infringement, negligence, strict liability, tort or otherwise) shall ENP's liability to the Customer exceed the price paid by the Customer for the Services provided by ENP and the Customer agrees that in no event shall ENP's liability to the Customer extend to include special, punitive, indirect, consequential damages including but not limited to loss of anticipated profits, business interruption, loss of revenue/ reputation, data loss, loss or damage to property and equipment.

8.0

COMPLIANCE WITH LAWS

Customer further acknowledges that the provision of Services by ENP under this Agreement is subject to all applicable import, export control and sanctions laws, regulations, orders and requirements including but not restricted to US sanctions, US Export Administrative Regulations, OFAC and all other applicable laws as they may be amended from time to time.

9.0

GENERAL

- a) This Agreement is on a principal-to-principal basis between the parties hereto. Nothing contained in this Agreement shall be construed or deemed to create any association, partnership or joint venture or employer-employee relationship or principal-agent relationship in any manner whatsoever between the parties.
- b) Notices or other communications required hereunder shall be in writing and delivered personally, or by legible fax with the original fax being sent the same day by courier addressed to the intended recipient at its address as mentioned in this order or to such other address or fax number as either party may from time to time notify to the other party.
- c) ENP undertakes to comply with the requirements of all requisite laws, rules and regulations, in connection with its services under this Agreement.
- d) All information and document as may be provided by ENP to the Customer shall be deemed to be confidential including but not restricted to legal, financial, technical, commercial, marketing and business related records, data, documents, report etc. The Customer agrees to not to divulge any such information to a third party without prior written consent of ENP.
- e) ENP's responsibility with regard to insurance shall be restricted to its materials and persons working on the site.

10.0

DISPUTES AND GOVERNING LAW

Disputes concerning the interpretation or validity of this contract shall be referred to Arbitration under the provisions of the Arbitration and Conciliation Act, 1996 and any amendments thereto.

The Arbitration shall be held at Mumbai and the decision of the Arbitration shall be final and binding on both the parties. The laws applicable shall be the laws of India.

Uninterruptible Power Supply

SCOPE OF WORK

Ultra Care Gold - Mini

- Guaranteed 2-hour on-site response, 6 days/week, 8 hours/day, within 50 Kms of a Global Services' Service Center.
- Include 100% spare parts. (Except Wire Wound Components, Switch Gears, AC/DC Capacitors for above 5-6 Years OLD Units and Batteries)
- Unlimited Break Down calls
- Includes 100% labor and travel coverage 6 days/week, 8 hours/day,
- Performed by ENPGS factory trained Customer Engineers.
- Includes FOUR Pre-Scheduled (Quarterly) Preventive Maintenance Service. (Excluding national holidays).
- Subject to all Terms & Conditions as noted in the ENPGS Maintenance Agreement.
- 6 Hours Turn Around Time

SERVICE PERFORMED

Preventive Maintenance Service

- Cleaning up of Unit, Visual Inspection to check any deformation.
- Checking and Adjustment (If needed) of Power parameters like input. Output, DC voltage & Current.
- Checking and Adjustment (If needed) of Control parameters on different PCBs.
- Tightness of all connection, if shut down possible.
- Functional Checking up of Rectifier section.
- Functional Checking up of Inverter section.
- Functional Checking up of Static Switch Section.
- With customer approval, perform operational test of the system including unit transfer and battery discharge.
- Install or perform Engineering Field Change Notices (FCN) as necessary.
- Battery Health checks (If Supplied by EMERSON / FRONTIER).

EXCLUSIONS:

- Day to day routine maintenance and operation of the units.
- Repairs / replacement of electrical main incoming switch (Switch fuse unit), Main incoming cable, fuses, control transformers & indicating lamps.
- Environmental Audit & Power Mapping
- ANY OTHER ITEM NOT SPECIFICALLY INCLUDED IN ABOVE SCOPE.

Johnson
Platinum

SERV / 07 / QR / 05



Over fifty years of taking you higher!

SIGNED ON BEHALF OF THE CUSTOMER

2.1.703
101108 x 2%
- 2022
99,086/-

Ref. No:

SMD4052

Date: 26-OCT-2016

Lift No./s:

L-H2659

Name & Address of Client:

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
K.G.F.
KARNATAKA
563120

Installation Address:

OORGAUM POST
KGF
KARNATAKA, 563120

Contract Amount
(Inclusive of Taxes):

101108/- Per Lift

101108/- Per Lift

Period of Contract:

From 24/07/2016 To 24/07/2017

Contact Person:

01/12/16 - 30/11/17
R. THELAK KUMAR

Ph: 87 62 49 49 84

Signature (authorised signatory):

3/12/16
PRINCIPAL

Email id:

Designation With Seal:

Dr. T. Thimmaiah Institute of Technology
Oorgaum, K.G.F. - 563 120.

SIGNED ON BEHALF OF JOHNSON LIFTS PRIVATE LIMITED:

Signature (authorised signatory):

13/12/16

Name & Designation:

L. DALASUBRAMANIAN
SEN OR MANAGER-OPERATIONS
JOHNSON LIFTS PVT. LTD.
No. 40, 5th Main Road, 6th Block
R.S.S.I.D.C. Industrial Estate
Rajajinagar, BENGALURU-560 010

Payment Should be made only by Cheques / Drafts in favour of Johnson Lifts Private Limited
CONTRACT IS DEEMED TO HAVE BEEN ENTERED ON SIGNING THE CONTRACT AND PAYMENT RECEIVED
Our PAN No: AAACJ0838Q Our Service Tax No: AAACJ083CQST002

When it comes to lift maintenance always think :
SAFETY BEFORE SAVINGS



Johnson Lifts Private Limited

SERVICE REPORT

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

No. PPKA01211008481

Date 27 OCT 2021

Lift No. L-H2659

File No. SMD4052

Customer: QR.No For Lift : SERV/08/QR/02

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF

Nature of Service GSM

Technician / Engineer D. SAMRAJ A

Nature of Service / Items Replaced : KARNATAKA, 563120

GOLD SERVICE CARRIED OUT FOR THE MONTH OF OCTOBER - 2021

Items which requires Customer Attention:

* All emergency device & lift components are in good condition

Customer Remarks if any :

checked the lift Ist, 2nd, 3rd run ok.

Office Use Only

Time Reported :

Left :

Vidh-A

Technician / Engineer Signature :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT DOOR IS FULLY CLOSED.

Dr. H.G. Shenoy

Head of the Department

Stores/Purchase

Golden Valley Education Trust
Kolar Gold Fields - 563 120

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101
Website : www.johnsonliftsltd.com Ph : +91 - 44 - 26152003, 26152004, 26152005, 26152006



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

SERVICE REPORT

PPKA01210910287 Date: 21 SEP-2021

Lift: L-H2659

File: SMD4052

Nature of Service

GSM

Technician / Engineer Deputed

SAMRAJA

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Items Replaced : GOLD SERVICE CARRIED OUT FOR THE MONTH OF SEPTEMBER - 2021

Items which requires Customer Attention: ALL EMERGENCY DEVICE AND LIFT COMPONENTS
ARE WORKING IN GOOD CONDITIONS

Customer Remarks if any :

check the lift in, and, g/f level it's found ok.

Office Use Only

Time Reported :

2:00 PM

Left :

6:00 PM

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Dr. H. G. Shenoy

Head of the Department

Stores/Purchase

Golden Valley Education Trust

Kolar Gold Fields - 563 120

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 024
Website : www.johnsonlifts.com Ph : +91 - 44 - 26152003, 26152004, 26152005, 26152006

JOHNSON LIFTS PRIVATE LIMITED

TAX INVOICE



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01
02/ 03

SERVICE REPORT

No. PPKA01210809662 Date 18-AUG-2021
Lift No. L-H2659 File No. SMD4052

QR.No For Lift :SERV/08/QR/02
Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service GSM

Technician / Engineer SAMRAJ A

Nature of Service / Items Replaced :

GOLD SERVICE CARRIED OUT FOR THE MONTH OF AUGUST - 2021

Items which requires Customer Attention:

ALL EMERGENCY DEVICE AND LIFT COMPONENTS
ARE WORKING IN GOOD CONDITIONS

Customer Remarks if any :

checked lift found o.k. up/down. 1st, 2nd, 3rd Floor

Office Use Only

Time Reported :

2:00 PM

Left :

6:00 PM

Technician / Engineer Signature :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED.

Dr. H.G. Shenoy

Head of the Department

Stores/Purchase

Golden Valley Education Trust
Kolar Gold Fields - 563 120

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 029
Website : www.johnsonliftsltd.com Ph : +91 - 44 - 26152003, 26152004, 26152005



Johnson Lifts Private Limited

SERVICE REPORT

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

PKA01210710289

Date: 19 JUL-2021

QR.No For Lift :SERV/08/QR/02

Lift No: H2659

File: SMD4052

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service GSM

Technician / Engineer Deployed SAMRAJ A

Nature of Service / Items Replaced :

GOLD SERVICE CARRIED OUT FOR THE MONTH OF JULY - 2021

Items which requires Customer Attention:

NO ISSUES

Customer Remarks If any :

Checked the lift up/down. Found G/F / 1st / 2nd floor is found ok.
LED light RIP 3 nos New Drive. / One no New light connected is ok

Office Use Only

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED.

Time Reported :

9:00 AM

Left :

1:30 PM

Technician / Engineer Signature :

Customer Signature :

Mr. H.G. Srinivas

Head of the Department

Stores/Purchase

Golden Valley Education Trust
Kolar Gold Fields - 563 121

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 029
Website : www.johnsonlifts.com Ph : +91 - 44 - 26152003, 26152004, 26152005, 26152006

JOHNSON LIFTS PRIVATE LIMITED

TAX INVOICE



Johnson Lifts Private Limited

SERVICE REPORT

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

RPKA01210508981

Date: 18-MAY-2021

Lift No. H2659

File No. SMD4052

QR.No For Lift :SERV/08/QR/02

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service

GSM

SAMRAJ A

Technician / Engineer Deputed

Nature of Service / Items Replaced :

GOLD SERVICE CARRIED OUT FOR THE MONTH OF MAY - 2021

Items which requires Customer Attention:

Customer Remarks if any :

Lift is checked up/down, Inspection is found ok.
Signature 17/6/21

Office Use Only

Time Reported :

9:00 AM

Left :

12:30 PM

Technician / Engineer Signature

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED.

Head of the Department

Dept. of Electrical Engineering

Dr. T. Thimmaiah Institute of Technology.

Oorgaum, K.G.F.-563 120.

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 001.
Website : www.johnsonliftsltd.com Ph : +91 - 44 - 26152003, 26152004, 26152005, 26152006

JOHNSON LIFTS PRIVATE LIMITED
INDIA MUMBAI

TAX INVOICE



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

SERVICE REPORT

No. PPKA01210609245 Date 18 JUN-2021

Lift No. L-H2659 File SMD4052

QR.No For Lift :SERV/08/QR/02

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service GSM

Technician / Engineer Depoted SAMRAJ A

Nature of Service / Items Replaced :

GOLD SERVICE CARRIED OUT FOR THE MONTH OF JUNE - 2021

Items which requires Customer Attention:

Customer Remarks if any :

Lift is checked up/down, Inspection check found ok.

LED light not working to be R/P 6W LED - 100 x 10 - 50 x 10 - 6W

Office Use Only

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED.

Time Reported : 9:00 AM

Left : 11:30 AM

Technician / Engineer Signature :

Customer's Signature

Head of the Department

Dept of Electrical Engineering

Dr. T. Thimmaiah Institute of Technology,
Oorgaum, K.G.F.-563 120.

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai 600 024
Website : www.johnsonliftsltd.com Ph : +91 - 44 - 26152003, 26152004, 26152005, 26152006

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of

Pay to the order of



Johnson Lifts Private Limited

NO. 40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

SERVICE REPORT

No. PPKA01210406786 Date 17-APR-2021

Lift No. L-H2659

File No. SMD4052

GSM

Nature of Service

SAMRAJ A

Technician / Engineer Deputed

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Item : GOLD SERVICE CARRIED OUT FOR THE MONTH OF APRIL - 2021

Items which requires Customer Attention:

Customer Remarks if any :

check the lift g/f to 2nd, 2nd to 1st, 1st to g/f it's found ok 16/4/21

Office Use Only

Time Reported :

Left :

Technician / Engineer Signature :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED.

Customer's Signature
16/04/2021

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 001.
Website : www.johnsonliftsltd.com Ph : +91 - 44 - 26152003, 26152004, 26152005, 26152006
Oorgaum, K.G.F. - 563 120.

Local Gold Fields - 563 120

JOHNSON LIFTS PRIVATE LIMITED

TAX INVOICE



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

SERVICE REPORT

PPKA01210306740 Date: 22-MAR-2021

Lift No. L-H2659 File No. SMD4052

Nature of Service GSM

Technician / Engineer Deployed SAMRAJ A

QR.No For Lift :SERV/08/QR/02

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Items Replaced :

GOLD SERVICE CARRIED OUT FOR THE MONTH OF MARCH - 2021

Items which requires Customer Attention:

LIFT IS WORKING NO ISSUES

Customer Remarks if any :

Lift is checked up, down. It's, and fixed on

Office Use Only

Time Reported :

1:45

Left :

6:00

Technician / Engineer Signature :

[Signature]

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED.

[Signature]
19/03/2021
Dr. H.G. Shenoy

Head of the Department

Stores/Purchase

Golden Valley Education Trust

Kolar Gold Fields - 583 120

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101
Website : www.johnsonliftsltd.com Ph : +91 - 44 - 26152003, 26152004, 26152005, 26152006

JOHNSON LIFTS PRIVATE LIMITED
40 5TH MAIN ROAD

TAX INVOICE



Johnson Lifts Private Limited

SERVICE REPORT
RP KAD 1210206188 19 FEB 2021

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01
02/ 03

QR.No For Lift :SERV/08/QR/02

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

No. L-H2659 Date SMD4052

Lift No. File No. GSM

Nature of Service SAMRAJ A

Technician / Engineer Deputed

Nature of Service / Items Replaced :

GOLD SERVICE CARRIED OUT FOR THE MONTH OF FEBRUARY - 2021

Items which requires Customer Attention:

Customer Remarks if any :

checked the Lift service on 26/2/21 on/off 1/2 hours it's found ok.

Office Use Only

Time Reported :

2:00

Left :

3:30

Technician / Engineer Signature :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED.

Head of the Department
Dept. of Electrical Engineering
Dr. T. Thimmaiah Institute of Technology
Oorgaum, K.G.F.-563 120.

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101
Website : www.johnsonliftsltd.com Ph : +91 - 44 - 26152003, 26152004, 26151722, 26152005

JOHNSON LIFTS PRIVATE LIMITED
NO. 40 5TH MAIN ROAD

TAX INVOICE



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

SERVICE REPORT

No. PPKA01201210671 Date 19-JAN-2021
L-H2659 SMD4052
Lift No. File No.
GSM

Customer: QR No For Lift : SERV/08/QR/02

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF

Nature of Service
SAMRAJ A
Technician / Engineer Deputed

Nature of Service / It KARNATAKA, 563120

GOLD SERVICE CARRIED OUT FOR THE MONTH OF JANUARY - 2021

Items which requires Customer Attention:

Customer Remarks if any :

checked the lift up/down I & D and found its ok-

Office Use Only

Time Reported :

9:00

Left :

11:30

Technician / Engineer Signature :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED.

Head of the Department
Dept. of Electrical Engineering

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101.
Website : www.johnsonliftsltd.com Ph : +91 - 44 - 26152003, 26152004, 26152005, 26152006

In T.Thimmaiah Institute of Technology,
Oorgaum, K.G.F. - 563 120.

TAX INVOICE

ORIGINAL FOR RECIPIENT

JOHNSON LIFTS PRIVATE LIMITED

No. 40 5th Main Road
K.S.S.I.D. INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR,

BANGALORE 560010

Phone : 080-23402000

State Code : 29 State : KARNATAKA

GSTIN No : 29AAACJ0838Q1Z2

PAN : AAACJ0838Q

E-Mail : info@johnsonliftsind.com

Web : www.johnsonliftsind.com

Details Of Customer (Bill To)		Place of Supply / Delivery		Invoice Details		
DR.T.THIM M AIAH INSTITUTE OF TECHNOLOGY OORGAUM POST K.G.F. KARNATAKA PIN: 563120 CONT.PERSON:THILAK KUMAR / 8762494984 GSTIN No. UNREGISTERED State Code: 29 State: KARNATAKA		DR.T.THIM M AIAH INSTITUTE OF TECHNOLOGY OORGAUM POST K.G.F. KARNATAKA, PIN: 563120 GSTIN No. UNREGISTERED State Code: 29 State: KARNATAKA		GST Invoice No : KA01042004591 Date : 22-DEC-2020 SM No. : SM D4052 Branch Code : KA01 Cust. Code : C41319 Ref No : KA01INSE201204902 Category : AM C- GSM Tax Payable under Reverse charge : NO		
Cust. WO/PO : Dt						
S.No	Description	HSN/SAC	Qty	Basic value	SGST	CGST
1	Towards the Charges for Servicing and Maintenance of the following Lift(s) as detailed below.	998718	1	62700.00	9%	5643.00
Sl	Cont.No Job No. Typ Cont Basic Value Inv. Basic Value					
1	706923 LH2659 GSM 62700 62700 FINAL					
	Total			62700		5643.00
				62700.00	5643.00	5643.00
				Total Invoice Value		73986.00
CP : 01/12/2020-30/11/2021 IP : Amount in words: Indian Rupees SEVENTY THREE THOUSAND NINE HUNDRED EIGHTY SIX ONLY						
1. Interest @ 18% per annum will be charged on all invoices not paid within 30 days from the date of invoice. 2. All Payments are to be made in favour of "JOHNSON LIFTS PRIVATE LIMITED" by Crossed Account. 3. Cash Payment Will Not be Accepted. 4. This is a computer generated Invoice. No manual signature required.				For Johnson Lifts Private Limited M PADMA NABAN Authorized Signatory		
Address of Principal place of Business : No 40 5th Main Road K.S.S.I.D. Industrial Estate, 6th Block Rajaji Nagar, Bengaluru 560010						
Bank details : KOTAK MAHINDRA BANK LTD., ANNA NAGAR BRANCH IFSC KKBK0008488 A/C NO 425011008336						

Annual Maintenance Contract

Gold



CLIENT

SERV / 08 / QR / 05

SIGNED ON BEHALF OF THE CUSTOMER

TAN No:	
GST No:	
V3F:	
MOD:	

Ref. No: SMD 4052

Date: 12-NOV-2020

Lift No.: L-H2659

Name & Address of Client: DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
K.G.F.
KARNATAKA
563120

Installation Address: OORGAUM POST
KGF
KARNATAKA, 563120

Contract Amount (Basic) 62700/- Per Lift
SGST 9% + CGST 9% 11286/-

Total Contract Amount 73986/- Per Lift

Period of Contract: From 01/12/2020 To 30/11/2021

CUSTOMER	JOHNSON LIFTS PRIVATE LIMITED
Name :	Service Sales Exe Name :
Contact Number : 9880206257	Contact Number : 9279859490
Email ID :	Signature :
Signature (Authorised Signatory) : <i>[Signature]</i>	Date : 23/12/2020
Designation With Seal : <i>[Seal]</i> Dr. H. G. Shenoy Head of the Department Stores/Purchase Golden Valley Education Trust Kolar Gold Fields - 563 120	Approved By : Signature (Authorised Signatory) : Name & Designation :

"NO CASH TRANSACTION ALLOWED"

Payment Should be made only by Cheques / Drafts in favour of Johnson Lifts Private Limited or Electronic Fund Transfer. CONTRACT IS DEEMED TO HAVE BEEN ENTERED ON SIGNING THE CONTRACT AND PAYMENT RECEIVED.

Note : Any taxes, duties, levies imposed by the Central / State Government during the contractual period shall be claimed extra and shall be payable by you on demand.

Our PAN No: AAACJ0838Q CIN NO : U27209TN1981PTC008718 Our GST No. 29AAACJ0838Q122

Branch Office : JOHNSON LIFTS PRIVATE LIMITED

NO. 40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK RAJAJI NAGAR, BANGALORE - 560010 Phone No: 080 - 23201400/ 01/ 02/ 03

AUGUST 2019

ted

4

ESUE



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

SERV/07/QR/04

Customer QR.No For Lift :SERV/08/QR/02

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST

KGF
KARNATAKA, 563120

GOLD SERVICE CARRIED OUT FOR THE MONTH OF DECEMBER - 2020

Items which requires Customer Attention:

Customer Remarks if any:

check the lift up/down tested it's found ok.
inside main cleaning

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED.

Head of the Department
Customer's Signature

Electrical Engineering

Dr. T. Thimmaiah Institute of Technology,
Oorgaum, K.G.F.-563 120.

Head Office No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 104
Website : www.johnsonlifts.com Ph : 26152003, 26152004, 26152005, 26152006

Johnson LIFTS & ESCALATORS		Johnson Lifts Private Limited		SERVICE REQUEST	
NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/ 02/ 03		PPKA01201108534		05-N	
Customer : DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY OORGAUM POST KGF KARNATAKA, 563120		No. L-H2659		Date 24 SMD4052	
Nature of Service / Items Replaced : GOLD SERVICE CARRIED OUT FOR THE MONTH OF NOVEMBER - 2020		Lift No.		File No. GSM	
Items which requires Customer Attention:		Nature of Service SAMRAJ A		Mechanic Deputed	
Customer Remarks if any : checked the lift up/down its found ok.		Time Reported :		CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT DOOR IS FULLY CLOSED	
Office Use Only		Dr. H/G. Shenoy Head of the Department Stores/Purchase		Golden Valley Education Trust Kolar Gold Fields - 563 120	

Head Office No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101, Grams : LIFTS Fax : 91-44-26151614
Website : www.johnsonlifts.com Ph : 26152003, 26152004, 26152005, 26152006



Johnson Lifts Private Limited

SERVICE REPORT

PPKA01201009548

05-OCT-2020

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/

SERV/07/QR/04

02/ 03

Customer: QR.No For Lift :SERV/08/QR/02

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF

Nature of Service KARNATAKA, 563120

No. L-H2659 Date SMD4052

Lift No. File No. GSM

Nature of Service SAMRAJ A

Mechanic Deputed

GOLD SERVICE CARRIED OUT FOR THE MONTH OF OCTOBER - 2020

Items which requires Customer Attention:

Customer Remarks if any :

checked the lift up/down tested it's found ok.

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED.

Customer's Signature

Head of the Department

Dept. of Electrical Engineering

Dr. T. Thimmaiah Institute of Technology
Oorgaum, K.G.F.-563 120.

Head Office No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006



Johnson Lifts Private Limited

SERVICE REPORT

PPKA01200905019

05-SEP-2020

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

SERV/07/QR/04

QR.No For Lift :SERV/08/QR/02

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Items Replaced :

GOLD SERVICE CARRIED OUT FOR THE MONTH OF SEPTEMBER - 2020

Items which requires Customer Attention :

Customer Remarks if any :

checked the lift up/down its found ok after service

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Dr. T. Thimmiah Institute of Technology

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101

Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology

Dr. T. Thimmiah Institute of Technology



Johnson Lifts Private Limited

SERVICE REPORT

No. PPKA01200806633 Date 06-AUG-2020

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

Lift No. L-H2659

File No. SMD4052

GSM

SERV/07/QR/04

Customer :

QR.No For Lift :SERV/08/QR/02

Nature of Service

Mechanic Deputed

SHIVA SHANKAR V

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST

KGF

Nature of Service / Items Replaced :

KARNATAKA, 563120

GOLD SERVICE CARRIED OUT FOR THE MONTH OF AUGUST - 2020

Items which requires Customer Attention :

Customer Remarks if any :

checked & fixed lift & run all found ok.

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Head Office
Customer's Signature
Dept. of Electrical Engineering

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101.

Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

Dr. T. Thimmaiah Institute of Technology,
Oorgaam, K.G.F.-563 120.



Johnson Lifts Private Limited

SERVICE REPORT

No. PPKA01200710890 Date 24-JUL-2020

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

SERV/07/QR/04

Lift No. L-H2659

File No. SMD4052

Customer:

QR.No For Lift :SERV/08/QR/02

Nature of Service

GSM

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST

SHIVA SHANKAR V

KGF

Mechanic Deputed

Nature of Service / Items Replaced:

KARNATAKA, 563120

GOLD SERVICE CARRIED OUT FOR THE MONTH OF JULY - 2020

Items which requires Customer Attention :

Customer Remarks if any :

checked the lift its ok. I have I dip taken its found ok.

Office Use Only

Time Reported :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Dr. H.G. Shenoy
Head of the Department
Stores/Purchase

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006
Golden Valley Education Trust
Kolar Gold Fields - 563 120

Registered & Corporate Office : No.1 East Main Road, Annanagar Western Extension, Chennai 600 101, CIN No.U27209TN



Johnson Lifts Private Limited

SERVICE REPORT

No. PPKA01200607603 Date 19-JUN-2020

Lift No. L-H2659 File No. SMD4052

Nature of Service GSM

Mechanic Deputed SAMRAJ A

SERV/07/QR/04

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/

Customer : 02/ 03

QR.No For Lift :SERV/08/QR/02

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST

Nature of Service / Items KGF
KARNATAKA, 563120

Items which requires Customer's Signature GOLD SERVICE CARRIED OUT FOR THE MONTH OF JUNE - 2020

[Signature]
15/6/2020
Dr. H.G. Shenoy
Head of the Department
Stores/Purchase
Golden Valley Education Trust
Kolar Gold Fields - 563 1.

Customer Remarks if any :
checked the lift h - H 2659. Mail slip g/f to E, 2nd level it's
found ok. (After service) 15/6/20

Office Use Only

Time Reported : Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Customer's Signature

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

Oorgaum, K.G.F.-563 120.

Johnson Lifts Private Limited

Johnson Lifts Private Limited

BREAK DOWN REPORT

SERV/07/QR/02

DR. T THIMMAIAH INSTITUTE

Location / Address

B/D Report No. 41260

Lift No. L/H 2659

Date : 11/05/2020

TYPE OF B/D

- 01 Lift not working
- 02 Lift working with problems
- 03 Repeated Break down

AREA OF B/D

- 01 Doors / Locks
- 02 M/C Room equipment
- 03 Controller : Relays wiring
- 04 Controller : PCB's
- 05 Trailing Cable / Shaft wiring
- 06 OSG / Safety Gear / Safety CKT's
- 07 Incoming power supply

- 08 Others
- 09 Incoming Main Switch / Overload trip
- 10 User Attention

RECTIFICATION

- 01 Rectified - working
- 02 Shut down for want of material
- 03 OK on call
- 04 Attention needed during servicing

Customer Reported on (Date & Time)
Team arrival time at site
Lift put back in operation at

Technician / Engineer
Signature

SAMRAJ. A

REMARKS / DETAILS

MONTHLY SERVICE DONE
NOW LIFT IS WORKING.

(MONTH OF SERVICE MAY)

Checked the lift -
Low voltage / One phase failure
Unbalance voltage / Phase link/
Phase Reverse

01/05/20
-20

Parts replaced : —

11/05/2020
10:30
11:40

Dr. H.G. Shenoy

Head of the Department

Stores/Purchase

Golden Valley Education Trust.

Kolar Gold Fields - 563 120

Customer Signature

11/05/2020

Kolar Gold Fields - 563 120



Johnson Lifts Private Limited

SERVICE REPORT

PPKA01200208078 29-F

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

L-H2659

SERV/07/QR/04

Customer QR.No For Lift :SERV/08/QR/02

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF

Nature of Service

SAMRAJ A

Mechanic Deputed

Nature of Service / Items KARNATAKA, 563120

GOLD SERVICE CARRIED OUT FOR THE MONTH OF FEBRUARY - 2020

Items which requires Customer Attention :

Customer Remarks if any :

check the lift L H 2659 up/down its found ok.

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Dr. H. G. Shenoy

Head of the Department

Stores/Purchase

Golden Valley Education Trust

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grama : LIFTS Fax : 9843 2615014
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006



Johnson Lifts Private Limited

SERVICE REPORT

No. PPKA01200111680 Date 29/01/20

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

Lift No. L-H2659

File No. S

GS

SERV/07/QR/04

Customer :

QR.No For Lift :SERV/08/QR/02

Nature of Service

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF

Mechanic Deputed

SAMRAJ A

Nature of Service / Items Replaced :

KARNATAKA, 563120

GOLD SERVICE CARRIED OUT FOR THE MONTH OF JANUARY - 2020

Items which requires Customer Attention :

Customer Remarks if any :

LH-2659 Lift Rail & Lip checked up/down it's found ok.

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Dr. H.G. Shenoy

Head of the Department

Stores/Purchase

Golden Valley Education Trust

Kolar Gold Fields - 563 120

Oorgaum, K.G.F.-563 120

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : Lifts Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006



Johnson Lifts Private Limited

SERVICE REPORT

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

No. FPKA01191207594 Date 21-DEC-2019

Lift No. L-H2659

File No. SMD4052

GSM

SERV/07/QR/04

Customer : QR.No For Lift : SERV/08/QR/02

DR. T. THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF

Nature of Service

SAMRAJ A

Mechanic Deputed

Nature of Service / Items KARNATAKA, 563120

GOLD SERVICE CARRIED OUT FOR THE MONTH OF DECEMBER - 2019

Items which requires Customer Attention :

Customer Remarks if any :

03 Nos R/L LED 3W light & Door clip 1 no R/L checked it's found ok.

Office Use Only

REMINDER - I SERVICE CONTRACT EXPIRED ON 30/11/2019

Time Reported :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED.

Customer's Signature

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006



Johnson Lifts Private Limited

SERVICE REPORT

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

No. PPKA01191109278 Date 20-NOV-2019

Lift No. L-H2659

File No. SMD4052

GSM

Nature of Service

SAMRAJ A

Mechanic Deputed

SERV/07/QR/04

Customer QR.No For Lift :SERV/08/QR/02

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF

Nature of Service / Items KARNATAKA, 563120

GOLD SERVICE CARRIED OUT FOR THE MONTH OF NOVEMBER - 2019

Items which requires Customer Attention :

Customer Remarks if any :

LIFT checked up/ down - it's found ok. (Lamp disconnected for Drive.)

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Head of the Department

Dept. of Electrical Engineering

Dr. T. Thimmaiah Institute of Technology,
Oorgaum, K.G.F.-563 120.

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Group : LIFTS Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006



Johnson Lifts Private Limited

SERVICE REPORT

PPKA01190811171

24-AUG-2019

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

No.	Date
L-H2659	SMD4052
Lift No.	File No.
	GSM

SERV/07/QR/04

Customer: QR.No For Lift :SERV/08/QR/02

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service
SAMRAJ A

Mechanic Deputed

Nature of Service / Items Replaced :

GOLD SERVICE CARRIED OUT FOR THE MONTH OF AUGUST - 2019

Items which requires Customer Attention :

Customer Remarks if any :

checked the lift 1st / 2nd / 3rd Floor is ok. *[Signature]*

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

[Signature] / HOD, EEE
Head of the Department

Dept. of Electrical Engineering

Dr. T. Thimmaiah Institute of Technology,
Oorgaum, K.C.F.-563 120.

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101.
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

9% Tax P Categ Ref No Just C Branch M No ate ST lin



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

PPKAD1190911395 24 SEP 2019

No. L-H2659 Date SMD40

Lift No. File GSM

Nature of Service SAMRAJ A

Mechanic Deputed

QR No For Lift :SERV/08/QR/02

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Items Replaced :

GOLD SERVICE CARRIED OUT FOR THE MONTH OF SEPTEMBER - 2019

Items which requires Customer Attention :

Water is leakage in Machine room to conditop in
Hence Civil work to be carried out in future.

Customer Remarks if any :

checked the lift up/down its ok.

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

DE. H. S. Shenoy

Head of the Department

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS, Fax : 080 23201401

Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

Stores/Purchase
Golden Valley Education Trust

Kolar Gold Fields - 563 1

PRIVATE LIMITED
ROAD
INDUSTRIAL ESTATE, 6TH BLOCK

TAX INVOICE

Johnson
LIFTS & ESCALATORS

DUPLICATE FOR TRANSPORTER

BANGALORE 560010
Phone: 080-23402000

State Code: 29 State: KARNATAKA

GSTIN No: 29AAACJ0838Q122

PAN: AAACJ0838Q

E-Mail: info@johnsonlifts.com

Web: www.johnsonlifts.com

Details Of Customer (Bill To)

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
K.G.F.
KARNATAKA
PIN: 563120

CONT.PERSON:H G SHENOY / 9880206257

GSTIN No. UNREGISTERED

State Code: 29 State: KARNATAKA

Cust. WO/PO: Dt

Place of Supply / Delivery

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA,
PIN: 563120

GSTIN No. UNREGISTERED

State Code: 29 State: KARNATAKA

Invoice Details

GST Invoice No: KA01041901554
Date: 26-JUN-2019
SM No.: SMD4052
Branch Code: KA01
Cust. Code: C41319
Ref No: KA01IN5ER190601616
Category: AMC - GSM

Tax Payable under Reverse charge: NO

S.No	Description	HSN/SAC	Qty	Value	SGST	CGST
1	Towards the Charges for Servicing and Maintenance of the following Lift(s) as detailed below.	998718	1	50000.00	9%	4500.00
						9%
						4500.00
Sl.	Cont.No	Job No.	Typ	Cont Basic Value	Inv. Basic Value	
1	535470	L-H2659	GSM	50000	50000 FINAL	
			Total	50000		

*Note: Earlier Bill sent on 5.7.2019
Reg: 1654/2054
Bill passed for regularisation.*

Dr. H.G. Shenoy
Head of the Department
Stores/Purchase
Golden Valley Education Trust
Kolar Gold Fields - 563 120

50000.00 4500.00 4500.00

Total Invoice Value 59000.00

CP: 01/12/2018-30/11/2019 IP:-

Amount in words: Indian Rupees FIFTY NINE THOUSAND ONLY

- Interest @ 18% per annum will be charged on all invoices not paid within 30 days from the date of invoice.
- All Payments are to be made in favour of "JOHNSON LIFTS PRIVATE LIMITED" by Crossed Account Payee Cheque / Draft, Subject to Realization.
- Cash Payment Will Not be Accepted.
- This is a computer generated Invoice. No manual signature required.

For Johnson Lifts Private Limited

M
PADMA
NABAN

Authorised Signatory

Address of Principal place of Business: No.40 5th Main Road K.S.S.I.D.C Industrial Estate, 6th Block Rajaji Nagar, Bengaluru 560010

E. & O.E.

Annual Maintenance Contract

Gold

SERV / 08 / QR / 05

Johnson

Over fifty years of taking you higher
Date: 20-2-2019

SIGNED ON BEHALF OF THE CUSTOMER

Ref. No:

SMD4052

Date: 20-FEB-2019

Lift No./s:

L-H2659

Name & Address of Client:

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
K.G.F.
KARNATAKA
563120

Installation Address:

OORGAUM POST
KGF
KARNATAKA, 563120

Contract Amount (Basic)

50000/-Per Lift

SGST 9% + CGST 9%

9000/-

Total Contract Amount

59000/- Per Lift

Period of Contract:

From 01/12/2018 To 30/11/2019

CUSTOMER	JOHNSON LIFTS PRIVATE LIMITED
Name : <u>Dr. H.G. Shenoy</u>	Service Sales Exe Name : <u>Shanthappa</u>
Contact Number : <u>9880206257</u>	Contact Number : <u>9379859490</u>
Email ID : <u>Viceprincipal@Dr.TTIT.edu.in</u>	Signature : <u>[Signature]</u> Date : <u>27/05/19</u>
Signature (Authorised Signatory): <u>[Signature]</u>	Approved By:
Designation With Seal: <u>Dr. H.G. Shenoy</u> Head of the Department Stores/Purchase Golden Valley Education Trust Kolar Gold Fields - 563120	Signature (Authorised Signatory): <u>[Signature]</u> Name & Designation: _____

Payment Should be made only by Cheques / Drafts in favour of Johnson Lifts Private Limited or Electronic Fund Transfer.
CONTRACT IS DEEMED TO HAVE BEEN ENTERED ON SIGNING THE CONTRACT AND PAYMENT RECEIVED.

Note : Any taxes, duties, levies imposed by the Central / State Government during the contractual period shall be claimed extra and shall be payable by you on demand.

Our PAN No: AACJ0838Q CIN NO : U27209TN1981PTC008718 Our GST No. 29AACJ0838Q1Z2

Branch Office : JOHNSON LIFTS PRIVATE LIMITED

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK RAJAJI NAGAR, BANGALORE-560010 Phone No:080-23201400/ 01/ 02/ 03

JANUARY 2019

4

Registered & Corporate Office : No.1 East Main Road, Annanagar Western Extension, Chennai 600 101. CIN No.U27209TN1981PTC008718

Johnson Lifts Private Limited

SERV/07/QR/02

BREAK DOWN REPORT

Location / Address

B/D Report No.

14034.

Lift No.

L-H 2659

Date : 26-06-19

REMARKS / DETAILS

TYPE OF B/D

- 01 Lift not working
- 02 ☒ Lift working with problems
- 03 ☐ Repeated Break down

AREA OF B/D

- 01 Doors / Locks
- 02 M/C Room equipment
- 03 Controller : Relays wiring
- 04 Controller : PCB's
- 05 Trailing Cable / Shaft wiring
- 06 OSG / Safety Gear / Safety CKT's
- 07 Incoming power supply

ADD NOT working
Battery replace
APD working

Low voltage / One phase failure
Unbalance voltage / Phase link/
Phase Reverse

- 08 Others
- 09 Incoming Main Switch / Overload trip
- 10 User Attention

RECTIFICATION

- 01 Rectified - working
- 02 ☒ Shut down for want of material
- 03 OK on call
- 04 Attention needed during servicing

Parts replaced :

Customer Reported on (Date & Time)
Team arrival time at site
Lift put back in operation at

Technician / Engineer
Signature

Customer Signature



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

SERV/07/QR/04

Customer

QR.No For Lift :SERV/08/QR/02

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF

Nature of Service / Item : KARNATAKA, 563120

GOLD SERVICE CARRIED OUT FOR THE MONTH OF JULY - 2019

Items which requires Customer Attention :

Customer Remarks if any :

checked the lift with power / without power Beslam it's ok
Fan not working

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Customer's Signature

Dr. H.G. Shenoy

Head of the Department
Stores/Purchase

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91 - 44 - 2615460
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

Golden Valley Education Trust
Kolar Gold Fields - 563 120

SERVICE REPORT

No PPKA01190708527 Date 24-JUL

Lift No. L-H2659

File No. SMD4052

GSM

Nature of Service

Mechanic Deputed

SAMRAJ A

CUSTOMER COPY

Annual Maintenance Contract

SERV / 08 / QR / 05

Johnson

Over fifty years of taking you higher!

SIGNED ON BEHALF OF THE CUSTOMER

Ref. No: SMD4052 Date: 20-FEB-2019
Lift No./s: L-H2659

Name & Address of Client: DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
K.G.F.
KARNATAKA
563120

Installation Address: OORGAUM POST
KGF
KARNATAKA, 563120

Contract Amount (Basic) 50000/-Per Lift
SGST 9% + CGST 9% 9000/-

Total Contract Amount 59000/- Per Lift

Period of Contract: From 01/12/2018 To 30/11/2019

CUSTOMER	JOHNSON LIFTS PRIVATE LIMITED
Name: <u>Dr. H.G. Shenoy</u>	Service Sales Exe Name: <u>Shankar</u>
Contact Number: <u>9880206257</u>	Contact Number: <u>9379859490</u>
Email ID: <u>Viceprincipal@Dr.TTIT.edu.in</u>	Signature: <u>[Signature]</u> Date: <u>27/02/19</u>
Signature (Authorised Signatory): <u>[Signature]</u>	Approved By: <u>[Signature]</u>
Designation With Seal: <u>Dr. H.G. Shenoy</u> Head of the Department Stores/Purchase Golden Valley Education Trust Kolar Gold Fields - 563120	Signature (Authorised Signatory): Name & Designation:

Payment Should be made only by Cheques / Drafts in favour of Johnson Lifts Private Limited or Electronic Fund Transfer.
CONTRACT IS DEEMED TO HAVE BEEN ENTERED ON SIGNING THE CONTRACT AND PAYMENT RECEIVED.

Note: Any taxes, duties, levies imposed by the Central / State Government during the contractual period shall be claimed extra and shall be payable by you on demand.

Our PAN No: AAACJ0838Q CIN NO : U27209TN1981PTC008718 Our GST No. 29AAACJ0838Q1Z2

Branch Office: JOHNSON LIFTS PRIVATE LIMITED

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK RAJAJI NAGAR, BANGALORE-560010 Phone No:080-23201400/ 011 021 03

Dr. T. Thimmaiah Institute of Technology
Oorgaum, K.G.F. - 563120

Annual Maintenance Contract

Gold

Johnson

Over fifty years of taking you higher!

Section 1.

Johnson Lifts shall:

1. Service the lift/s at regular intervals and as frequently as the company deems necessary based on the age, nature, type, location and condition of the elevator and we will take all reasonable care and maintain the equipment in safe and proper working condition.
2. Carry out the service work whenever possible on a day convenient to the customer other than Sundays, Holidays and during regular working hours. Additional costs incurred in carrying out work outside the normal working hours will be charged as extra for the overtime premium hours.
3. Be entitled to depute its authorized service personnel to attend all call backs during normal working hours free of charges.
4. Assume no responsibility for refinishing, repairing the following non-proprietary items of the lift equipment and we have not included for the same in this contract: Car enclosures, car flooring, hoist way enclosure, hoist way and car door, door and gate handles, door beading, door glasses, door frames, sills, push buttons, covers in landings and car electric incoming mains, main switch, EPABX Telephone intercom, all kind of TFT/LED/LCD displays, access control system, Complete Motor assembly, Gear assembly, Brake assembly, ARD (Automatic Rescue Device), OSG, Main Ropes, OSG Ropes, "V" sheave, Diverter Wheel, Main VVVF, Door VVVF, Breaking resistance, Encoder, MPCB, MCCB, Guide Shoe assembly, Safety Gear assembly, Door Motor, Door Drive, Door Arm, Door skate, Screen Sensor, Over load device, Inverter/UPS, Press & Speak, Travelling Cable, Shaft Harness assembly, Guide rail, Buffer & Buffer switch, Compensating Chain & Roller assembly, OSG tension weight assembly, Door dashpot, floor annunciator & speaker, BM, Group control panel, Hall lantern, arrival chime, fan and light fittings, mirror & all type of batteries.
5. Repair/overhaul the lift parts when in our judgment, the conditions warrant and the old parts will be removed and this will become our property.
6. Not depute its service personnel for any other work, which does not come under the purview of the contract. If it becomes necessary or whether required by statutory body or otherwise, the company shall charge you extra and it shall be payable in advance.
7. Replenish the Gear and Motor bearing with necessary Johnson lubricants whenever necessary and all parts of the lift will be checked, cleaned and lubricated to keep them, both mechanically and electrically in perfect working condition.
8. Carry out customary annual safety test to examine all safety devices according to the prescribed standard. The company will not be required to make any other tests. The company will not be required to install new attachments or to make replacements with parts of a different design to the elevator whether or not recommended or directed by Insurance Companies or by Government or Non-governmental authorities.
9. Not be liable for repairing or replacing any lift parts in the following circumstances:
 - (a) Which is in our opinion is damaged or broken due to accident or negligence or misuse or willfully damaged by the users or third party or due to reasons over which the company has no control.
 - (b) If the damage caused to the equipment due to failure to observe the operating instructions.
 - (c) If the defect occurred due to use of non-recommended spares supplied by third parties.
10. Be entitled to charge interest on delayed payment of service and maintenance charges under this Agreement at the rate of 18% per annum after the due date till realization. The Company shall also have the right without prejudice to other remedies to suspend the service and maintenance until such payments are paid in full with interest.
11. By notice in writing to the customer forthwith terminate this contract and / or not be liable for any loss and / or not obliged to make replacements and repairs free of charge, in any of the following circumstances:
 - (a) If the customer fails to pay the company the amount as and when due under this contract.
 - (b) Where the company is prevented for a continuous period of 3 months from performing its duties for any reason and for any circumstances beyond its control.



- (c) Where without the company's prior written consent, any work within the scope of this contract is carried out by anyone other than the company's authorized service personnel or Agents.
- (d) Where, after written notice to the customer about important work or compulsory replacement to be carried out, which are not within the scope of this contract, the customer refuses or fails to carry out the said work / replacements within a reasonable time.
- (e) Where misuse of equipment not prevented by the customer.
- (f) Where materials, components, parts or assemblies are no longer available due to obsolescence or if they are permanently taken out of production by the original supplier, when the supply and use of alternative replacement materials, components, parts or assemblies (as the case may be) shall be at the cost of the customer. In the event, the company considers themselves unable to supply any materials or parts for the purpose of this agreement, this agreement shall forthwith terminate without prejudice to the company's accrued rights and without any liability to the company for such termination.
- (g) Where damage or delay is caused due to strikes, lockouts, civil commotion, war, theft, floods, riots, explosion or act of God or cause beyond our control.
- (h) Where damage is caused to all or part of the elevator as a consequence of a faulty electrical system, Voltage fluctuations/surge due to internal wiring, short circuits, lightning, thunder, fire, water seepage, flooding etc. it is recommended that the client takes adequate protection from insurance or similar companies to cover the equipment for damages that can occur due to such cases. In such an event, the cost of repair or replacement shall be reimbursed to us without any conditions or limitations.
- (i) Where the legal and beneficial ownership of the building is changed.
- (j) If, in Company's opinion, the equipment is subjected to unreasonable use.
- (k) If the customer is declared as insolvent or a petition for winding up either voluntarily or otherwise is pending before any Tribunal, Court or competent authority.

Section 2

The customer shall :

1. Keep the machine room under lock and key to prevent pilferage and theft.
2. Keep the sills, machine room and pit clean.
3. Notify the company immediately of any malfunction whatsoever of the elevator and shall shut down the lift and display the shutdown status conspicuously until the arrival of the authorized representatives of the Company and completion of repairs.
4. Prevent misuse or vandalism of the elevator.
5. Ensure that two trained persons in the building are available for emergency rescue of trapped passengers.
6. Not allow any other persons, either his own or a third party to tamper with elevator or rectify any of the elevator components during the subsistence of this contract with the explicit understanding that any breach of this clause shall relieve the company of all further obligations under this contract.
7. Not be entitled to assign this contract or any benefit or interest herein to any other person or external agency, without the prior written consent of the company and at such costs as determined, agreed and executed.
8. Keep the machine room with adequate lighting, cooling, moisture control and ventilation as may be required by the Company for an effective operation of lift.
9. Provide the Company unrestricted ready access to all areas of the building in which the lifts are located.
10. Instruct all users of the lift to operate it in accordance with the Company's instructions at all times.
11. Ensure quality & recommended voltage as per the standard with proper earthing off the lift main. The Company will not guarantee the supply of electricity and no compensation shall be entitled for any damages occurred for due to failure, short circuit and electricity fluctuations etc.
12. Allow the Company's employees free and unhindered access to the Lifts, lobbies and machine rooms.

2



Section 3

General Terms:

1. If it becomes necessary to replace any components or parts of the lift on account of the reasons quoted under Clause No.9 (Section 1), such work shall be carried out after obtaining your consent and cost of the same will be to your account.
2. The company is not expected to assume liability for injury (other than to its employees) or damage to property resulting from or caused by the elevator during its operation.
3. In case of a reported breakdown being attended by the company which is found to be due to extraneous causes such as failure of power supply, improper closing of doors, unauthorized interference by strangers over which the company has no control, a service charge of Rs. 200/- shall be levied. The Customer will also promptly report details of unsatisfactory operation or irregular performance of the lift to the Company immediately upon notice of the same.
4. All the disputes and differences and claims if any arising out this contract shall be referred to an Arbitrator appointed by the company, and the same shall be governed by the provisions of the Arbitration and Conciliation Act, 1996. The arbitration shall be in English language. The arbitral award shall be final and binding on the Parties. For this purpose, the courts in Chennai alone shall have exclusive jurisdiction to entertain application if any arising out of the agreement.
5. During the period of servicing, the lift shall not be available for your use but the lift operator should be present till the servicing work is completed.
6. The service contract shall be for a minimum period of one year. However, the parties can opt to terminate this contract by providing two months written notice in advance to the other party.
7. In case of termination / cancellation of Contract, refund of payment if already received, will be made after deducting the charges proportionately towards services already rendered. Further, upon termination, all contractual and legal liabilities with regard to the service and maintenance of lift shall cease to exist with immediate effect and the Company will not be responsible for any incident on the lift from the date of termination.
8. The quotation is valid for a period of 30 days from the date of offer and thereafter Subject to our confirmation.
9. Upon notification by the customer of a breakdown or failure in the elevator, the company shall send as soon as may reasonably be possible during the company's normal working hours, a technician to carry out necessary repairs in order to restore the elevator to satisfactory working condition.
10. On termination of this contract, the company's obligations under this contract shall cease in its entirety.
11. This contract, all amendments hereto, and any issues or controversies arising here from or related hereto, shall be governed by and construed exclusively in accordance with the laws of India.
12. Notwithstanding any other provisions in this contract, in no event shall the Company be liable for any indirect or consequential loss or damage which may be suffered by the Customer or any other party in connection with the contract.
13. All intellectual property rights in the elevator including the software remain the property of Johnson Lifts at all times.
14. The call backs registered with the Company only will be attended to by our authorized service mechanics and these alone will be treated as call backs of the lift.
15. The payments under this contract shall always be done in Demand draft, Cheque or RTGS. **Cash payment will not be accepted at any cost.**

Note: Any taxes, duties, levies Imposed by the Central / State Government during the contractual period shall be claimed extra and shall be payable by you on demand.

As a token of your acceptance please sign and return to us the original and duplicate copies of the contracts together with the payment. We shall sign and return the original contract form for your records.

Head Office : No. 1, East Main Road, Anna Nagar Western Extn, Chennai – 600 101
Ph: 044-26152003/ 04/ 05/ 06 Fax: 26151614 E-mail: service_support@johnsonlifts.com
Website: www.johnsonlifts.com

When it comes to lift maintenance always think:
SAFETY BEFORE SAVINGS

3



Johnson Lifts Private Limited

SERVICE REPORT

PPKA01181157950

No.

L-H2659

Date 30

SMD4052

Lift No.

File No.

PSM

Nature of Service

ABILASH R

Mechanic Deputed

SERV/07/QR/04

QR No For Lift : SERV/08/QR/02

Customer :

DR. T. THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Items Replaced :

PLATINUM SERVICE CARRIED OUT FOR THE MONTH OF NOVEMBER - 2018

Items which requires Customer Attention :

Customer Remarks if any :

Office Use Only

Time Reported :

Left :

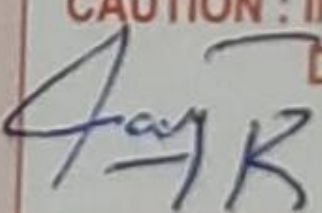
CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Customer's Signature

Sup (30/11/18)

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

Bengaluru Office 40, 5th Main Road, K.S.S.I.D.C. Industrial Estate, 6th Block, R
Phone : 23201400 (4 lines) Service : 23201400 (4 lines) Email :

Johnson 		Johnson Lifts Private Limited		SERVICE REPORT	
NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/ 02/ 03					
SERV: 07/QR/04 Customer: QR.No For Lift: SERV/08/QR/02		PPKA01190171497		09-01-2019	
DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY OORGAUM POST KGF KARNATAKA, 563120		No. L-H2659		Date SMD4052	
Nature of Service / Items Replaced : PLATINUM SERVICE CARRIED OUT FOR THE MONTH OF JANUARY - 2019		Lift No.		File No. PSM	
Items which requires Customer Attention :		Nature of Service ANTONY SAHAYA MANOJ			
Customer Remarks if any :		Mechanic Deputed			
Office Use Only REMINDER - II SERVICE CONTRACT EXPIRED ON 30/11/2018 PLEASE RENEW THE SERVICE CONTRACT TO AVOID DISCONTINUANCE OF SERVICE		Time Reported : Left : CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT DOOR IS FULLY CLOSED  Customer's Signature 30/11/19			
Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151614 Website : www.johnsonliftsLtd.com Ph : 26152003, 26152004, 26152005, 26152006					



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

SERVICE REPORT

PPKA01181053423

No.

L-H2659

Date 26

SMD4052

Lift No.

File No.

PSM

Nature of Service

ABILASH R

Mechanic Deputed

SERV/07/QR/04

QR No For Lift : SERV/08/QR/02

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Items Replaced :

PLATINUM SERVICE CARRIED OUT FOR THE MONTH OF OCTOBER - 2018

Items which requires Customer Attention :

H-type ARD Version I Charger board - Ino to be replaced
Spike board with Connecting Pin - Ino

Customer Remarks if any :

ARD charge board to be R/P so Lift make off

Office Use Only

ARD charge board R/P on 26/10/18 Done by [Signature]

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Head of the Department

Dept. of Electrical Engineering

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101, Grams

Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

T. Thimmaiah Institute of Technology
Oorgaum, K.G.F.-563 120.



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

SERVICE REPORT
PPKA01180948783 14-35

No.	Date
L-H2659	SMD4052
Lift No.	File No.
	PSM
Nature of Service	
ABILASH R	
Mechanic Deputed	

SERV/08/QR/02
QR.No For Lift :SERV/08/QR/02

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Items Replaced :

PLATINUM SERVICE CARRIED OUT FOR THE MONTH OF SEPTEMBER - 2018

Items which requires Customer Attention :

Voltage is high 452 volt

Customer Remarks if any :

check the lift 2nd / 1st / G/Floor tested it's ok.

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Customer Signature

VICE PRINCIPAL

5/10/18

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101, Grams : LIFTS Fax : 01-44-26151614
Website : www.johnsonlifts.com Ph : 26152003, 26152004, 26152005
Dr.T.Thimmaiah Institute of Technology
Oorgaum, K.G.F - 563 120.



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

PPKA01180715343

SERVICE RECEIPT

No. L-H2659 Date SMD4052

Lift No. PSM

QR No For Lift :SERV/08/QR/02

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service ABILASH R

Mechanic Deputed

Nature of Service / Items Replaced :

PLATINUM SERVICE CARRIED OUT FOR THE MONTH OF JULY - 2018

Items which requires Customer Attention :

SHAFF? Found it good - LED Bulb 5 Mo AP

Customer Remarks if any :

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Customer Signature

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

SERVICE REPORT
F. KA01180841589 18-AUG-2018

No.	Date
L-H2659	SMD4052
Lift No.	File No.
	PSM

QR No For Lift :SERV/08/QR/02

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service
ABILASH R

Mechanic Deputed

Nature of Service / Items Replaced :

PLATINUM SERVICE CARRIED OUT FOR THE MONTH OF AUGUST - 2018

Items which requires Customer Attention :

SHAFT Replace 8 Watts LED Bulb - 1 No
[Signature]

Customer Remarks if any :

Working Good Cheen.

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

[Signature]
Customer's Signature

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006
Dr. T. Thimmaiah Institute of Technology
Oorgaum, K.G.F.-563 120.



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

PPH A01130628354

No. L-H2659 Date SMD4052

Lift No. File No. PSM

Nature of Service ABILASH R

Mechanic Deputed

QR No For Lift :SERV/08/QR/02

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Items Replaced :

PLATINUM SERVICE CARRIED OUT FOR THE MONTH OF JUNE - 2018

Items which requires Customer Attention :

Customer Remarks if any :

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Customer's Signature

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

& Regd. Office 1, East Main Road, Anna Nagar Western Extension, Chennai 600101
26152200 Email info@johnsonliftsltd.com Website www.johnsonliftsltd.com
CIN No.: U27209TN1981PTC008718



Over fifty years of taking you higher!

Date : 30/05/2018

Lift No: L-H2659

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
K.G.F.
KARNATAKA

Pincode - 563120

Dear Sir/Madam,

Sub : Final license for 1 No(s). JOHNSON 10 Persons (680 Kgs) NEXTRA Lift(s) for your building
at
OORGAUM POST
KGF
KARNATAKA,

Dear Sir ,

Please find enclosed original license **47743 / 2018 - 2019 DATED 02.05.2018** issued by the Chief Electrical Inspector to Govt , Govt. of Karnataka, Bangalore, for the above lift.

1. File this Original document along with your other building records.
2. Frame a copy of this license & Display it in the Machine Room .

Kindly acknowledge the receipt .

Thanking you,

Yours faithfully,

for Johnson Lifts Private Limited

Authorised Signatory

Johnson Lifts Pvt Ltd

Bengaluru Office 40, 5th Main Road, K.S.S.I.D.C. Industrial Estate, 6th Block, Rajaji Nagar, Bangalore - 560010
Phone 23402000 (4 lines), Service - 23201400 (4 lines) Email bangalore@johnsonliftsltd.com

ಲಿಫ್ಟ್ ಚಾಲನ ಪರವಾನಗಿ ನವೀಕರಣ
(ನಿಯಮ 5ರ ಉಪನಿಯಮ 3ನ್ನು ನೋಡುವುದು)

ಚಾಲನಾ ಪರವಾನಗಿ ನವೀಕರಣ			ಚಾಲನಾ ಪರವಾನಗಿ ನವೀಕರಣ ಶುಲ್ಕದ ವಿವರ			ಮುಖ್ಯ ವಿದ್ಯುತ್ ಪರಿವೀಕ್ಷಕರ ಹಾಗೂ ಲಿಫ್ಟ್ ಗಳ, ಎಸ್ಕಲೇಟರ್ ಗಳ ಮತ್ತು ಪ್ಯಾಸೆಂಜರ್ ಕನ್ವೇಯರ್ ಗಳ ಮುಖ್ಯ ತಪಾಸಣಾಧಿಕಾರಿ ರವರ ಸಹಿ
ಕ್ರ.ಸಂ	ರಿಂದ	ರವರೆಗೆ	ಶುಲ್ಕ	ಚಲನ್/ರಶೀದಿ ಸಂಖ್ಯೆ	ದಿನಾಂಕ	

ಇವರಿಗೆ The Principal, Dr. T. Thimmaiah Institute of Technology, Oorgaum, K.G.F, -563120

ಪ್ರತಿಯನ್ನು

1. ಆವರ ಮುಖ್ಯ ವಿದ್ಯುತ್ ಪರಿವೀಕ್ಷಕರು , ಬೆಂಗಳೂರು ಉತ್ತರ
2. ಉಪ ಮುಖ್ಯ ವಿದ್ಯುತ್ ಪರಿವೀಕ್ಷಕರು , ಕೋಲಾರ
3. ವಿದ್ಯುತ್ ಪರಿವೀಕ್ಷಕರು , ಕೋಲಾರ
4. ಉಪ ವಿದ್ಯುತ್ ಪರಿವೀಕ್ಷಕರು , ಕೋಲಾರ
5. ಜಾನ್ಸನ್ ಲಿಫ್ಟ್ ಪ್ರೈವೇಟ್ ಲಿ. ಕಂಪನಿಗೆ

ಸೂಚನೆ

- ಅ) ಈ ಲಿಫ್ಟ್ ಗಳನ್ನು ಕರ್ನಾಟಕ ಲಿಫ್ಟ್ ಗಳ, ಎಸ್ಕಲೇಟರ್ ಗಳ ಮತ್ತು ಪ್ಯಾಸೆಂಜರ್ ಕನ್ವೇಯರ್ ಗಳ ಆಧಿನಿಯಮ 2012 ಹಾಗೂ ಅದರಡಿಯಲ್ಲಿ ರಚಿಸಿರುವ ಕರ್ನಾಟಕ ಲಿಫ್ಟ್ ಗಳ, ಎಸ್ಕಲೇಟರ್ ಗಳ ಮತ್ತು ಪ್ಯಾಸೆಂಜರ್ ಕನ್ವೇಯರ್ ಗಳ ನಿಯಮಗಳು 2015 ರ ನಿಯಮಗಳ ಅನುಸಾರ ನಿರ್ವಹಿಸತಕ್ಕದ್ದು.
- ಆ) ನಿಯಮ 5ರ ಅನುಸಾರ ಈ ಲಿಫ್ಟ್ ಚಾಲನಾ ಪರವಾನಗಿಯನ್ನು ನವೀಕರಿಸಲು ಲಿಫ್ಟ್ ಮಾಲೀಕರು ಮಾನ್ಯತಾ ಅವಧಿ ಮುಗಿಯುವ 3 ತಿಂಗಳ ಮುಂಚಿತವಾಗಿ ನವೀಕರಣ ಶುಲ್ಕ ಪಾವತಿ ಮಾಡಿದ ಚಲನ್ ಸಹಿತ ಅರ್ಜಿಯನ್ನು ಸಂಬಂಧಪಟ್ಟ ಲಿಫ್ಟ್ ತಪಾಸಣಾಧಿಕಾರಿಗಳಿಗೆ ನೀಡತಕ್ಕದ್ದು.
- ಇ) ಲಿಫ್ಟ್ ಅಳವಡಿಸಲಾಗಿರುವ ಕಟ್ಟಡದ ಮಾಲೀಕರು ಕಟ್ಟಡದಲ್ಲಿ ವಾಸವಾಗಿಲ್ಲದಿದ್ದರೆ ಈ ಲಿಫ್ಟ್ ಚಾಲನಾ ಪರವಾನಗಿ ನೀಡಿದ ದಿನಾಂಕದ ಒಂದು ತಿಂಗಳ ಒಳಗಾಗಿ, ಕಟ್ಟಡವು ಇರುವ ಪಟ್ಟಣ ಅಥವಾ ಗ್ರಾಮದಲ್ಲಿ ವಾಸವಾಗಿರುವ ಒಬ್ಬ ಏಜೆಂಟ್ ರನ್ನು ನೇಮಕ ಮಾಡತಕ್ಕದ್ದು ಹಾಗೂ ಏಜೆಂಟ್ ನ ವಿವರಗಳನ್ನು ಪ್ರಾಧಿಕೃತ ಅಧಿಕಾರಿಗೆ ತಿಳಿಸತಕ್ಕದ್ದು. ನೇಮಕಗೊಂಡ ಏಜೆಂಟ್ ಕರ್ನಾಟಕ ಲಿಫ್ಟ್ ಗಳ, ಎಸ್ಕಲೇಟರ್ ಗಳ ಮತ್ತು ಪ್ಯಾಸೆಂಜರ್ ಕನ್ವೇಯರ್ ಗಳ ಆಧಿನಿಯಮ 2012 ಹಾಗೂ ಅದರಡಿಯಲ್ಲಿ ರಚಿಸಿರುವ ಕರ್ನಾಟಕ ಲಿಫ್ಟ್ ಗಳ, ಎಸ್ಕಲೇಟರ್ ಗಳ ಮತ್ತು ಪ್ಯಾಸೆಂಜರ್ ಕನ್ವೇಯರ್ ಗಳ ನಿಯಮಗಳು 2015 ರ ನಿಯಮಗಳನ್ನು ಪಾಲಿಸಲು ಬದ್ಧನಾಗಿರತಕ್ಕದ್ದು.
- ಈ) ಲಿಫ್ಟ್ ಮಾಲೀಕರು, ಲಿಫ್ಟ್ ಗಳ, ಎಸ್ಕಲೇಟರ್ ಗಳ, ಪ್ಯಾಸೆಂಜರ್ ಕನ್ವೇಯರ್ ಗಳ ಮುಖ್ಯ ತಪಾಸಣಾಧಿಕಾರಿಗಳಿಗೆ ನೋಂದಾಯಿತವಾಗಿರುವ ಲಿಫ್ಟ್ ತಯಾರಕರು/ನಿರ್ವಾಹಕರ ಜೊತೆ ಲಿಫ್ಟ್ ನಿರ್ವಹಣೆಗೆ ಒಪ್ಪಂದ ಮಾಡಿಕೊಳ್ಳತಕ್ಕದ್ದು.
- ಉ) ಲಿಫ್ಟ್ ಚಾಲನೆಗೊಳಿಸಲು ನೀಡಿರುವ ಪರವಾನಗಿಯ ಪ್ರತಿಯನ್ನು ಲಿಫ್ಟ್ ಯಂತ್ರದ ಕೊಠಡಿಯಲ್ಲಿ ಪ್ರದರ್ಶಿಸತಕ್ಕದ್ದು.
- ಊ) ಲಿಫ್ಟ್ ಕಾರ್ಯಚರಣೆ ವೇಳೆ ಪ್ರಾಣಾಂತಿಕ/ಪ್ರಾಣಾಂತಿಕವಲ್ಲದ ಲಿಫ್ಟ್ ಅಪಘಾತಗಳು ಸಂಭವಿಸಿದರೆ, ಕಟ್ಟಡದ ಮಾಲೀಕರು ಅಥವಾ ಆವರ ಏಜೆಂಟ್ ರವರು, ಅಪಘಾತದ ಬಗ್ಗೆ ಲಿಫ್ಟ್/ಎಸ್ಕಲೇಟರ್/ಪ್ಯಾಸೆಂಜರ್ ಕನ್ವೇಯರ್ ನ ಪ್ರಾಧಿಕೃತ ಅಧಿಕಾರಿಗೆ ಮತ್ತು ಪೊಲೀಸ್ ಆಯುಕ್ತರಿಗೆ ಹಾಗೂ ಜಿಲ್ಲಾ ದಂಡಾಧಿಕಾರಿಗಳಿಗೆ ನಿಗದಿತ ನಮೂನೆಯಲ್ಲಿ ಪೂರ್ಣ ವಿವರಗಳ ಸಹಿತ ಮಾಹಿತಿಯನ್ನು ನೀಡತಕ್ಕದ್ದು.
- ಋ) ಲಿಫ್ಟ್, ಎಸ್ಕಲೇಟರ್ ಗಳ ಮತ್ತು ಪ್ಯಾಸೆಂಜರ್ ಕನ್ವೇಯರ್ ಗಳ ಮುಖ್ಯ ತಪಾಸಣಾಧಿಕಾರಿಯ ಲಿಖಿತ ಪೂರ್ವ ಅನುಮತಿಯ ಹೊರತು ಲಿಫ್ಟ್ ಸ್ಥಾಪನೆಗೆ ಯಾವುದೇ ಸೇರ್ಪಡೆಗಳನ್ನು ಅಥವಾ ಬದಲಾವಣೆಗಳನ್ನು ಮಾಡತಕ್ಕದ್ದಲ್ಲ.
- ಎ) ಸೂಕ್ತ ತರಬೇತಿ ಹೊಂದಿದ ಲಿಫ್ಟ್ ಚಾಲಕರನ್ನು ನೇಮಿಸಿಕೊಳ್ಳತಕ್ಕದ್ದು.



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

SERVICE REPORT

No. PKA01180414906 Date 17-APR-2018
Lift No. L-H2659 File No. SMD400
PSM

SERV/07/QR/04
QR No For Lift : SERV/08/QR/02

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Items Replaced :

Nature of Service

ABILASH R

Mechanic Deputed

PLATINUM SERVICE CARRIED OUT FOR THE MONTH OF APRIL - 2018

Items which requires Customer Attention :

Customer Remarks if any :

Office Use Only

[Signature]
25/4/18

Dr. H.G. Shenoy

Head of the Department

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Gms : LIFTS Fax : 91-44-26151614
Website : www.johnsonlifts.com Ph : 26152003, 26152004, 26152005, 26152006

Golden Valley Education Trust

Kolar Gold Fields - 563 120

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Customer's Signature





Johnson Lifts Private Limited

SERVICE

KA01180523947

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

No.	Date
L-H2659	SMD4052
Lift No.	File No.
	PSM

Nature of Service
ABILASH R

Mechanic Deputed

QR.No For Lift :SERV/08/QR/02

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Items Replaced :

PLATINUM SERVICE CARRIED OUT FOR THE MONTH OF MAY - 2018

Items which requires Customer Attention :

Customer Remarks if any :

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Signature

Customer's Signature

Head of the Department

Dept of Electrical Engineering

Dr. T. Thimmaiah Institute of Technology,

Oorgaum, K.G.F.-563 120,

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

Grass : LIFT8 Fax : 91-44-26151614

Grass : LIFT8 Fax : 91-44-26151614

Grass : LIFT8 Fax : 91-44-26151614

Grass : LIFT8 Fax : 91-44-26151614

Grass : LIFT8 Fax : 91-44-26151614

Grass : LIFT8 Fax : 91-44-26151614

Grass : LIFT8 Fax : 91-44-26151614

Grass : LIFT8 Fax : 91-44-26151614

Grass : LIFT8 Fax : 91-44-26151614

Grass : LIFT8 Fax : 91-44-26151614

Grass : LIFT8 Fax : 91-44-26151614

Grass : LIFT8 Fax : 91-44-26151614

Grass : LIFT8 Fax : 91-44-26151614

Grass : LIFT8 Fax : 91-44-26151614

Grass : LIFT8 Fax : 91-44-26151614

Grass : LIFT8 Fax : 91-44-26151614

Grass : LIFT8 Fax : 91-44-26151614

Grass : LIFT8 Fax : 91-44-26151614

Grass : LIFT8 Fax : 91-44-26151614

Grass : LIFT8 Fax : 91-44-26151614

Grass : LIFT8 Fax : 91-44-26151614

Johnson  Johnson Lifts Private Limited		SERVICE REPORT	
NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/ 02/ 03		No. KA01180327888	Date 27-11-17
QR No For Lift : SERV/08/QR/02		Lift No. L-H2659	File No. SMD4052
Customer : DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY OORGAUM POST KGF KARNATAKA, 563120		Nature of Service ABILASH R Mechanic Deputed	
Nature of Service / Items Replaced : PLATINUM SERVICE CARRIED OUT FOR THE MONTH OF MARCH - 2018			
Items which requires Customer Attention :			
Customer Remarks if any :			
Office Use Only		Time Reported : Left :	
		CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT DOOR IS FULLY CLOSED	
		Head of the Department Dept. of Electrical Engineering Dr. T. Thimmiah Institute of Technology, Oorgaum, K.G.F.-563 120.	
Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Mains : LIFTS Fax : 91-44-26151014 Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006			



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

SERVICE REPORT

No. PPKA01180219342 Date 14 FEB
L-H2659 SMD4052
Lift No. File No.
PSM

Nature of Service ABILASH R
Mechanic Deputed

SERV/07/QR/04
QR No For Lift : SERV/08/QR/02
Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Items Replaced :

PLATINUM SERVICE CARRIED OUT FOR THE MONTH OF FEBRUARY - 2018

Items which requires Customer Attention :

CUSTOMER COPY

Customer Remarks if any :

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Lapaltes
Customer's Signature

Head of the Department

Dept. of Electrical Engineering

Dr. T. Thummaiah Institute of Technology
Oorgaum, K.G.F.-563 120.

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

Authorised Signatory
Enclosed above



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 2320 1400 (4
LINES)

SERV/07/QR/04

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Items Replaced :

PLATINUM SERVICE CARRIED OUT FOR THE MONTH OF DECEMBER - 2017

Items which requires Customer Attention :

Customer Remarks if any :

Office Use Only

REMINDER - I SERVICE CONTRACT EXPIRED ON 30/11/2017

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101
Website : www.johnsonlifts.com Ph : 26152003, 26152004, 26152005, 26152006

Head of the Department
Dept of Electrical Engineering
Dr. T. Thimmaiah Institute of Technology,
Oorgaum, K.G.P. Dist. Bellary

SERVICE REQUEST

PPKA01171296677

No.

L-H2659

Date

SMD405

Lift No.

File No.

PSM

Nature of Service

ABILASH R

Mechanic Deputed

Head of the Department
Dept of Electrical Engineering
Dr. T. Thimmaiah Institute of Technology,
Oorgaum, K.G.P. Dist. Bellary



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 23201400/ 01/
02/ 03

SERV/07/QR/04

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Items Replaced :

PLATINUM SERVICE CARRIED OUT FOR THE MONTH OF JANUARY - 2018

Items which requires Customer Attention :

Customer Remarks if any :

Office Use Only

REMINDER - II SERVICE CONTRACT EXPIRED ON 30/11/2017
PLEASE RENEW THE SERVICE CONTRACT TO AVOID
DISCONTINUANCE OF SERVICE

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Customer's Signature

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

SERVICE REPAIR

PPKA01180115119

No.

L-H2659

Date 18

SMD405

Lift No.

File No.

PSM

Nature of Service

ABILASH R

Mechanic Deputed

Dr. T. Thimmaiah Institute of Technology
CIN No.: U27209TN1981PTC008718

21st December 2017

Thimmaiah Institute of Technology
 Oorgaum post, kolar gold field (KGF) - 563120

Sub: Permission for erection of Lifts from the Lift Inspectorate for your Building @ Dr. T Thimmaiah Institute of Technology Oorgaum post, kolar gold field (KGF) - 563120

With reference to the above, we need to obtain permission from CEIG for erection of the lift delivered at your above site.
 We are enclosing the required forms, drawings etc., We request you to return these documents with relevant signatures as mentioned below.

Document Required	To be Signed By
Form A1 ✓	Owner with seal if Company
Form B1 ✓	Owner with seal if Company
Part 2 Form ✓	Electrical Contractor (Seal + Signature)
Lift General Arrangement Drawing (TRIPLICATE) ✓	Owner with seal if Company
Electrical Wiring Drawing (DUPLICATE)	Owner + Electrical Contractor (with seal)
Copy of Electrical Contractor's License 2 No's ✓	2 Copies of Xerox
Copy of Electrical Supervisor's permit 2 No's ✓	2 Copies of Xerox
Copy of Electricity Bill / Power Sanction Letter ✓	Any one

Document Required	To be Notorized
Copy of the Building Sanctioned Plan	Owner + Architect's Signature (with seal)
Architect's Plan	Xerox
Khata X	Xerox
Latest Tax Paid Receipt X	If it is a Partnership Company
Partnership Deed / Articles of Association	If it is a Joint Development Project
JDA & GPA	If the building exceeds 15M/25M in height
MS Building approval from DCEI / CEI	

As per lift Act, erection can commence only on obtaining permission for erection from CEIG
 Kindly return the documents immediately.

Thanking you,
 Yours Sincerely,
 For Johnson Lifts Pvt. Ltd.,

Authorised Signatory
 Encl: As above

T. B. K. / Thimmaiah Institute of Technology
 21/1/18

For further clarification call Ms. Priya - 9900493292
 Mr. Dinakaran - 9845058107

8884431634

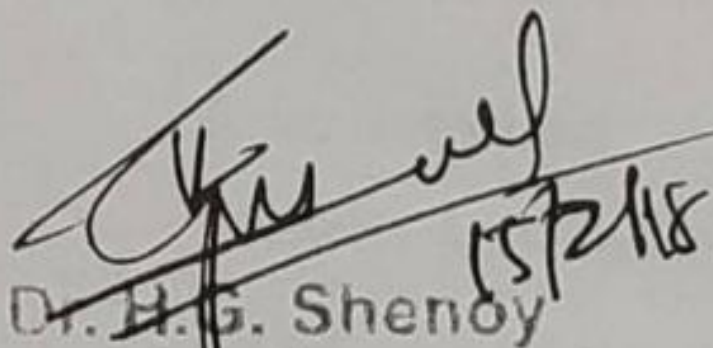
L-H0659.

Dr. S. Thimmaiah Institute of
Technology.

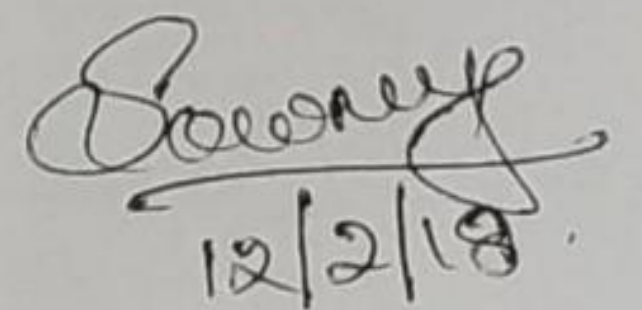
BGF

Licence amount Rs. 22,000/-
because ~~not~~ out of station BGF,
and full amount as to pay,
its already Handled over.

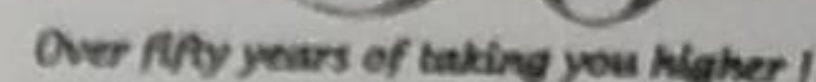
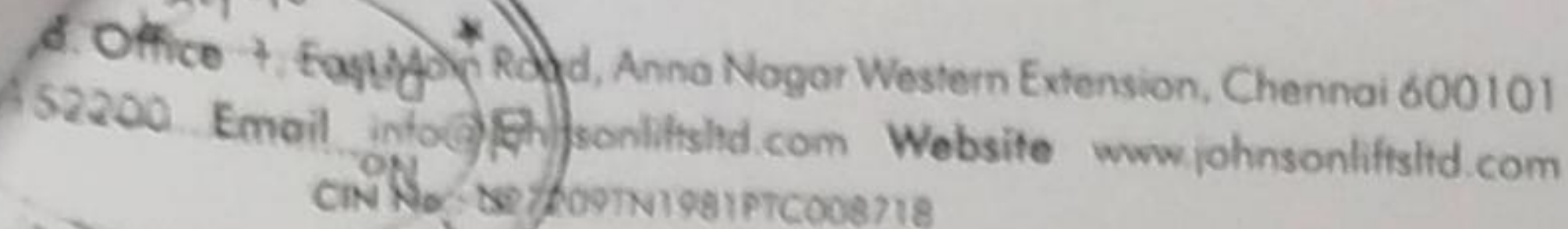
Please contact for Clarification
Mr. Dinakaran : 9845058107.


15/2/18

Dr. H.G. Shenoy
Head of the Department
Stores/Purchase
Golden Valley Education Trust
Kolar Gold Fields - 563 120


12/2/18

888003163



Thimmaiah Institute of Technology
Sargaam post, kolar gold field (KGF) - 563120

Sub: Permission for erection of Lifts from the Lift Inspectorate for your Building @ Dr. T Thimmaiah Institute of Technology Dargam post, kolar gold field (KGF) - 563120

With reference to the above, we need to obtain permission from CEIG for erection of the lift delivered at your above site.

We are enclosing the required forms, drawings etc., We request you to return these documents with relevant signatures as mentioned below.

Copy of the Building Sanctioned Plan ✓	To be Notorized
Architect's Plan	Owner + Architect's Signature (with seal)
Khata	Xerox
Latest Tax Paid Receipt	Xerox
Partnership Deed / Articles of Association	If it is a Partnership Company
JDA & GPA	If it is a Joint Development Project
MS Building approval from DCEI / CEI	If the building exceeds 15M/25M in height

As per lift Act, erection can commence

As per lift Act, erection can commence only on obtaining permission for erection from CEIG

Kindly return the documents immediately.

Thanking you,
Yours Sincerely,
For Johnson Lifts Pvt. Ltd.

Authorised Signatory
Encl/As above

For further clarification call Ms. Priya – 9900493292
Mr. Dinakaran – 9845058107

Bangalore Office 40, 5th Main Road, K.S.S.I.D.C. Industrial Estate, 6th Block, Rajaji Nagar, Bangalore - 560010
Phone 23402000 (4 lines), Service - 23201400 (4 lines) Email bangalore@johnsonlifts.com

Johnson Lifts Pvt Ltd

Scanned by TapScanner

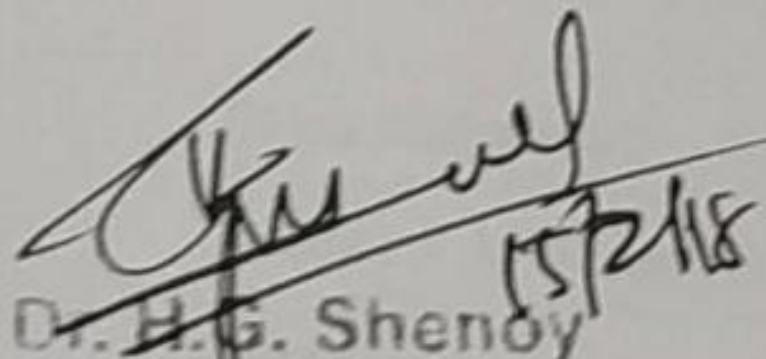
L-H0659.

Dr. S. Thimmaiah Institute of
Technology.

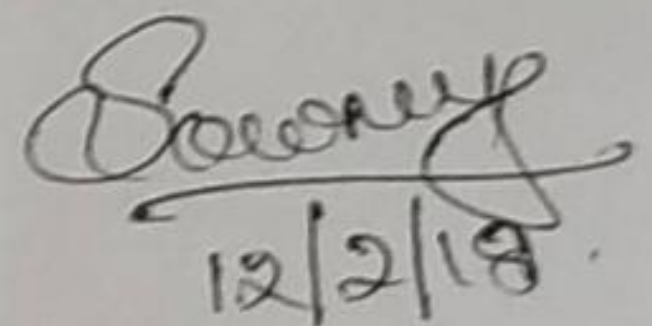
BGF

Licence amount Rs. 22,000/-
because ~~not~~ out of station BGF.
and full amount as to pay,
its already Handled over.

Please contact for Clarification
Mr. Dinakaran : 9845058107.


15/2/18

Dr. H.G. Shenoy
Head of the Department
Stores/Purchase
Golden Valley Education Trust
Kolar Gold Fields - 553 120


12/2/18.

888663163



Over fifty years of taking you higher!

21st December 2017

Dr. T Thimmaiah Institute of Technology
 Oorgaum post, kolar gold field (KGF) - 563120

Sub: Permission for erection of Lifts from the Lift Inspectorate for your Building @ Dr. T Thimmaiah Institute of Technology Oorgaum post, kolar gold field (KGF) - 563120

With reference to the above, we need to obtain permission from CEIG for erection of the lift delivered at your above site.

We are enclosing the required forms, drawings etc., We request you to return these documents with relevant signatures as mentioned below.

Document Required	To be Signed By
Form A1	Owner with seal if Company
Form B1	Owner with seal if Company
Part 2 Form	Electrical Contractor (Seal + Signature)
Lift General Arrangement Drawing (TRIPLICATE)	Owner with seal if Company
Electrical Wiring Drawing (DUPLICATE)	Owner + Electrical Contractor (with seal)
Copy of Electrical Contractor's License 2 No's	2 Copies of Xerox
Copy of Electrical Supervisor's permit 2 No's	2 Copies of Xerox
Copy of Electricity Bill / Power Sanction Letter	Any one

Copy of the Building Sanctioned Plan ✓	To be Notorized
Architect's Plan	Owner + Architect's Signature (with seal)
Khata	Xerox
Latest Tax Paid Receipt	Xerox
Partnership Deed / Articles of Association	If it is a Partnership Company
JDA & GPA	If it is a Joint Development Project
MS Building approval from DCEI / CEI	If the building exceeds 15M/25M in height

As per lift Act, erection can commence only on obtaining permission for erection from CEIG

Kindly return the documents immediately.

Thanking you,
 Yours Sincerely,
 For Johnson Lifts Pvt. Ltd.,

Authorized Signatory
 Enclosed above

T. B. K. / H. M. K. / K. S. K.
 21/1/18

For further clarification call Ms. Priya - 9900493292
 Mr. Dinakaran - 9845058107

FORM - A1

[See sub-rule(1) of rule]

Application for Permission to erect lifts or for making addition or alteration to the existing lift

1	Full name and address of the applicant (permanent/correspondence address) with e-mail id and contact number(mobile)	Job No : L-H2659 PRINCIPAL Dr. T. Thimmaiah Institute of Technology Oorgaum, K. G. F- 603120
2	Name and address of local agent of owner, if any, appointed under section 11(2) with e-mail id and contact phone or Mobile number	
3	Address of the premises where the lift is to be installed (A sketch of route direction with 2 land marks to be enclosed)	
4	No of floors and Landings	3-FLOORS / 3-LANDINGS
5	Whether a license has been previously granted (details to be given)	No
6	Name and address of the registered person authorised under section 6 with Registration No; who will install the lift. (Enclosed copy of registration certificate)	JOHNSON LIFTS PRIVATE LIMITED BANGALORE NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK RAJAJI NAGAR, PHONE :080-23402000 EMAIL : bangalore@johnsonlifts ltd.com
7	Type and make of lift proposed to be erected (i.e Passenger, Hospital, Goods cum Passenger etc) (A sketch of the lift and erection plans as per rule 3 shall be enclosed)	10 PASSENGER LIFT
8	Type of car and landing doors (i.e., Manual, or Automatic and imperforate /swing/ side telescopic/ center opening etc) with Clear entrance width and height	POWER OPERATED CENTRE OPENING SLIDING DOOR OPENING SIZE : 800 X 2000
9	Details of emergency stop switch, floor leveling switch, floor selectors and car door switch	Standard Level Limit Level
10	lift car dimension in mm	1300 X 1350
11	Dimensions of Lift well in mm and details of lift well enclosures.	1750 X 1950
12	The rated maximum speed of the lift car in meter/second	1.25 Mtr/Sec
13	The makers or designers rated capacity in weight (Kilo grams).	680 Kgs
14	The Maximum No. of passengers in addition to the lift operator which the lift can carry	10

Pratik Ghatge
24/1/18

15	The total Weight of the lift Car/Cage carrying the maximum load in Kilo grams The weight of the Counter weight (Kilo grams)	1560 Kgs
16	The Weight of the counter weight (Kilo grams)	1220 Kgs
17	The numbers of supporting Ropes/ cables and Size in sq.mm	4Nos. Ø10mm
18	Type of roping(i.e 1:1, 2:1 etc)	2 : 1
19	Bottom clearance a)Car b)Counter weight	150 150
20	Top clearance a)Car b)Counter weight	3500 MM
21	Details of the construction of the overhead arrangement with the weight and sizes of the beams.	-----
22	Total travel height in mm from lowest landing floor level to top most landing floor level	6550 MM
23	Number and Type of car buffers	3SPRING BUFFER
24	Numbers and type of counter weight buffers	2 3SPRING BUFFER
25	Method of Control	1 MICROPROCESSOR BASED SIMPLEX SELECTIVE COLLECTIVE CONTROL WITH / WITHOUT ATTENDENT
26	Drive/Type of lift operation with its devices	V3F
27	Details of over speed governor	Cam and Roller unidirection type as per IS Standard
28	Details of emergency signal and telephone	Provided

Note: The following list of documents to be enclosed along with the application for erection permission, namely:-

1. Proof of ownership and address proof, such as Katha certificate and recent Tax paid receipt.
2. In case of a company, memorandum of understanding and Articles of association along with said details.

3. Copy of plan and elevation of building showing location of lift as approved by the competent statutory authority (as BBMP, Town planning authority, etc)(Notary certified)
4. Computer print or blue print drawings mentioned in rule 3(1)(i)(A) in quadruplicate duly signed by owner and authorized person

5. Sanction letter of concerned Electric Supply Companies (ESCOM/ R.R No. in case of existing installation.
6. Signal Treasury challan or receipt for having remitted permission fee as per sub rule(1) (v) of rule 3.

I declare that above information furnished by me is true and correct and if any information given above is found to be false, I shall be liable to be taken under the provision of the Act.

I declare that above information furnished by me is true and correct and if any information given above is found to be false, I shall be liable to be taken under the provision of the Act.

B. Subramanian
Authorized Signatory

ON LIFTS PVT. LTD.
10, 5th Main Road
Industrial Estate

Signature of Applicant

PRINCIPAL

FORM – B1
[See sub-rule(1) of rule 4]

Application for a license to use the Lift / Escalator / Passenger conveyor.

The Inspector of Lifts, Escalators and Passenger conveyors

Sir,

Subject : Work Completion of Erectionn of Lift/Escalator/Passenger conveyor at
the

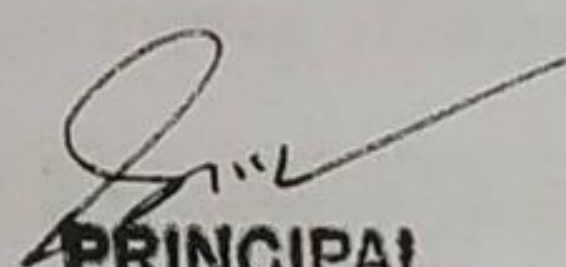
Ref : (1) Erection permission no

I, With refererrce to your letter Nodatedby which permission has
been granted to erect a Lift / Escalator / Passenger conveyor at the above mentioned permises. I / We,
have to state that the work of erection of the Lift / Escalator / Passenger conveyor
completedon.....The completion report / s of the registered person in Form – B2, for
Lift / s and form – B3 for escalator
and passenger conveyor are enclosed here with.

I / We, further request that a license for using the Lift / Escalator / Passenger conveyor may be
granted. The work of erection of Lift / Escalator / Passenger conveyor has been caried out in accordance
with the Karnataka Lift, Escalator and Passenger conveyor Act, 2012 and Rules 2015 made there under.

Challan / receipt for having paid the prescribed inspection feest of Rs..... vide
Challan / Receipt Nodt.....at..... is enclosed
Date :

Yours faithfully,


PRINCIPAL
Signature of the Owner of the premises
Dr. T. Thimmaiah Institute of Technology
Oorgaum, K. G. F- 563120

Note : The form should also accompany the work completion report of erector in Form – B2 for Lift / s and
Form B3 for escalator and passenger conveyor

atc/ Harkishan
21/11/16

FORM – A3

[See clause (vi) sub-rule (1) of rule 3]

Declaration form the person authorized under section 6 for erection of Lift or Escalator or Passenger conveyor.

I / We hereby declare that I / We undertake the work of erection of lift or escalator or passenger conveyor for which permission to install may be granted under the Karnataka Lifts, Escalators and passenger conveyors Act, 2012 (Karnataka Act No. 09 of 2013). I / We also undertake the responsibility to extend full co-operation during the inspection of works of lift or escalator or passenger conveyor installation by the inspector of Lifts, Escalators and Passenger conveyors and rectify the defects pointed out by him. The Lift or escalator or passenger conveyor installed by me / us shall be handed over to the respective owner after the license to use the lift or escalator or passenger conveyor is issued under section 4 of the Act.

Date:

A. B. Subramanian

Signature of the Authorized Signatory with
seal of the Lift / escalator / Passenger
Conveyor erection and maintenance
registered person

Registration No : MLS/LEP(EM)/002
with validity : 04.07.2019

JOHNSON LIFTS PVT. LTD.

No. 40, 5th Main Road
K.S.S.I.D.C. Industrial Estate
6th Block, Rajajinagar
BENGALURU-560 010

ಕರ್ನಾಟಕ ರಾಜ್ಯ KARNATAKA STATE

ELECTRICAL SUPPLY COMPANY LIMITED



ವಿದ್ಯುತ್ ಪರಿವೀಕ್ಷಣಾಲಯ

DEPARTMENT OF ELECTRICAL INSPECTORATE

FORM 1-{RULE NO-17}

SG1

PERMIT NO : 1ESG7468KOL

DOB : 20/04/1963

NAME : J SUDHARSAN

**ADDRESS : 19/A 400 BEML NAGAR POST KGF SIR M V NAGAR BANGARPET
KOLAR 563115**



VALID THROUGHOUT KARNATAKA

2444

VALIDITY FROM 01/10/2017 TO 30/09/2022

DATE OF ISSUE : 31/07/2017

COP: 1ESG7468KOL VALID FROM: 01/10/

Spickard an

Longin

**CEIG:CHAIRMAN LA & EB
BANGALORE**

AUTHENTICITY CAN BE VERIFIED IN KSEI.GOV.IN

attested

Lyellhouse

MANISH ELECTRICALS

No. 2, OFF. MOIDU COMPLEX.

D.K. HALLI ROAD, SIRSI V. NAGAR

B.E.M.L. P.O. K.G.F - 583 118

PRINCIPAL

Dr. T. Thimmalek Institute of Technology

Dr. [illegible]
[illegible] [illegible]

ICL 12562 KL
DETAILS OF RENEW

[illegible]

Renewed from 01-11-2016
up to 31-10-2021

Renewal fees of Rs. 3525...paid vide
/ receipt no. 191.....date. 18.8.2016

CHIEF ELECTRICAL INSPECTOR TO GOVT
AND EX-OFFICIO ADDL. SECRETARY

AND EX OFFICIO DEPT. SECRETARY
 ELECTRICAL LICENSING
 DEPARTMENT OF ENERGY
 BANGALORE
 (ಎಲೆಕ್ಟ್ರಿಕಲ್ ಎಂಜಿನಿಯರಿಂಗ್) ಕೆಂಪನ ಗ್ರಾಮ
 ಬೆಂಗಳೂರು ರವರ ಪರವಾಗಿ

attested

Sudhakar
MANISH ELECTRONICS

No. 2, OPP. MOID3 CO.

D.K. HALL ROAD, SIR M.V. NAIDU

B.E.M.L. P.O., K.G.F - 563 115

PRINCIPAL

Dr. T. Thirumala Institute of Technology

Details of Electrical Supervisor

Permit No and Grade	Date of Expiry of permit	Date of Endorsement	Signature of the officer	Date of cancellation of Endorsement	Signature of the officer
3	4	5	6	7	8
T. Sudhanaban	11.58.7468 KLR	12.01-10-2021	12.01-30-09-2022	30-09-2017	

Deputy Electrical Inspector

Details of Electrical Supervisor

Sl No	Name of the permit holder	Permit No and Grade	Date of Expiry of permit	Date of Endorsement	Signature of the officer	Date of cancellation of Endorsement	Signature of the officer
1	2	3	4	5	6	7	8
	T. Sudhanaban.	11.58.7468 KLR	12.01-31-10-2021	12.01-30-09-2022		31-10-2021	

Deputy Electrical Inspector

2

attested,

Sudhanaban

MANISH ELECTRICALS

No. 2, OPP. MOUDU COMPLEX,
D.K. HALLI ROAD, SIR M.V. NAGAR
B.E.M.L. P.O., K.G.F - 563 115

attest³

Sudhanaban

MANISH ELECTRICALS

No. 2, OPP. MOUDU COMPLEX,
D.K. HALLI ROAD, SIR M.V. NAGAR
B.E.M.L. P.O., K.G.F - 563 115

PRINCIPAL

Dr. T. Thimmaiah Institute of Technology
Oorgaum, K. G. F-563120

Licence No 1 CL 12562KLR



Gudhansu
Specimen Signature of the Licensee

Government of Karnataka

Licence No 1 CL

Date of issue

Valid up to

Name and Address of firm

Shop No. 02, Opp. Moideu
D.K. Halli Plantation
Sir M.V. Nagar, B.E.M.L.
K.G.F. Kalahalli

Rs. 300/- paid vide Challan / Receipt

No. 106 Dated 28/8/15

In exercise of the powers conferred by rule 12 & 12 (2) (b) of the
Karnataka (Licensing of Electrical contractors and grant of certificates and
Permits to Electrical Supervisors and Wiremen) Rules, 2012.

Manish Electricals
Mr. / Messrs.
is/are hereby authorized to carry out, Electrical Installation work in the
State of Karnataka subject to the conditions mentioned in the Rules and
Issued by the Government of Karnataka under Government Notification

Chief Electrical Inspector to Govt.
Ex-Officio Secretary to Govt.
(ELECTRICAL LICENSING)
DEPARTMENT OF ENERGY
Energy Department, Bangalore

attested

Gudhansu

attested

No. 2 LPP
D.K. HALLI ROAD, SIR M.V. NAGAR
B.E.M.L. P.O., K.G.F. - 583 113

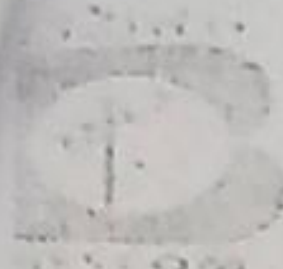
PRINCIPAL

Dr. T. Thimmaiah Institute of Technology
Gorgaum, K. G. F- 583120

MANISH ELECTRICALS

No. 2, OPP. MOIDEU COMPLEX
D.K. HALLI ROAD, SIR M.V. NAGAR
B.E.M.L. P.O., K.G.F. - 583 113

APETD 1734 11/1/18



Bangalore Electricity Supply Company Limited

(Wholly Owned Government of Karnataka Undertaking)

Office of the Asst. Executive Engineer (Ele.), C, O&M Sub-division - KGF

RR No.	Account ID	Bill No.	Billing Period	Bill Date	Due Date	Disconnection Date
0069723641 (KGFHT82)	0069723000	006974508495	01-12-2017 - 01-01-2018	01-01-2018	16-01-2018	01-02-2018

Name & Address: GOLDEN VALUE OF INSTITUTE TECHNOLOGY, CHAMPION REEF KGF GOLDEN VALUE OF INSTITUTE TECHNOLOGY, CHAMPION REEF KGF GOLDEN VALUE OF INSTITUTE TECHNOLOGY, CHAMPION REEF KGF KGF, KAR -563117	Type	Commercial - HT2b	Wheeling Energy	0
	Tariff	1HT2B1	High Cost Energy	
	Contract Demand(KVA)	125	Special Energy	
	75% of CD (KVA)	94	Base Consumption	
	Recorded Demand (KVA)	149	Power Cut	
	Billing Demand (KVA)	149	Energy Entitlement Demand Entitlement	

Meter Readings for Meter ID: 442166688					
Description	Date	KWH Meter	KVAH Meter	MD meter	PF
Present Reading	01-01-2018	11320.17	12635.53	1.49	0.92
Previous Reading	01-12-2017	11071.8	12371.91		
Difference		248.37	263.62	1.49	
Meter Constant		100	100	100	
Consumption		24837	26362	149	
Less/Add Consumption		0	0		
Net Consumption		24837	26362	149	0.92

Your Detailed Bill	
Description	Amount (Rs.)
Demand Charges: 125.00 KVA at Rs230.00 per kVA	28,750.00
Energy Charges: First 24,837.00 kWh at Rs8.45 per kWh	209,872.65
Fuel Cost Adjustment Charges: 24,837.00 KWH at Rs0.15 per KWH	3,725.55
Excess Load/MD Penalty: 24.00 kVA at Rs460.00 per kVA	11,040.00
Interest on Revenue	628.03
Interest on Tax	9.71
Tax	12592.36
Current Bill Amount	266618.30
Arrears	0.00
Bill Correction	0.00
Bill rounding adjustment	0.00
Net Payable Amount	-0.30
Rupees Two Lakh Sixty-Six Thousand Six Hundred Eighteen Only	
Sd/- Assistant Executive Engineer (Ele.)	



Bangalore Electricity Supply Company Limited

(Wholly Owned Government of Karnataka Undertaking)

RR No.	Billing Period	Due Date	Disconnection Date	Bill No.	Account ID	Amount Payable
0069723641 (KGFHT82)	01-12-2017 - 01-01-2018	16-01-2018	01-02-2018	006974508495	0069723000	Rs. 266618.00
Name of the Bank		Branch	Cheque/DD No.	Cheque/DD Date	Amount (Rs.)	Amount in Rupees
0069723000						
Receipt No.		Date		Cashier Signature		

PURCHASE ORDER

DR. T. THIMMAIAH INSTITUTE OF TECHNOLOGY

Dr. T. Thimmalah Road,
Oorgaum, Kolar Gold Fields,
Karnataka(29) - 563120, India
GSTIN :

PO NO : 185/2017-18

PO DATE : 25-Nov-2017

Johnson Lifts Private Ltd.
No 1, East Main Road,
Anna Nagar Western Extension,
Chennai - 600101
GSTIN : 29AAACJ0838Q1Z2

Dept Name : STORES

PO By : Dr. Shenoy

Place of Supply : KARNATAKA

No.	Description of Goods or Services	Total	CGST		SGST		IGST	
			Rate	Amount	Rate	Amount	Rate	Amount
1	AMC Renewal of Platinum Servicing and Maintenance from 1/12/17 to 30/11/18	97,000.0					18.0 %	17,460.0
TOTAL		97,000.0		0.0		0.0		17,460.0
Amount in word : One Hundred Fourteen Thousand Four Hundred Sixty					Sub Total		97,000	
Remarks : 1.The AMC will be from with effect from 01/12/2017 to 30/11/2018 for L-H2659 2.Any complaints should be attended immediately. 3. Payment terms as per agreement. Note : All the amounts and rates are in INR.					TAX Total		17,460	
					Net Amount		114,460	

Head of Department
Dr. H.G. Shenoy

Principal

Accountant

Terms and Conditions

- Copy of the Purchase Order to be submitted along with the bill for settlement.
- Please quote your PAN in your Tax Invoice.
- All payments are subject to deduction of applicable taxes.
- Payment terms 90 days net or as agreed at the time of placing order.
- The Company reserves the right to cancel this PO without assigning any reason whatsoever.
- No Payment will be released without a valid PAN and GSTIN.
- The supplier shall deliver the goods or services before filing of the monthly return under the GST Act to ensure smooth availment of input tax credit.
- The supplier shall give College a valid tax invoice for all taxable supply in accordance with the GST Act, within 5 days of supply.
- In the event of revision in the value of the supply, the supplier must give credit note or debit note in accordance with the GST Act.
- The supplier must file all Returns, which show tax invoices, credit notes or debit notes corresponding to this PO on the due dates mentioned in the GST Act. Accordingly, the supplier must pay GST immediately while filing the Return.
- The supplier must undertake all measures to ensure smooth and timely availment of input tax credit by College.

NAME JOHNSON LIFTS PVT LTD

KOTAK MAHINDRA BANK

292, 2ND AVENUE, ANNAMALAI

ALCO 425011008336

NEFT code KKBK0008488

PAN AAACJ0838Q



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 2320 1400 (4
LINES)

SERV/07/QR/04

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Items Replaced :

PLATINUM SERVICE CARRIED OUT FOR THE MONTH OF FEBRUARY - 2017

Items which requires Customer Attention :

Customer Remarks if any :

Visited and attended the work.

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Customer's Signature

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams LIFTS- Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

Dept. of Electrical Engineering
Dr. T. Thimmaiah Institute of Technology,
Oorgaum, K.G.F.-563 120.

SERVICE REPORT

PPKA01170241223

23-FEB-2017

No.

Date

L-H2659

SMD4052

Lift No.

File No.

PSM

Nature of Service

ABILASH R

Mechanic Deputed



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 2320 1400 (4
LINES)

SERV/07/QR/04

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Items Replaced :

PLATINUM SERVICE CARRIED OUT FOR THE MONTH OF MARCH - 2017

Items which requires Customer Attention :

Customer Remarks if any :

No problem

Office Use Only

Time Reported :

9-40 A.M

Left :

11-40 A.M

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Head of the Department

Customer Signature

Dept. of Electrical Engineering

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

Oorgaum, K.G.F.-563 120.

SERVICE REPORT

No. PPKA01170244744

Date 18-MAR-2017

L-H2659

Lift No.

SMD4052

File No.

PSM

Nature of Service

ABILASH R

Mechanic Deputed

- 2017

Left :

Head of the Department

Customer Signature

Dept. of Electrical Engineering

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

Oorgaum, K.G.F.-563 120.



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 2320 1400 (4
LINES)

SERVICE REPORT

No. L-H2659 Date SMD40

Lift No. File No. PSM

Nature of Service ABILASH R

Mechanic Deputed

SERV/07/QR/04

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Items Replaced :

PLATINUM SERVICE CARRIED OUT FOR THE MONTH OF APRIL - 2017

Items which requires Customer Attention :

Customer Remarks if any :

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Head of the Department

Dept. of Electrical Engineering

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 044. Grams : LIFTS Fax : 91-44-26151674

Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

Dr. T. Thimmaiah Institute of Technology,

Oorgaum, K.G.F.-563 120.



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 2320 1400 (4
LINES)

SERV/07/QR/04

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Items Replaced :

PLATINUM SERVICE CARRIED OUT FOR THE MONTH OF MAY - 2017

Items which requires Customer Attention :

Customer Remarks if any :

working Good

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Head of the Department

Dept. of Electrical Engineering

Dr. T. Thimmaiah Institute of Technology
Oorgaum, K.G.F.-563 120.

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax: 91-44-26152003
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

PGKAD1170557489 23/05/2017

No. L-H2659

Date SMD405

Lift No.

File PSM

Nature of Service

ABILASH R

Mechanic Deputed

CUSTOMER COPY



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 2320 1400 (4
LINES)

SERV/07/QR/04

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Items Replaced :

PLATINUM SERVICE CARRIED OUT FOR THE MONTH OF JUNE - 2017

Items which requires Customer Attention :

Customer Remarks if any :

work in satisfied.

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Head of the Department
Dept. of Electrical Engineering
Dr. T. Thimmaiah Institute of Technology
Oorgaum, K.G.F.-563 120.

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

SERVICE REPORT

PPKA01170561076

21-6

No.

L-H2659

Date

SMD405

Lift No.

File No.
PSM

Nature of Service

ABILASH R

Mechanic Deputed

CUSTOMER COPY



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 2320 1400 (4
LINES)

SERV/07/QR/04

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Items Replaced :

PLATINUM SERVICE CARRIED OUT FOR THE MONTH OF JULY - 2017

Items which requires Customer Attention :

Customer Remarks if any :

Office Use Only

During the visit the lift
is working in good condition

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Customer's Signature

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

SERVICE REPORT

PPRA0117085235

25-JUL-2017

No.

L-H2659

Date

SMD4052

Lift No.

File No.

PSM

Nature of Service

ABILASH R

Mechanic Deputed

CUSTOMER COPY



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 2320 1400 (4
LINES)

SERV/PT/QR/04

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Items Replaced :

PLATINUM SERVICE CARRIED OUT FOR THE MONTH OF AUGUST - 2017

Items which requires Customer Attention :

Customer Remarks if any :

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Customer Signature

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151024
Website : www.johnsonliftsind.com Ph : 26152003, 26152004, 26152005, 26152006

SERVICE REPORT

PP/001170873914

24 AUG

No.

L-H2659

Date

SMD4052

Lift No.

File No.
PSM

Nature of Service

ABILASH R

Mechanic Deputed

CUSTOMER COPY

Johnson Lifts Private Limited

SERV/07/QR/02

BREAK DOWN REPORT

Dr. T. Thimmaiah
Location / Address

B/D Report No. 25210

Lift No. LH 2659

Date: 22/2/17

TYPE OF B/D

- 01 Lift not working
- 02 Lift working with problems
- 03 Repeated Break down

AREA OF B/D

- 01 Doors / Locks
- 02 M/C Room equipment
- 03 Controller : Relays wiring
- 04 Controller : PCB's
- 05 Trailing Cable / Shaft wiring
- 06 OSG / Safety Gear / Safety CKT's
- 07 Incoming power supply

08 Others

- 09 Incoming Main Switch / Overload trip
- 10 User Attention

RECTIFICATION

- 01 Rectified - working
- 02 Shut down for want of material
- 03 OK on call
- 04 Attention needed during servicing

Customer Reported on (Date & Time)

Team arrival time at site

Lift put back in operation at

Technician / Engineer
Signature

REMARKS / DETAILS

Sensor Snaps failure
Sensor Snaps not getting
On.
Sensor Snaps to be
Replaced

Low voltage / One phase failure
Unbalance voltage / Phase link/
Phase Reverse

Parts replaced :

Customer Signature



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 2320 1400 (4
LINES)

SERV/07/QR/04

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Items Replaced :

PLATINUM SERVICE CARRIED OUT FOR THE MONTH OF NOVEMBER - 2017

Items which requires Customer Attention :

Emergency Unit Battery to be replaced.

Customer Remarks if any :

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Customer's Signature

Estate Manager

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

Dr. T. T. I. T., K.G.F.

SERVICE REPORT

PPKA01171190371

27-NOV

No.

L-H2659

Date 28

SMD4052

Lift No.

File No.

PSM

Nature of Service

ABILASH R

Mechanic Deputed



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 2320 1400 (4
LINES)

SERV/07/QR/04

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF

Nature of Service / Item : KARNATAKA, 563120

PLATINUM SERVICE CARRIED OUT FOR THE MONTH OF JANUARY - 2017

Items which requires Customer Attention :

Customer Remarks if any :

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Customer's Signature

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

SERVICE REPORT

PPKA01170136598

18-JAN-20

No.

Date

L-H2659

SMD4052

Lift No.

File No.

PSM

Nature of Service

ABILASH R

Mechanic Deputed



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 2320 1400 (4
LINES)

SERV/07/QR/04

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Items Replaced :

PLATINUM SERVICE CARRIED OUT FOR THE MONTH OF OCTOBER -2017

Items which requires Customer Attention :

Customer Remarks if any :

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Customer's Signature

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

SERVICE REPORT

PPH/AM/17/1084734

26 OCT-2017

No.

L-H2659

Date

SMD4052

Lift No.

File No.
PSM

Nature of Service

ABILASH R

Mechanic Deputed

CUSTOMER COPY



Johnson Lifts Private Limited
NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 2320 1400 (4
LINES)

SERVICE REPORT
PPKA01160608276 25-JUN-2016

No.	Date
L-H2659	SMD4052
Lift No.	File No.
	FSM

SERV/07/QR/DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY

Customer : OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service

Mechanic Deputed ABILASH R

Nature of Service / Items Replaced :
FREE SERVICE CARRIED OUT FOR THE MONTH OF JUNE - 2016

Items which requires Customer Attention :

Customer Remarks if any :

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Head of the Department

Customer's Signature

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

Dr. T. Thimmaiah Institute of Technology,
Oorgaun, K.G.F.-563 120,



Johnson Lifts Private Limited
NO. 40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 2320 1400 (4
LINES)

SERV/07/QR/001
Customer : DR. T. THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Items Replaced :
FREE SERVICE CARRIED OUT FOR THE MONTH OF JULY - 2016

Items which requires Customer Attention :

Customer Remarks if any :

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Head of the Department
Dept. of Electrical Engineering
Dr. T. Thimmaiah Institute of Technology
Oorgaum, K.G.F.-563 120.

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

SERVICE REPORT
PPKA01160707717 28 JUL-2016

No.

L-H2659

Date

SMD4052

Lift No.

File No.

FSM

Nature of Service

Mechanic Deputed

ABILASH R

CUSTOMER COPY



Johnson Lifts Private Limited

NO.40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 2320 1400 (4
LINES)

SERVICE REPORT
PPKA01160306240 25-MAR-2016

SERV/07/QR/04

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

No.

L-H2659

Date

SMD4052

Lift No.

File No.

FSM

Nature of Service

Mechanic Deputed

ABILASH R

Nature of Service / Items Replaced :

FREE SERVICE CARRIED OUT FOR THE MONTH OF MARCH - 2016

Items which requires Customer Attention :

Customer Remarks if any :

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

[Signature]
Head of the Department

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006
Dept. of Electrical Engineering
Dr. T. Thimmaiah Institute of Technology
Oorgaum, K.G.F.-563 120.



Johnson Lifts Private Limited

NO. 40 5TH MAIN ROAD K.S.S.I.D.C INDUSTRIAL ESTATE, 6TH BLOCK
RAJAJI NAGAR, BANGALORE - 560010 Phone: 080 - 2320 1400 (4
LINES)

PPKA01160206811 24 FEB
SERVICE REPORT

No. L-H2659 Date SMD4052

Lift No. File No. FSM

SERV/07/QR/04

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service

Mechanic Deputed ABILASH R

Nature of Service / Items Replaced :

FREE SERVICE CARRIED OUT FOR THE MONTH OF FEBRUARY - 2016

Items which requires Customer Attention :

Customer Remarks if any :

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Signature / HOD EEE
Head of the Department

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151614

Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

Dept. of Electrical Engineering
Dr. T. Thimmaiah Institute of Technology,
Oorgaum, K.S.F. - 563 120.



Johnson Lifts Private Limited

521/24 1ST MAIN ROAD, 2ND BLOCK, JAYANAGAR BASAVANAGUDI
BANGALORE - 560004 Phone: 26575092 / 26575093

PPKA01160108815 14 JAN

SERVICE REPORT

No. L-H2659

Date SMD4052

Lift No.

File No. FSM

SERV/07/QR/04

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Customer :

Nature of Service

ABILASH R

Mechanic Deputed

Nature of Service / Items Replaced :

FREE SERVICE CARRIED OUT FOR THE MONTH OF JANUARY - 2016

Items which requires Customer Attention :

Customer Remarks if any :

CUSTOMER COPY

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Head of the Department

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006
Dr. T. Thimmaiah Institute of Technology,
Oorgaum, K.G.F.-563 120.



Johnson Lifts Private Limited

521/24 1ST MAIN ROAD, 2ND BLOCK, JAYANAGAR BASAVANAGUDI,
BANGALORE - 560004 Phone: 26575092 / 26575093

PPKA01151208922 14-DEC-2015
SERVICE REPORT

No.	Date
L-H2659	SMD4052

Lift No.	File No.
	FSM

Nature of Service
ABILASH R

Mechanic Deputed

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
SERV/07/QR/04 **OORGAUM POST**
Customer : **KGF**
KARNATAKA, 563120

Nature of Service / Items Replaced : **FREE SERVICE CARRIED OUT FOR THE MONTH OF DECEMBER - 2015**

Items which requires Customer Attention :

Customer Remarks if any :

Office Use Only

Time Reported :

Left :

CAUTION : IF DOOR OPEN KEY IS USED DO NOT THAT
DOOR IS FULLY CLOSED

Head of the Department
Dr. T. Thimmaiah Institute of Technology,
Oorgaun, K.G.F. - 563 120.
Customer's Signature

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006



Johnson Lifts Private Limited

521/24 1ST MAIN ROAD, 2ND BLOCK, JAYANAGAR BASAVANAGUDI
BANGALORE - 560004 Phone: 26575092 / 26575093

SERVICE REPORT

No. **L-H2659** Date **SMD4052**

Lift No. File No. **FSM**

Nature of Service
ABILASH R
Mechanic Deputed

SERV/07/QR/04

Customer :

DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Item **FREE SERVICE CARRIED OUT FOR THE MONTH OF NOVEMBER - 2015**

Items which requires Customer Attention :

Customer Remarks if any :

Office Use Only

Time Reported :

Left :

**CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED**

Head of Dept. of Electrical Engineering
Customer's Signature

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS. Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006
Dr. T. Thimmaiah Institute of Technology,
Oorgaam, K.G.F-563 120



Johnson Lifts Private Limited

521/24 1ST MAIN ROAD, 2ND BLOCK, JAYANAGAR BASAVANAGUDI
BANGALORE - 560004 Phone: 26575092 / 26575093

SERVICE REPORT

KA01151002334 13-OCT-15

No. L-H2659 Date SMD405

Lift No. File No. FSM

Nature of Service

Mechanic Deputed ABILASH R

SERV/07/QR/04

Customer : DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service / Item : FREE SERVICE CARRIED OUT FOR THE MONTH OF OCTOBER - 2015

Items which requires Customer Attention :

Customer Remarks if any :

Office Use Only

Time Reported : Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Customer's Signature

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006



Johnson Lifts Private Limited

521/24 1ST MAIN ROAD, 2ND BLOCK, JAYANAGAR BASAVANAGUDI
BANGALORE - 560004 Phone: 26575092 / 26575093

SERVICE REPORT
KA01150905509

No. L-H2659 Date SMD40

Lift No. File No. FSM

SERV/07/QR/04
Customer : DR.T.THIMMAIAH INSTITUTE OF TECHNOLOGY
OORGAUM POST
KGF
KARNATAKA, 563120

Nature of Service
Mechanic Deputed ABILASH R

Nature of Service / Items Replaced : FREE SERVICE CARRIED OUT FOR THE MONTH OF SEPTEMBER - 2015

Items which requires Customer Attention :

Customer Remarks if any :

Office Use Only

Time Reported : Left :

CAUTION : IF DOOR OPEN KEY IS USED ENSURE THAT
DOOR IS FULLY CLOSED

Head of Department
Customer's Signature

Head Office : No. 1, East Main Road, Anna Nagar Western Extension, Chennai - 600 101. Grams : LIFTS Fax : 91-44-26151614
Website : www.johnsonliftsltd.com Ph : 26152003, 26152004, 26152005, 26152006

Oorgaum, K.G. - 563 120.